SHORT TERM TENDER NOTICE
For Dashcam (dual channel driving video recorder) & support Service at EMRI GHS , Goa
Tender No: EMRI GHS /GOA/04/SCM/2026-27 Dated:03-Nov-2026

1. EMRI GHS (Organization name changed recently from GVK EMRI to EMRI Green Health Services)a pioneer in Emergency Management Services in India and a not - for - profit professional organization operating in the Public Private Partnership (PPP) mode (here in after referred as EMRI GHS), located at Goa Medical college, Bambolim, Goa-403201 invites bids from various bidders operating in India for procurement.
2. The list and detailed specifications of the material to be purchased along with formats for furnishing the information required from bidders participating in tender are as per ANNEXUREs attached.

a	ANNEXURE-1:	List of Requirement
b	ANNEXURE-2:	Technical Bid details : A) Technical specification of Dashcam B) Operational Requirement of dashcam C) Additional features
c	ANNEXURE-3:	Price bid format
d	ANNEXURE-4:	Declaration Certificate
e	ANNEXURE-5:	Service Center details
f	ANNEXURE-6:	Bidder Information format
g	ANNEXURE-7:	Non conviction declaration
h	ANNEXURE-8:	Anti-Collusion Certificate
I	ANNEXURE-9:	Checklist for Bidder

3. The tender document with all the details is available in the website of EMRI GHS (www.emri.in) and can also be purchased in hard copy on payment of Rs.1000 (Rupees One thousand only) by way of a Demand Draft drawn in favor of "EMRI Green Health Services , *Goa*" from Mr. Ninad Naik (9545456802)-Department of Supply Chain Management, EMRI GHS -Goa. Bidders who download the document from website have to submit the Demand draft at the time of tender submission.
4. Any bidder who is interested to supply in accordance with the requirements stated in the attached ANNEXURE should carefully read the tender document before filling, signing and returning the same to this office. You must also furnish at the time of tender submission all the Information and documents as called for in tender, failing which your tender is liable to be rejected.
5. Important dates and deadlines for the tender are as below:

a. Price of Bidding document (Non refundable) :	Rs. 1000.00
b. Date of commencement of sale of bidding document:	03-11-2026
c. Pre-bid conference at EMRI GHS , Bambolim, Goa	04-11-2026 at 10:30am
d. Last date and time(IST) for submission of bidding document	12-11-2026 by 10:30am
e. Date of time (IST) for opening of tender document	12-11-2026 at 10:45am

Pre-qualification round : 12/11/2026 10.45pm to 4pm
Technical round : from 13/11/2026 10am to 16/11/2026 , 4pm
Financial round : 1 7 /11/2026 , 10.30am

Address for communication, receipt and venue of the bid opening:
EMRI GHS (Department of Supply Chain Management)
1st Floor , Old Library Block , Goa Medical College , Bambolim ,Goa -403201

5. Completed bids must be received at the office of EMRI GHS , Goa , India, on or before time and date given above. It will be the sole responsibility of the bidder to ensure that their bid is received at the address specified above on or before the specified date & time mentioned.

6. Bids will be opened in the presence of Bidders/authorized representative(s) who choose to attend the bid opening on the specified date and time at the office of EMRI GHS at the address given above.

7. In the event of the last date specified for receiving and opening the bids being declared as a closed holiday for EMRI GHS 's office, the last date for submission of bids and opening of bids will be the following working day at the same venue and time.

8. Bids will be evaluated separately for each item.

9. The bid documents are non transferable.

Head, Supply Chain Management
For and on behalf of
EMRI Green Health Services ,

SHORT TERM TENDER NOTICE
For Dashcam (dual channel driving video recorder) & support Service at EMRI GHS , Goa
Tender No: EMRI GHS /GOA/04/SCM/2026-27 Dated:03-Nov-2026

Tender Guidelines

1. DEFINITIONS:
    a. PO – Purchase Order
    b. EMD – Earnest Money Deposit
    c. DD – Demand Draft
    d. PBG –Performance Bank Guarantee
    e. Purchaser – EMRI GHS
    f. Bidder – Successful Bidder (s), to whom, the tender quantity is distributed to
    g. Sample – One piece manufactured / Supplied by bidder
    h. OEM – Original Equipment Manufacturer
    i. Bidder – OEM or Authorized Trading partner such as dealers / distributors
    j. EMRI GHS – EMRI Green Health Services
2. The prices quoted for supply in tender shall remain open for acceptance of two years from the date of bid opening.
3. TERMS OF DELIVERY: The Tenderer shall be responsible to arrange safe delivery of goods, by rail/road at the relevant location & will be in bidder scope . (wherever applicable)
4. Bid Evaluation-Contract will be awarded to Lowest price evaluated bidder who will be meeting all the Tender terms and conditions.

5. QUALIFICATION CRITERIA FOR ELIGIBILITY OF FIRMS:

    i. Any reputed dashcam and software Tracking systems solution-providers/Manufacturers/their Authorized dealers are eligible to participate in the TENDER.
    ii. The Bidder can be a Company (Bidding Company) or a Registered Society or a Partnership firm or a Consortium of the said entities (Bidding Consortium) with one of the above entities acting as the Lead Member of the Bidding Consortium.
    iii. The participating/ Consortium bidders must have average annual turnover of at least Rs.1 crore yearly
    iv. Bidders/ Consortium /OEM manufacturers should be operational since last one years in dashcam & support business.
    v. OEM's/Representatives of OEM's/ Consortium having installed at least 400 plus devices up and running along with own portal as on date within last one to two years of TENDER evaluation only need to participate. Purchase order copies released either on Manufacturer /Consortium or their Authorized dealer to be submitted as proof.
    vi. Bidder should have prior experience in operating dashcam services for fleet related services.
    vii. Experience in Govt projects /reputed organizations are preferable.
        a. Past performance of the bidder should be submitted for 1-2 years.
        b. Bidder should not have been convicted for any criminal or economic offences by any court in India or abroad

    Viii Bidder should provide general MAF from Map service provider for support

6. SUBMISSION OF BID-The Bid should be in a sealed cover super-scribed "Short term Tender notice for procurement of vehicle dashcam & support service " and clearly mention Tender number and date.
    The Super-scribed sealed cover shall consist of three sealed covers inside: cover A, B & C .

    A. Super scribed Sealed Cover *A* - *Prequalification cover:* documents to be strictly arranged as per sequence mentioned below
        a. Tender fees (as applicable)
        b. Earnest Money Deposit (EMD) (as applicable)
        c. IT returns and financial statements for last two financial years.
        d. Copy of registration of Firm

e. GST registration and clearance certificate.
f. Copy of PAN.
g. Relevant manufacturing licenses, if applicable
h. Customer feedback/ satisfactory certificates with Purchase order copies for last 3 year
i. Valid Authorization letters from the OEMs (in case of trading partners) for Supply & Participation in Tender.
j. Authorization letter for signing Tender documents if applicable.
k. Signed and Stamped tender document on all pages with addendum and corrigendum
l. Service support availability should be 24 x 7

B. *Super scribed Sealed Cover B-Technical round :*

a) Technical bid format & Declaration from bidder on letter head confirming the compliance in meeting the Dashcam specification as mentioned in ANNEXURE-2) A) B) & C)
b) Catalogue of the product with detailed specification of the make & model need to be enclosed
c) Physical sample checking & online trial will be considered as prototype evaluation which involve following parameters :
   i) device installation set up
   ii) real time monitoring
   iii) visual display quality
   iv) online video accuracy
d) The bidder who succeeded in above pt.no. a , b & c will be qualified for Price bid evaluation

C. Super scribed Sealed Cover C-Financial round: Price Bid as per format in ANNEXURE-3. Bids are liable for rejection at sole discretion of EMRI GHS if prices are not quoted as per format provided.

7. The Bid should be dropped in the box provided for this purpose at main reception of EMRI GHS , Ist Floor , Old Library block , Goa Medical College , Bambolim , Goa -403201., India. Bids being sent through courier by outstation bidders should instruct the respective courier company to drop the sealed Tender document in the designated box kept at the reception.
8. The Bid should be properly page numbered, signed on each and every page and should be complete in all aspects.
9. Bid documents that do not provide complete information and / or that are submitted after the above specified time shall be rejected.
10. Bidder should sign the "Declaration certificate" (ANNEXURE-4) provided in the tender form accepting that they have read and understood, all the Terms and Conditions stipulated for in the Tender, and are willing to abide by these tender terms and conditions", before submitting the tender document. Tenders submitted without the Signed declaration certificate will be considered incomplete and will not be considered.
11. VALIDITY OF TENDER: The prices quoted are offered in tenders shall remain valid for a period of two years from the date of opening of bid. It may extended for another one year based on satisfaction of services.
12. EMD AMOUNT: Bidder should submit 2.5% of Amount on the quoted value in the tender document price bid(One year total amount including GST)
    For example (e.g) Per month per device cost is Rs.2000 (Inclusive of GST) ,
    Total Qty of dashcam to be fitted is 70 nos ,
    then Total Qty(70nos) *Rate (2000) = Rs.1,40,000/- for one month
    Total amount for one year 1,40,000 X 12 months = 16,80,000/- per year .
    For 2 year = Rs.16,80,000 * 2 yr = 33,60,000/-
    So 2.5% EMD amount = Rs.33,60,000*2.5% = Rs.84,000/-

Each tender form should be accompanied by EMD amount, as applicable in the form of Demand Draft in favor of EMRI GHS -GOA. EMD will be adjusted against PBG for L1. For L2, EMD would be returned after due acknowledgement (from L1) of the confirmation of PO and delivery schedules. For L3 onwards, the EMD will be sent back, in a stipulated time of 30 working days.

13. Performance Bank Guarantee: Selected L1 bidder has to furnish a PBG for 3% of value of order as per EMRI GHS standard PBG format within 20 working days of tender closing date. The PBG shall be valid for two year. Failure of selected bidder to furnish PBG with in stipulated time will automatically result in forfeiture of EMD without any further notice.
14. PRICE
    a. All Quotes shall be in Indian Rupees
    b. All freight costs & Transit insurance are to be borne by the bidder.
    c. In case of imports, all duties and any other costs (foreseen or unforeseen) would have to be borne by the bidder and to be clearly indicated in the quote.
    d. If more than one bidder has quoted exactly the same price in their bids, and if it has become the Lowest Bid (L1), the decision of the Purchaser is final to allocate the schedule quantity between the L1 bidders.
    e. All prices should be quoted as per ANNEXURE-3; else all such bids are liable to be rejected at the sole discretion of EMRI GHS .
    f. If there is only one bidder for a particular ANNEXURE-3, the price will not be disclosed. The committee will go ahead with shopping model. The market price will be compared with the single bidder price and if the committee is satisfied, the purchase order will be released.
    g. If there is no bidder for a particular, the committee will go ahead with shopping model, where three quotations will be obtained and price negotiated with the lowest quoted bidder and purchase order will be released.
    h. The bidder will purchase all devices at their own cost and install on the vehicles/ ambulances. EMRI GHS shall not bear any such equipment cost and/or installation cost.

15. EVALUATION PROCESS:

A) PLACE OF INSPECTION – All the evaluation and inspection will be done at the venue of tender opening i.e. 1ST Floor, Old library block, Goa medical college, Bambolim, Goa - 403201 or at any other place that would be informed in advance to the bidders.

B) SAMPLES FOR INSPECTION - OEM / Trading Partner/Bidder shall arrange for a sample, on request at the time of technical evaluation. Hence, the bidders are advised to be prepared on the day of tender opening-Technical round . Inability to display a sample for technical evaluation may result in disqualification of bidder.

15. QUANTITY ALLOCATION TO SUCCESSFUL BIDDERS –
    i. Each Delivery Schedule of Requirement incorporated in the tender enquiry document will be ordered from Lowest
    ii. Responsive Bidder (L1). However, it is purchaser's decision to assess the capacity of the L1 bidder to support the requirement. In case, if the purchase feels that the entire quantity cannot be allocated to L1, it may happen that, the rest of the business will be dealt with L2 and so forth, in the order of Price Bids.
    iii. In the event of L-1 bidder being unable to meet delivery deadlines due to any reason, EMRI GHS at its sole discretion may negotiate with any/all of qualified bidders **to match L-1 price** and may split the order among all the qualified bidders at any specified ratio and accordingly release purchase orders depending on the time constraints.
    iv. All the quantity requirements shown herein are tentative and it may increase or decrease as per project based requirement.
    v. If more than one bidder has quoted exactly the same price in their bids, and if it has become the Lowest Bid (L1), the decision of the EMRI GHS is final to either allocate the schedule quantity

between the L1 bidders or scrap the TENDER and go for re-TENDER. Or can be decided on the basis of "satisfactory" of services accountability.

vi. During the period of the contract, if the price of any item is reduced due to any reason including any Law or Act of the Central/State Government, the bidder shall be statutorily bound to intimate the reduced rates immediately to EMRI GHS and shall charge the reduced rates. EMRI GHS is empowered to unilaterally effect such reduction as is necessary in rates, in case the bidder fails to notify or fail to agree to such reduction of rates.

vii. In case of sole bidder for any schedule, EMRI GHS -Goa can either compare the quotes by the sole bidder with market prices and may negotiate further or scrap the TENDER and go for re-TENDER.

viii. In addition to above, EMRI GHS at its sole discretion may request technically qualified bidders (other than L-1) to match L-1 price and distribute the quantity.

16. SCHEDULE OF REQUIREMENTS:

A. The firm requirement quantity is for Existing Ambulances and however required qty will be extended in bid validity period based on the requirement.

B. Purchase orders would be released for the firm requirements immediately after finalization of tender and declaration of L-1 bidder.

17. AUTHORIZATION FOR SIGNING DOCUMENTS

1 The person who is signing the tender document should be an authorized signatory of the respective bidder's organization and shall carry an authorization letter on company's letter certified by a person not below the rank of a General Manager/CEO/Director/Other Senior level position.

2 All agents who are participating in the tender on behalf of a manufacturer shall have valid "Authorization letter" in original duly signed by the bidder.

18. RESPONSIBILITY FOR PERFORMANCE OF CONTRACT - The Bidder shall be entirely responsible for the performance of the contract in all respects in accordance with the terms and conditions as specified in the Contract. The Bidder shall not sublet, subcontract, transfer or assign the contract without the written permission of the Purchaser. In case, permission is given by the purchaser, Bidder shall be liable to any loss/damage/quality and timely delivery which the Purchaser may sustain in consequence or arising out of such subletting of the contract.

19. BIDDER RESPONSIBILITY

The bidder should undertake to be responsible for the delivery of the goods in satisfactory condition and without any loss or damage at the final destination and until the same is actually received by the Purchaser at its works or other place of final destination. For this purpose, goods carried by the roadway or other carrier shall be deemed to be carried at the risk of the bidder. Once goods installed on ambulances its bidder responsibility to make installation in good working conditions.

20. RESPONSIBILITY FOR PROPER PACKING (Wherever applicable)

a. Where ever required the bidder shall be responsible for the items being sufficiently and properly packed, for transport by rail/road/sea/air/ or any combination of above, so as to ensure their being free from loss or damage on arrival at the destination.

b. Marking of Packages, Packing: Each package delivered under the contract shall bear the following:-

- Name of the Bidder
- PO Number
- Consignee's name and address
- Description and quantity of contents
- Gross weight, Net weight
- Distinctive number or mark which is also to be shown, for the purpose of identification, on the bidders packing list

21. DELIVERY

A) The delivery scope for the selected bidder would include the following:-

1. All supplied hardware to be installed on ambulances. Power outputs and location for fitting the device etc. will be indicated by EMRI GHS , Goa
2. Commissioning of the device and assisting EMRI GHS team in getting the data from the ambulances onto the server
3. On-field support
4. Data related to all features to be made available as per formats and as per time intervals given by EMRI GHS , Goa
5. Service accountability will be counted on 24 x 7 basis

B) **Contract Period**: Two year from the date of signing of the purchase order; extension to the contract on mutual consent of both the parties and on satisfactory of services provided .

a. The successful bidder need to make the installation of dashcam devices within time period of 20 days for all vehicles as per PO specified quantity or as per EMRI GHS -Goa instruction

b. Timely delivery is the essence of the contract and must be completed as per the dates specified therein.

c. The Bidder shall deliver items in strict accordance with the delivery terms indicated therein.

d. Notification of dispatch and delivery in regard to each and every consignment shall be made by the Bidder to the Department of Supply Chain Management in respective states.

e. Coordination with EMRI GHS needs to be taken while dispatching the material from bidder's warehouse to destination.

f. In case if the L1 defaults or if only one bidder participates in the tender, the decision of tender committee whether to proceed with L2 or to retender is final.

g. Any physical damage to the dashcam device in the event of accident or any kind of near miss incident will be taken into consideration on the basis of mutual discussion and the physical verification of device and this will be taken care by EMRI GHS representative.

C) **Service Terms:**

I. The service provider should replace the faulty devices without loss of time

II. Future software up gradation: Any upgradation in the software in the dashcam & support service supplied by the bidder/bidder is within the scope of the bidder and must be provided free of cost during contract period.

22. PENALTY/LIQUIDATED DAMAGES - Should the Bidder fail to deliver the said dashcam Purchaser shall be entitled at his/ her option, to the following value of service not maintained . However delayed penalty will not exceed more than 10% of the total order value.

Delayed Penalty:

Upto 7 Days from Service Due Date	25% Per Unit Per month rental
From 8th day to 15th Day	50% Per Unit Per month rental
From 16th day to 22nd Day	75% Per Unit Per month rental
From 23rd day to 30th Day	100% Per Unit Per month rental
Above 30 Days	200% Per Unit Per month rental

23. RISK Purchase /Service - If the Bidder fails to Service/ deliver the items either in full or in part, within the prescribed Service/delivery period, the Purchaser shall be entitled at his option to take alternate

service/procurement action, at the risk & cost of the bidder for the unsupplied portion of the Service /items without canceling the contract in respect of the items not yet due for delivery, or to cancel the contract based on progress of work, including items not due for service / delivery, and, if thought fit/necessary, to purchase/service the items at the risk and cost of the Bidder. The price differential in case of higher cost to Purchaser, if any, shall have to be borne by the defaulting bidder.

Moreover the defaulting bidder shall have no claim over the quantity, which they failed to service / supply.

24. Support services: It is expressly understood and agreed by bidder that each Indian state in which EMRI GHS is operating the 108 ambulances is an independent unit and under *no circumstances post sales onsite support services shall be withdrawn by bidder in any given state due any kind of disputes in other state/s.*
25. ETHICS - Any attempt by a Tenderer to obtain confidential information, enter into unlawful agreements with competitors or influence the committee or the Contracting Authority during the process of examining, clarifying, evaluating and comparing tenders shall make the tender submitted by that tenderer liable for rejection/disqualification.
26. QUANTITY OF DELIVERED SERVICES / ITEMS
    1. If the Service / Quantity received by the Target Delivery date is less than the PO Scheduled quantity, then the Physical quantity/service received will be the quantity certified by the Purchaser.
    2. If the quantity received is more the PO quantity, the excess quantity shall not be paid for, by the Purchaser. In such a case, it is left to the discretion of the purchaser to adjust the differential quantity of excess, against future supplies.
    3. In case of any supply quantity with upper and lower tolerance of over 5%, EMRI GHS will have the right to accept or reject the material/services immediately.
27. TAXES, DUTIES AND LEVIES
    1. Tenderers must clearly mention their GSTn number in their offers and invoices.
    2. GST tax percentage shall be clearly mentioned in the offer indicating the applicable rates.
    3. In case if there is a decrease in the Statutory Taxes / Duties / Levies, the same has to be passed to the Purchaser.
28. INDEMNITY
    a. The Bidder shall at all times indemnify the Purchaser against all claims which may be made in respect of the items, for infringement of any right protected by Patent, Registration of design or Trade Mark and shall take all risk of accidents or damage which may occur or failure of the supply from whatever cause arising. The Bidder shall be entirely responsible for the sufficiency of all the means used by them for the fulfillment of the contract.
    b. Bidder agrees to indemnify, defend and hold EMRI GHS and its officers, directors, employees, agents, its parent, partially or wholly owned subsidiaries, franchisees, successors and assigns harmless from and against any and all liability, losses, damages, claims, liens, expenses or causes of action including, but not limited to reasonable legal fees and expenses that may be incurred by EMRI GHS , arising directly or indirectly out of, or in connection with, Bidder's violation or breach of any of the terms of this

       Agreement or any act or omission to act by Bidder in violation of this Agreement. EMRI GHS shall provide Bidder with prompt written notice of any claim for which indemnification is sought and shall have the right to participate in the defense of any such claim.
    c. EMRI GHS agrees to indemnify, defend and hold Bidder and its officers, directors, employees, agents, its parent, partially or wholly owned subsidiaries, franchisees, successors and assigns harmless from and against any and all liability, losses, damages, claims, liens, expenses or causes of action including, but not limited to reasonable legal fees and expenses that may be incurred by

Bidder, arising directly or indirectly out of, or in connection with, EMRI GHS 's violation or breach of any of the terms of this

Agreement or any act or omission to act by EMRI GHS in violation of this Agreement. Bidder shall provide EMRI GHS with prompt written notice of any claim for which indemnification is sought and shall have the right to participate in the defense of any such claim.

29. QUALITY ASSURANCE: (wherever applicable to dashcam device / service)
    1. Bidder represents and warrants that it shall fully comply with all written quality assurance requirements or instructions of EMRI GHS , and as they may be amended from time to time in the sole discretion of EMRI GHS . Bidder further represents and warrants that the Service/ Product shall be produced, manufactured, stored and shipped by Bidder in strict compliance with all applicable central, state and local laws.
    2. Bidder shall maintain the highest standard of quality in the Service / Product production process. Bidder shall follow and abide by all directions, requests, suggestions or instructions of EMRI GHS regarding the quality standards required by EMRI GHS in connection with the manner of production, manufacture, Packaging, storage and delivery of the Product /Services
    3. Bidder agrees to permit EMRI GHS or its agent to inspect the facilities where the Product is being produced and packaged at all times, without prior notice, and in EMRI GHS 's sole discretion.
30. Warranties and Obligations: (wherever applicable to Dashcam device /service)
    1. Comprehensive warranty of all dashcam devices / Services as per Industries norms.
    2. Bidder is responsible for the Installation and demo of the equipment at the buyer site.
    3. Bidder irrevocably offers warranty of the product against any manufacturing defects and contamination of material.
    4. Bidder represents and warrants that the methods and processes used to produce the Product does not, to the best of its knowledge and belief, infringe any valid right of any third party.
    5. Bidder represents and warrants that it will use its best efforts to produce and distribute the Product in accordance with the terms and conditions of this Agreement.
    6. Bidder shall be solely responsible for the production and distribution of the Product and will bear all related costs associated therewith, except as otherwise provided in this Agreement.
    7. The bidder must replace, free of charge, any items which owing to defect in design, and material or workmanship fail or show signs of failure in the stipulated warranty period.
    h. Replacing the defective items should be done immediately within 5 working days, irrespective of root cause; subsequently, root causing to be done and warranty rules to be implicated.
31. COMPLIANCE OF THE LAWS OF THE LAND
    1. Bidder shall comply with all state and local laws and regulations regarding the Product manufacture and production, shall obtain all necessary licensing for the operation of its business and the production and manufacture of the Product, and shall further comply with all quality control standards promulgated by EMRI GHS from time to time.
32. DOCUMENTATION REQUIREMENTS:
    1. Invoice in original along with one additional copy, both duly signed and stamped by Bidder.
    2. Original Packing list. (wherever applicable)
    3. A copy of Purchase order raised by EMRI GHS
33. PRODUCT WITHDRAWAL (wherever applicable to dashcam device /service)
    a. If it is deemed necessary at any time by either EMRI GHS or Bidder or any local, state, or central governmental agency or other authority to recall or withdraw the Product produced by Bidder and being supplied to EMRI GHS , either as a result of failure of the Product or Bidder to strictly comply with EMRI GHS 's quality standards or any governmental health rule or regulation, or shall fail to comply with any other governmental authority or agency having

jurisdiction, bidder shall bear all costs and expenses incurred by it and/or in complying with the recall or withdrawal procedures, unless (and only then to the extent) such recall or withdrawal is solely the result of the negligence or misuse by EMRI GHS .

b. If Bidder fails or refuses to promptly comply with the recall or withdrawal of the product upon request by the EMRI GHS or any federal, state or local authority, EMRI GHS shall take such action as it deems necessary to recall or withdraw the product and Bidder shall immediately reimburse for the costs and expenses incurred.

34. PRODUCT ALLOCATION AND STOCKING (wherever applicable to dashcam device /service)

1 In the event there is an emergency shortage of the product, as announced by Bidder or its designated representative, Bidder shall stand ready to stock adequate quantities of the Product and its spares so that scheduled supplies to EMRI GHS should not suffer for the full contract period. In an event of Bidder failing to supply the material and spares in ordered quantities and as per time schedules, EMRI GHS reserves the right to procure the product of same or superior quality at same or higher price from an alternate supply source and any difference in cost of procurement shall be debited to Bidder.

35. TRADEMARKS

1 Bidder shall not, without prior written consent of EMRI GHS use the trademarks or service marks or sales marks of EMRI GHS in any manner whatsoever, unless, and then only to the extent, such use is authorized by EMRI GHS in writing and then only in accordance with EMRI GHS 's directions or specifications.

36. INTELLECTUAL PROPERTY, PROPRIETARY KNOWLEDGE AND CONFIDENTIAL INFORMATION (Excluding the information in the Public Domain)

a. Bidder acknowledges that in connection with this Agreement, EMRI GHS may disclose to Bidder, or Bidder may otherwise obtain or develop knowledge of certain confidential and proprietary information of EMRI GHS , including, but not limited to, trade secrets, intellectual property, future business plans and services, financial, sales,

b. Bidder, customer, employee, investor, or other business information related to the business and activities of EMRI GHS .

c. All such information is hereby designated by EMRI GHS to be Confidential and Proprietary Information. Bidder acknowledges and agrees that Confidential and

Proprietary Information shall not be disclosed by Bidder or any of Bidder's employees, representatives, agents or contractor's without the express written permission of EMRI GHS . Notwithstanding the foregoing, Bidder, during the term of this Agreement, and in order to carry out its obligations under this Agreement may disclose Confidential and Proprietary Information to its EMPLOYEES solely for the purpose of performing its obligations under this Agreement, and only on a "need to know" basis. Bidder agrees that all of its employees receiving any Confidential and Proprietary Information shall enter into a separate written confidentiality agreement with Bidder that ensures the employee will comply with the confidentiality provisions of this Agreement. A copy of each such confidentiality agreement shall be provided to EMRI GHS .

d. All Confidential and Proprietary Information shall remain confidential until EMRI GHS designates it as non-confidential or until the information becomes public through no fault of the Bidder.

e. Bidder shall not be liable for the disclosure of Confidential and Proprietary Information if made in response to a valid order of a court or authorized agency of government; provided that fifteen (15) days notice first be given to the EMRI GHS so a protective order, if appropriate, may be sought by EMRI GHS .

f. Bidder agrees that in the event Bidder or any of its employees, contractors, representatives, or agents breach the provisions of this Article, such breach or threatened breach would cause irreparable harm to EMRI GHS , and in such instance, EMRI GHS shall be entitled to injunctive and other equitable relief to prevent such breach or to remedy any actual breach.

37. Termination

a. EMRI GHS 's Right to Terminate for Cause.

EMRI GHS shall have the right to immediately terminate this Agreement by giving a written notice to Bidder in the event that Bidder does any of the following:

-Fails to produce and supply the Service /Product as per target delivery date.

-Files a petition in bankruptcy or is adjudicated bankrupt or insolvent or makes an assignment for the benefit of creditors or an arrangement pursuant to any bankruptcy law, or Bidder discontinues its business

Or

-a receiver is appointed for Bidder or for Bidder's business and such receiver is not discharged within thirty (30) days Fails to obtain or maintain product liability insurance in the amount and type provided for herein

- Fails to obtain or maintain product/ service liability insurance in the amount and type provided for herein breach within seven (7) days after it receives a written notice of breach from EMRI GHS .

-EMRI GHS 'S Right to Terminate without Cause

-EMRI GHS shall have the right to terminate this Agreement upon
thirty (30) days written notice to Bidder

-Bidder's Right to Terminate :

Bidder shall have the right to terminate this Agreement at any time
after the first 6 months of the Term on Sixty (60) days prior written notice to EMRI GHS

38. Infringements

a. Bidder agrees to fully cooperate with EMRI GHS in the prosecution of any such suit against a third party and shall execute all papers, testify on all matters, and otherwise cooperate in every way necessary and desirable for the prosecution of any such lawsuit. The EMRI GHS shall reimburse the BIDDER for any reasonable expenses incurred as a result of such cooperation.

39. Governing Law; Dispute Resolution

a. This Agreement shall be governed by, and construed in accordance with, the laws of the India; without regard to conflict of law principles, and under jurisdiction of respective State high courts and language shall be English.

40. Notice

a. Any notice required to be given pursuant to this Agreement shall be in writing and delivered personally or by a nationally recognized overnight courier service, or mailed by certified or registered mail, return receipt requested, to the other party at its address as set forth at the top of this Agreement.
b. All such notices shall be effective upon delivery or upon refusal to accept delivery.
c. Either party may change the address to which notice is to be sent by written notice to the other in accordance with the provisions of this paragraph.

41. Miscellaneous

a. The parties to this Agreement are independent contractors. Nothing contained herein shall constitute this arrangement to be employment, a joint venture, a partnership, a franchise or an agency between the parties. Neither party has the authority to bind the other or to incur any obligation on its behalf.
b. No waiver by either party of any default shall be deemed as a waiver of prior or subsequent default of the same or other provisions of this Agreement.

c. If any term, clause or provision hereof is held invalid or unenforceable by a court of competent jurisdiction, such invalidity or unenforceability shall not affect the validity or operation of any other term, clause or provision, and such invalid or unenforceable term, clause or provision shall be deemed to be severed from the Agreement.

d. This Agreement constitutes the entire understanding of the parties, and revokes and supersedes all prior agreements between the parties, and is intended as a final expression of their agreement. It shall not be modified or amended except in writing signed by the parties hereto and specifically referring to this Agreement.

e. Bidders or employees of bidder cannot claim or construed as employees of EMRI GHS .

42. Force Majeure

a. If either the Bidder or EMRI GHS be prevented from discharging its or their obligation under this Agreement by reason of arrests or restraints by Government or people, war, blockade, revolution, insurrection, mobilization, strikes, civil commotions, Acts of God, Plague or other epidemics, destruction of the product by fire or flood or other natural calamity interfering with the production, loading or discharge, the time for delivery shall be extended by the time or times not exceeding two months, during which production, loading or discharge is prevented by any such causes as hereinabove mentioned. The party invoking protection under this clause shall within 2 (two) days of the occurrence of force majeure causes put the other party on notice supported by self certificate and documentary evidence of such incident and shall likewise intimate the cessation of such causes. The delivery shall be resumed by the Party/Parties within 15 (fifteen) days from the cessation of the force majeure causes.

b. Should there be any interruptions in the delivery of the product due to force majeure circumstances hereinabove, it is hereby mutually agreed between EMRI GHS and the Bidder that the period of off take of the Product by EMRI GHS /period of delivery of the Product by the Bidder may be, at the sole discretion of EMRI GHS , extended by a period not exceeding two months, equal to the actual duration of the causes interrupting the off take by the EMRI GHS and/or delivery of the product by the Bidder PLUS a period of one week to enable the affected party to make suitable arrangements for normalization of shipments.

43. Liability of EMRI GHS

a. It is expressly understood and agreed by, between the BIDDER and the EMRI GHS that the EMRI GHS is entering into this Agreement solely as a PPP (Public Private Partnership) partner of respective State Government. In particular, it is expressly understood and agreed that, any delay in the release of bidder payments, for the supplies made under this tender, solely depend on timely receipt of funds for the same from the respective state governments. The BIDDER expressly agrees, acknowledges and understands that the EMRI GHS is not DIRECTLY responsible for any delays in the release of funds from respective state governments for what so ever reason it may be and shall not hold EMRI GHS responsible for delayed payments and EMRI GHS shall not be liable for any acts, omissions, commissions, breaches or other wrongs arising out of the contract. Accordingly, the BIDDER hereby, expressly waives releases and foregoes any and all actions or claims, including cross claims, impleader claims or counter claims against the EMRI GHS arising out of this Agreement and not to sue EMRI GHS for any reason, as to any manner, claim, cause of action or thing whatsoever arising of or under this Agreement.

45. Dispute Redressal Committee:

All disputes can be addressed by amicable settlement by committee constituted by State Head – EMRI GHS , Goa .

46. Declaration by the Tenderer

The Tenderer shall be required to declare whether the proprietor or any partner of the firm or Director of their company as the case may be, has any relation with any employee working with the Purchaser and if so, give the name of the employee and the relationship

47. Waiver

Failure to operate or to enforce any condition under this Contract shall not operate as a waiver of the condition itself or any subsequent breach thereof.

48. Payment Terms

a. Post installation of device on vehicles, a trail run will be done for 5 days. Rental per month for all vehicles will start upon completion of the successful trail run.
b. Every month rentals will be paid by the 15th /17th of each month considering the receipt of invoice will be received by 3rd /4th of each month by the bidder.
c. In case the technical error is not rectified and the equipment is non-functional and the call is not resolved within the said SLA i.e within 24hrs , Amount will be deducted from the billing cycle as ref. to pt.no. 23) Penalty
d. The bidder should submit the installation report along with successful trial and run report to our office within 15-20 days.

I/We conveys unconditional acceptance to all the terms and conditions specified herein.

Signature of the Tenderer
Name in Block Letters
Capacity in which tender is signed
Address in full
Phone No

ANNEXURE-1 : List of Requirement

Sr.No.	Description	Quantity
1	Rental amount for Dashcam Device per vehicle per month (Should include Dashcam device, storage , sim & necessary support services)	**90** nos

Note:
1) Declared qty is for 90 & all other projects coming under EMRI GHS – Goa .
2) Quantity may change + / - 25% based on user base requirement in future
a) Any future new requirement will be intimated on email & will be added to the said qty of operation with same rate & terms conditions applicable
b) Bidders need to carefully verify applicable HSN/SAC code and enter GST % as per norms. Any discrepancy will have to be borne by Successful Bidder.

ANNEXURE-2 : (Annexure A, B,C)
Specification of dashcam (dual channel driving video recorder) & support service

ANNEXURE A : Technical Features OF Dash Cam System / services

Annexure – A , Technical Features of Dash Cam System / services	
Sr.No.	**Description**
1	Live Tracking
2	Group Tracking
3	Navigation History Playback & Tracking
4	Speed alert
5	Geo -fencing alert
6	Vehicle location alert-Find Nearby Vehicles from POI or any maps
7	Trip Details
8	Indian Maps Support : Bidder has to provide the license or correspondent support credentials.
9	Sos alerts: Required SOS Button on Dashboard so that we can get SOS Alerts through Button
10	Easy Device, Vehicle & Driver mapping features : Need provision of Manual allocation of Driver by uploading Driver information in web portal
11	self-mapping with vehicles : IMEI & VTS Number mapping with Vehicles
12	Easy configuration settings by Admin
13	Role based user control
14	ignition on/off
15	Application for tracking on mobile(optional)
16	Mail alerts(optional)
17	GSM Model based Auto sms on request based.
18	Uniform / Dress monitoring alert are mandatory
19	Any additional customization based on requirement an etc

ADDITIONAL TECHNICAL & FUNCTIONAL FEATURES

S. No.	Technical / Functional Feature	RFP Technical Requirement
20	Real-Time Fleet Dashboard	Dashboard shall provide moving, idle and stopped vehicle status, trip activity, distance covered and operational fleet insights.
21	Historical Trail & Route Replay	System shall provide historical vehicle trail and route replay with location context.
22	Route Deviation & Missed Stop	System shall identify route deviation and missed planned stops against configured/planned routes.
23	Advanced Geofencing	System shall support polygon, circular and rectangular geofences with configurable entry, exit and deviation alerts.
24	Geofence Monitoring & History	Geofenced areas and vehicle locations shall be visible on the map and alert history shall be retained for review and reporting.
25	Alarm & Evidence Centre	System shall maintain event records with event type, vehicle, occurrence time, location, evidence duration/size, viewing and export capability.
26	Driver Behaviour Analytics	System shall support driver behaviour monitoring, driver coaching, KPI analysis and post-event/postmortem review. Driver & EMT should be monitered with alert on desk
27	ADAS Monitoring	System shall support LDW, FCW, unsafe following distance/headway and pedestrian collision warning events, where supported by the device.
28	DMS Monitoring	System shall support fatigue, distraction, no-driver, phone use, smoking, seat-belt and yawning events, where supported by the device.
29	Live Video Monitoring	Where Automatic Vehicle Location and Tracking is in scope, system shall provide on-demand live front, cabin and driver camera views with vehicle number, speed, date/time and Dash Cam context.
30	Historical Video Playback	Where Automatic Vehicle Location and Tracking is in scope, system shall support historical playback with vehicle trail/location context.
31	Video Evidence	Supported ADAS/DMS events shall be associated with video evidence and made available for authorized review/export.
32	Back Office – Driver	System shall maintain driver master details, assigned vehicle information and driver records.
33	Compliance Alerts	System shall support driver licence expiry, vehicle fitness and other configurable compliance alerts.
34	Fleet Maintenance	System shall support maintenance history, maintenance expenses and configurable maintenance alerts.
35	Tyre Management	System shall support tyre rotation schedules and due alerts, where required by the purchaser.
36	Challan Management	System shall provide vehicle challan information management and follow-up capability.
37	Role-Based Access	System shall provide role-based access and controlled permissions for control-room, supervisory and back-office users.
38	Audit & Evidence	Relevant operational events, alerts and evidence shall be available for authorized review and reporting.
39	Mobile Monitoring	Mobile application or responsive interface for authorized users may be provided for fleet monitoring and alerts.
40	Configurable Alerts	Authorized administrators shall be able to configure alert parameters, recipients and notification rules.

ANNEXURE B : Operational Requirement

Annexure- B , Operational Requirement	
Sr.no.	**Description**
1	ALL the devices should have an uptime of 99%.
2	Dedicated Manpower for 24 x 7 should be provided by the bidder and for issue related to on field support also need to be taken care by the bidder.
3	No extra charges will be paid for on field support or for buffer stock.
4	Sim need to be taken care by the bidder himself and EMRI GHS is not responsible for any kind of network related issue and no excuses will be entertained.
5	Installation cost for device need to be taken care by the bidder and no extra charges will be paid for first time or later.
6	No extra charges will be paid for customization of report in contract period which were requested by EMRI GHS .
7	Web portal access with real-time tracking ,dash board and reports need to be provide as desired by EMRI GHS
8	Bidder needs to sign a Non-Disclosure agreement pertaining to the same
9	Integration of Dash Cam Data with ERC application will be under scope of EMRI GHS/ Service provider
10	The Dash Cam device shall transmit the data for every 20 seconds irrespective of the status (Stopped / Moving / Idle). The EMRI GHS may request to reduce the transmission time based on the EMS requirements to 10 Seconds also.
11	The bidder shall have the capability to provide the API integration for geofence requirements, real time vehicle tracking integration as per the EMS requirements.
12	The bidder shall be provide a web based interface to monitor the Offline Dash Cam vehicles and monitor the same on real time. The bidder also shall take the responsibility of monitoring working of Dash Cam devices and transmission of data on real time basis.
13	The Dash Cam accuracy shall be more than 90% w.r.t the ODO captured.

ADDITIONAL OPERATIONAL, SECURITY & INTEGRATION REQUIREMENTS

S. No.	Area	Additional RFP Requirement
1	Cloud / Hosting	The application and associated operational data shall be hosted on a MeitY-approved/empanelled cloud, wherever mandated by the tender.
2	Information Security	The bidder shall implement appropriate information-security controls and provide VAPT reports/certificates where required by the tender.
3	Software IP / Licensing	Bidder shall own or possess necessary rights/licences to operate, maintain and support the proposed application for the tender scope.
4	API Integration	REST/API or equivalent interfaces shall be available for real-time vehicle data, geofencing, alerts and integration with purchaser applications.
5	Map Services	The application shall use a licensed digital map supporting vehicle visualization, routing, geofencing and route/deviation functions.
6	Map Data Location	Where specified by the tender, map services and associated servers shall be hosted within India.
7	Data Security & Access	Role-based access, controlled authentication and protection of operational data shall be implemented.
8	Firmware / Software Updates	Device firmware and application software updates shall be supportable remotely/OTA where technically applicable.
9	Evidence Retention	Event, alert and video evidence retention shall be configurable as per purchaser's approved retention policy and storage availability.
10	System Availability	Overall service availability shall meet the 99% device/service uptime requirement already specified in the RFP.

Sr. No.	Category	Requirement
1) a)	Dash Cam Hardware & features	Dash Cam should have Quad band GSM/GPRS Modem,Telit/U-blox/MediaTek equivalent or better chipset, with internal Flash Memory.
b)		Built in Antennas for the Dash Cam and GSM/GPRS connections are required.
c)		Dash Cam unit must support any GSM card in India different geographies may require SIM cards from different service providers) and Should support all GSM networks anywhere in India
d)		The device should have alerts on the following - low battery and power supply, disconnection of power supply, tampering with any input, speed
e)		Dash Cam equipment should not undergo 'sleep mode' or 'dead mode' in any situation and should have auto refresh/awake functionality due to movement or any other vibrations. Later if required, EMRI GHS may ask the bidder to configure the devices with auto sleep mode (when the vehicle stationary for more than certain period, etc.). Lack of internet connectivity for more than 20 minutes must restart the device automatically every 20 minutes till the internet connection is restored.
f)		Dash Cam should have the following features : Tamper proof/ dustproof /water ingress resistant (Spill Proof) .The device should perform reliably in mobile environment of ambulance. It must be certified to be operable and stored for -40C to +60 C
g)		Power input should support 8v to 28v
h)		Accessories as required by EMRI GHS -EMRI along with required software should be provided by bidder as and when required.
2)	Sensitivity	Dash Cam Should have high tracking sensitivity (least count around 10 Meters for Lat and Long and 10 Deg for Orientation) with built in Dash Cam Antenna.
3) a)	Acquisition	In case of no coverage problem the Dash Cam should be able to log upto 12000 logs (3 days of data) on the inbuilt memory and these shall be transmitted when back into network coverage area. The store and forward mechanism in no case should result in loss of data packets.
b)		The data packet received at the server end should have the following fields. Unit ID, Latitude, Longitude, Speed, Time Stamp, Distance travelled and Orientation (azimuth) , all analog and digital inputs, of the vehicle. Dash Cam fix.
c)		The Dash Cam device should capture the movement in &out from GPRS covered zone to non –GPRS coverage and its return to GPRS coverage area with the location coordinates and date and time stamp

ANNEXURE C : Additional features
ADDITIONAL HARDWARE & Dash Cam TECHNICAL SPECIFICATIONS

S. No.	Hardware / Technical Parameter	RFP Technical Requirement
1	Video Recording	Front 1080P HD camera with approximately 115° horizontal wide-angle view, plus rear/external camera channels as specified.
2	AI ADAS / DMS	Built-in AI/neural-network processing for driver assistance and driver behaviour monitoring.
3	ADAS Events	LDW, FCW, headway/unsafe following distance and pedestrian collision warning support.
4	DMS Events	Driver fatigue, smoking, phone use, driver absence/no-driver, distraction, seat-belt and yawning detection support.
5	Processor	Dual-core processor, approximately 1.5 GHz or better, or equivalent performance.
6	NPU / AI Engine	Neural-network acceleration engine of approximately 1.0 TOPS or better, where AI Automatic Vehicle Location and Tracking is in scope.
7	RAM	Minimum 2 GB DDR3 RAM or equivalent/better.
8	Power Input	DC 10V–36V input range or better, suitable for ambulance electrical systems.
9	Power Protection	Supercapacitor or equivalent mechanism to protect/complete recording during sudden power loss.
10	Video Encoding	H.265 / H.264 High Profile or equivalent efficient video encoding.
11	Front Camera	1080P at up to 25 fps with wide-angle lens.
12	Rear / External Camera	720P or better rear/external camera support; additional AHD channel where specified.
13	Audio	Built-in microphone and speaker with two-way voice/audio capability where required.
14	Cellular Connectivity	4G LTE connectivity with SIM support and SMS command functionality.
15	Wi-Fi	Optional 2.4 GHz 802.11 b/g/n access-point capability where required.
16	Storage	MicroSD/TF storage support up to 512 GB or higher, subject to approved recording requirements.
17	Interfaces	RS232 or equivalent serial interface and USB interface for supported peripherals.
18	SOS Input	Dedicated emergency SOS input/button interface.
19	G-Sensor	Built-in 3-axis acceleration/G-sensor for event and harsh-driving detection.
20	Firmware Upgrade	Firmware update through TF card and/or secure OTA mechanism.
21	Dash Cam / GNSS	Integrated GNSS/Dash Cam positioning with real-time location reporting.
22	Camera Environmental Protection	External/bullet camera, where used, shall have IP66 or better protection and suitable metal housing/bracket.
23	Camera Image Quality	External camera shall support minimum 1080P, approximately 120° field of view, day/night operation, WDR/BLC/AGC/AWB and 3D noise reduction or equivalent.
24	Camera Power	External camera shall support DC 12–24V input or better.
25	Operating Environment	Dash Cam /video device shall operate reliably within the environmental temperature and humidity ranges declared by the OEM and suitable for ambulance deployment.
26	Historical Video & Dash Cam Correlation	Recorded video shall be correlated with vehicle movement/trail and timestamp/location information where Automatic Vehicle Location and Tracking is in scope.
27	Event Video Clips	Supported ADAS/DMS events shall generate associated event evidence/video clips for cloud/server upload subject to network availability and configured event rules.

NOTE ON Dash Cam REQUIREMENTS

The above Automatic Vehicle Location and Tracking /camera requirements shall apply where Automatic Vehicle Location and Tracking is included in the final scope. The bidder shall submit make/model, datasheet and compliance evidence for each proposed hardware/software component. Existing Dash Cam /Dashcam requirements in Annexures A, B and C remain applicable.

CAMERA SPECIFICATION

The following table specifies the detailed technical requirements for the MDVR (Mobile Digital Video Recorder) unit and the external bullet camera to be supplied as part of the Automatic Vehicle Location and Tracking system. Bidders shall indicate their compliance against each parameter and submit supporting datasheets.

A) MDVR / Recording Device Specification

S. No.	Parameter	RFP / Technical Specification
1	Video Recording	Front 1080P HD (115° wide angle) + Rear 720P + Extended 1CH 720P simultaneous recording
2	AI ADAS & DSM	Built-in neural network engine, 1.0 TOPS, for driver assistance and behavior monitoring
3	Positioning	Dual-mode high-precision GPS positioning module for real-time vehicle tracking
4	4G Connectivity	Global 4G LTE frequency bands support; SMS command functionality; Wi-Fi hotspot support
5	Expandable Storage	MicroSD/TF card support up to 512GB; supercapacitor design protects against sudden power loss
6	Voice & SOS	Built-in microphone and speaker supporting two-way voice intercom and 1-channel emergency SOS input
7	ADAS Alerts	Lane Departure Warning
8	ADAS Alerts	Forward Collision Warning
9	ADAS Alerts	Headway Monitoring Warning
10	ADAS Alerts	Pedestrian Collision Warning
11	DSM / DMS Alerts	Driver Fatigue Warning
12	DSM / DMS Alerts	Driver Smoking Detection
13	DSM / DMS Alerts	Phone Calling Warning
14	DSM / DMS Alerts	Driver Absence Alert
15	DSM / DMS Alerts	Driver Distraction Alert
16	DSM / DMS Alerts	Seat Belt Warning
17	Processor	Dual-Core Processor @ 1.5GHz
18	NPU	1.0 TOPS Neural Network Acceleration Engine
19	RAM Memory	2GB DDR3
20	Input Voltage	DC +10V to +36V
22	Power Consumption	< 5W (normal operating state)
23	Power Protection	Built-in supercapacitor to preserve video on sudden power off
24	Video Encoding	H.265 / H.264 High Profile
25	Front Camera	1080P @ 25fps, 115° horizontal wide-angle lens
26	Rear / External Camera	Rear 720P + 1-channel Extended AHD 720P @ 25fps
27	Recording Resolution	1-channel 1080P @ 25fps + 2-channel 720P @ 25fps; synchronized video & audio

28	Audio I/O	Built-in MIC and speaker, G.711a format
29	GNSS / GPS	Built-in GPS
30	4G Cellular	Built-in 4G LTE; 1x Micro SIM; TDD-LTE & FDD-LTE
31	Wi-Fi	Optional 2.4G, 802.11b/g/n (AP Mode)
32	Storage Capacity	1x MicroSD / TF slot; 16GB up to 512GB
33	Serial Interface	1-channel RS232 (reserved for peripherals)
34	USB Interface	Micro USB; supports USB Wi-Fi dongle
35	Alarm Input	1-channel SOS Emergency Alarm
36	G-Sensor	Built-in 3-axis acceleration sensor
37	Firmware Upgrade	TF Card update & Over-the-Air (OTA)
38	Dimensions	120 mm × 77 mm × 55 mm
39	Net Weight	260 g (Host Machine)
40	Working Temperature	-25°C to +70°C
41	Relative Humidity	20% to 80% RH

B) Bullet / External Camera Specification

S. No.	Parameter	RFP / Technical Specification
1	Key Features	1/2.8" 2 Megapixel CMOS, Intelligent IR true day/night, Full HD Standard Definition, 25fps @ 1080P, Day/Night (ICR), AWB, AGC, BLC, 3D-DNR, IP66 Rating, Suitable for Bus/Truck MDVR, FOV 120° View
2	Image Resolution	1080P 2MP
3	Shell Material	Metal Aluminum Shell
4	FOV	120° View
5	Effective Pixel	1080P / 1920*1080
6	Electronic Shutter	1/25s~1/50,000s, 1/30s~1/60,000s
7	Sync System	Internal
8	Illumination	.001 Lux
9	S/N Ratio	≥50dB
10	Scanning System	Progressive Scan
11	Video O/P Mode	AHD/CVBS 1080P Aviation
12	IR Status	Under 10 Luc by CDS
13	Lens	2.8mm
14	IR Power ON	CDS Auto Control
15	Day/Night	Auto (ICR)/ Color/ B&W
16	White Balance	Auto
17	Noise Reduction	3D NR
18	Picture Adjustment	Yes
19	Weather Proof	Yes, IP66
20	Anti-Cut Bracket	Yes, 3 Axis
21	IR Cut Filter	Yes
22	Operation Temperature	-10°C ~ +50°C RH95% Max, Humidity 10%~90%, non-condensing
23	Power Input	DC 12-24V

ANNEXURE-3

Format for Quoting Prices

Price Bid Evaluation		Charges Per Device Basic Rate (INR)	GST %	GST Amount (Rs.)	Total Amount (Rs.)
1	Rental amount for Dashcam Device per vehicle per month (Should include Dashcam device, storage , sim & necessary support services)				

Signature of the Tenderer with Designation & Office Seal

Date:

ANNEXURE-4

Declaration Certificate

Date:

To
Head – Supply Chain Management
EMRI GHS , Goa

Subject: Tender No: EMRI GHS /GOA/04/SCM/2026-27 Dated: 03.11.2026

Dear Sir,

We here by certify and declare that we have read and understood all the terms and conditions of the subject tender and all the terms and conditions are acceptable to us.

We further confirm that we accept to supply all the items quoted by us as per technical specifications of EMRI GHS and there are not deviations from the specifications asked for by EMRI GHS .

Thanking you,
Yours Sincerely,

(Authorized Signatory)
Name and Designation with company seal

ANNEXURE-5 :
Service center details

1) Name of the Manufacturer / Firm :
2) Name of the Chief Operating Officer/ Managing Director:
3) Name of Dealer or Distributor and Address along with contact number and e mail address:
4) Address of the registered office of the dealer:
5) Number of service centers in India:
6) Name & Address of Service Centers along with contact person details:
7) Remarks :

(Please use separate sheet if required)

Signature of the Tenderer with Designation & Office Seal

Date:

ANNEXURE 6 :
Vender Information Form

Vender Information Form		
Sr.No	**Particulars**	**Details**
1	Firm Name & Address:	
2	Telephone No.(s) of the firm:	
3	24 Hours contact No:	
4	Name & Address of Managing Director/Proprietor:	
	Contact No.(s):	
5	Name of the Supervisor/Field officer:	
	Contact No.(s):	
6	Mobile No.(s) of other operations persons:	
7	PAN card No:	
8	GST Registration No:	
9	Bank Details:	
	A/c No:	
	Branch:	
	location:	
	IFSC code:	
	Name of the account holder:	

Signature of bidder

ANNEXURE-7
Non Conviction Declaration
(On Letter Head)

To,
M/s. EMRI Green Health Service
1st Floor, Block No.5, Old Library Block
Goa Medical College, Bambolim Goa - 403 202

Sub: - Non Conviction Declaration
Ref: - Tender No: EMRI GHS /GOA/04/SCM/2026-27 Dated: 03.11.2026

Dear Sir,

I/We Mr._____ residing at _____holding the position of _ _____in this company / concern declare that I/we are not convicted by any court for breach of law.

Thanking you,

ANNEXURE 8:
Anti-Collusion Certificate

I/ We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, I / we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

I / We hereby certify and confirm that in the preparation and submission of our Proposal, I / we have not acted in concert or in collusion with any other Bidder or other person(s) and also not done any act, deed or thing which is or could be regarded as anti-competitive.

I / We further confirm that we have not proposed nor will proposal any illegal gratification in cash or kind to any person or agency in connection with the instant Proposal.

Dated this .....Day of....., 2026

.....
(Name of the Bidder)

.....
(Signature of the Bidder / Authorized Person)

.....

ANNEXURE 9 :

Checklist for bidder

	COVER -A , Prequalification	Compliance
1	Tender fees (as applicable)	
2	Check list as per –ANNEXURE 9	
3	Declaration format as per ANNEXURE-4	
4	Earnest Money Deposit (EMD) (as applicable)	
5	IT returns and financial statements for last two financial years.	
6	Copy of registration of Firm	
7	GST registration and clearance certificate.	
8	Copy of PAN	
9	Relevant manufacturing licenses, if applicable	
10	Customer feedback/ satisfactory certificates with Purchase order copies.	
11	Valid Authorization letters from the OEMs (in case of trading partners) for Supply & Participation in Tender.	
12	Authorization letter for signing documents if applicable	
13	Signed and Stamped tender document on all pages.	
14	Service center details as per ANNEXURE-5	
	COVER - B , Technical Evaluation	
1	ANNEXURE-2 (A, B) : Format for Technical bid evaluation	
2	Catalogue of the product	
3	Signed ANNEXURE-2 A), B) , C) copy with declaration that product is meeting the specifications	
4	Sample of The product (Physical sample) with prototype evaluation	
	COVER -C , Financial Evaluation	
1	Financial bid as per ANNEXURE-3	

Signature of the Tenderer with Designation & Office Seal

Date: