

EM CARE

Towards saving lives and bringing hope



Spreading... SMILE

Partnering States and Union Territories



Towards Saving Lives and Bringing Hope...

Launched on 15th August 2005 in Hyderabad and expanded to 17 States and 1 Union Territory in India



93,907 CALLS ANSWERED EVERY DAY



42,561 EMERGENCIES RESPONDED PER DAY
FLEET OF 9,765 AMBULANCES
BY TRAVELLING DISTANCE OF 16.64 Lakhs KM PER DAY
38.30 Lakhs EMERGENCIES RESPONDED IN JULY-SEP 2025



81.54 LAKHS LIVES SAVED AND
6.86 LAKHS DELIVERIES ASSISTED BY EMTS SINCE INCEPTION



"ENHANCING HEALTHCARE EXCELLENCE: EMRI GHS INITIATIVES AND MILESTONES"

Dear Team,

EMRI Green Health Services had a remarkable Q2 in 2025, marked by numerous national-level events that underscored its commitment to enhancing healthcare services across India.

July 2025 saw significant healthcare initiatives, including the launch of Arogya Samiksha Kendra in Gujarat by Hon'ble Chief Minister Shri Bhupendrabhai Patel, and the introduction of 2 new 108 ambulances in Goa. The month also marked National Doctors Day celebrations on 1st July, recognizing the contributions of medical professionals. Additionally, AHA-BLS and ACLS Certification Programs were conducted for 128 PG students, earning appreciation from Prathima Institute of Medical Sciences, Karimnagar, Telangana.



August 2025 was a month of celebrations and recognitions, with ERC Day on 1st August - ERC day in EMRI Green Health Services. Being an integral part of EMS, ERC plays a major role in providing services to the beneficiaries, and the awarding of "ANANDA SWASTHYA RATNA 2025" to West Bengal 102 Ambulance operation on 3rd August. The month also saw the flagging off Dail 112 Police 1200 First Response Vehicles in Madhya Pradesh by Hon'ble Chief Minister Dr. Mohan Yadav on 14th August. Other notable events were 1000 new 112 Janrakshak Vehicles were launched by Hon'ble Union Home Affairs and Co-operation Minister, Government of India, Shri Amitbhai Shah and Hon'ble Chief Minister of Gujarat Shri. Bhupendrabhai Patel on 31st August.

In September 2025, Teachers play a very vital role in everyone's life. EMRI Green Health Services got the opportunity to appreciate the work of teachers in our Training departments all over our operating states on the occasion of Teachers' Day on 05th September 2025 and also witnessed anniversary celebrations in Goa and Tamil Nadu, marking 17 years of service. The month also saw the launch of 94 new 108 ambulances in Gujarat, further strengthening emergency medical services. Navaratri festivities were held at the Gujarat office, adding to the celebratory atmosphere. These events showcased progress and dedication to improving healthcare infrastructure and services across various states. Special Health Day messages were prepared and disseminated among EMRItes like World Suicide Prevention Day on 10th September 2025 and World Heart Day on 29th September 2025 and etc.

A new program, **NEEV, (Nation first; Empathy-led; Execution focused; Values driven)**-was developed by the Learning & Development unit to foster ownership and mission alignment among EMTs, Pilots, EROs, and EMEs in EMRI GHS. NEEV will now be integrated into regular foundation and refresher trainings. TOTs were held for National EMLC & VMLC Instructors on 2nd September and State EMLC teams from 21-25 September 2025. The objective of NEEV initiative is to rekindle motivation, deepen accountability and restore alignment with EMRI's founding mission of saving lives by enabling frontline staff to see their roles not just as duties, but as life changing responsibilities.

I extend my heartfelt congratulations to the exceptional teams of Kerala for July 2025, Goa for August 2025 and Uttar Pradesh for September 2025 for receiving the Life Saviours Award. Your unwavering dedication and commitment to saving lives have made a remarkable impact, and this recognition is a testament to your exceptional work.

With best wishes

K. Krishnam Raju

DIRECTOR - EMRI Green Health Services



Physical Progress

S.No	Name of the State Government	No of Ambulance as on September 25	Emergencies Since Inception	Emergencies Attended in Q2 (Jul'25-Sep'25)
1	Telangana	626	97.64 Lakhs	2.5 Lakhs
2	Gujarat	1435	182.89 Lakhs	4.39 Lakhs
3	Goa	101	9.3 Lakhs	0.22 Lakhs
4	Tamil Nadu	1,394	187.05 Lakhs	4.65 Lakhs
5	Karnataka	715	118.99 Lakhs	1.28 Lakhs
6	Assam	799	72.04 Lakhs	0.94 Lakhs
7	Diu Daman & Dadra Nagar Haveli	22	4.9 Lakhs	0.13 Lakhs
8	Uttar Pradesh	2,200	426.89 Lakhs	18.52 Lakhs
9	Rajasthan	1,094	61.09 Lakhs	1.54 Lakhs
10	Kerala	316	11.79 Lakhs	0.55 Lakhs
11	Delhi	87	20.13 Lakhs	0.41 Lakhs
12	Arunachal Pradesh	110	0.33 Lakhs	0.03 Lakhs
13	Odisha	866	12.98 Lakhs	3.61 Lakhs
	Q2 FY-2025-26	9,765	1206.02 Lakhs	38.3 Lakhs
Average Emergencies Attended Per Day				0.42 Lakhs



Janani Shishu Suraksha Karyakram (Mother & Child)

S. No	Name of the State Government	No of Janani Ambulance as on September 2025	Janani Beneficiaries Since Inception	Janani Beneficiaries in Q2 (Jul'25-Sep'25)
1	Gujarat	434	137.44 Lakhs	5.09 Lakhs
2	Telangana	300	79.19 Lakhs	2.05 Lakhs
3	Uttar Pradesh	2,270	1057.94 Lakhs	43.7 Lakhs
4	Goa	4	0.11 Lakhs	235
5	West Bengal	800	53.7 Lakhs	1.78 Lakhs
6	Tamilnadu	130	22 Lakhs	0.85 Lakhs
7	Odisha	500	3.37 Lakhs	1.09 Lakhs
	Q2 Total	4,438	1353.76 Lakhs	54.57 Lakhs
Average Emergencies Attended Per Day				0.60 Lakhs

“Over the tenure spanning from 2008 to 2025, the **108** completed projects across 8 states collectively handled more than **1.66 crore emergencies**, assisted over **1.43 lakh deliveries**, and helped **save 6.5 lakh Lives** - underscoring EMRI's enduring contribution to lifesaving care across India.”

“Between 2014 and 2023, the JSSK projects completed across **3 states** supported **over 97 lakh mothers and children**, ensuring safer access to healthcare and reinforcing EMRI's commitment to maternal & child well-being across states.”





- 108 Emergency Response Center handles over 250,000 calls daily.
- An impressive 97% of calls are answered within just 2 rings.
- Initiated to lower neonatal mortality rates.
- Fully equipped (incubator- ventilator etc.) to facilitate the transfer of newborns between Special Newborn Care Units (SNCU) and Neonatal Intensive Care Units (NICU).
- Initiated to reduce infant and maternal mortality rates
- These ambulances are designed to transport pregnant women, mothers and newborn babies from home to hospital and hospital to home in sterile and safe environment
- Mobile Medical Units(MMU) provide primary health care on wheels.
- Serve medical needs of individuals in remote areas
- Introduced for rapid response to medical emergencies in riverine regions.
- Provide critical healthcare support during floods
- Primarily used to transit care patients from lower level to higher level hospitals in emergency situations.
- This innovative approach is designed to carry emergency patients navigate hilly terrains or no road connectivity
- Health helpline services in non-emergency
- This telemedicine service offers information, advice, and counseling
- Implements "Dial 100 Police" service to combat crime and maintain societal peace and safety
- It uses advanced technology to analyze calls, enhance information for rapid response, facilitate follow-up and expedite information sharing to different levels of law enforcement & prompt response.
- "Call 181" - Women Helpline is a dedicated service aimed at assisting women in distress
- Mobile Veterinary Units accessed through 1962 toll free no. provides doorstep point-of-contact- care (POCC) for livestock and stray animals.
- MVUs with Hydraulic lift to carry animals to veterinary facilities in few states



108 Saviour of EMRI GHS - INDIA

JULY 2025	: KERALA TEAM – A CASE OF RTA	08
AUGUST 2025	: GOA TEAM – A CASE OF FALL FROM HEIGHT	17
SEPTEMBER 2025	: UTTAR PRADESH TEAM – A CASE OF BURNS	26

STATE WISE CASE OF THE MONTH

JULY	: ASSAM TEAM – A CASE OF MEDICAL EMERGENCY	09
JULY	: GOA TEAM – A CASE OF FALL FROM HEIGHT	10
JULY	: GUJARAT TEAM – A CASE OF SNAKE BITE	11
JULY	: KARNATAKA TEAM – A CASE OF RTA	12
JULY	: TAMIL NADU TEAM – A CASE OF TRAIN ACCIDENT	13
JULY	: TELANGANA TEAM – A CASE OF RTA	14
JULY	: UTTAR PRADESH TEAM – A CASE OF RTA	15
AUGUST	: ASSAM TEAM – A CASE OF MEDICAL EMERGENCY (STROKE)	18
AUGUST	: GUJARAT TEAM – A CASE OF SNAKE BITE	19
AUGUST	: KARNATAKA TEAM – A CASE OF NORMAL DELIVERY	20
AUGUST	: KERALA TEAM – A CASE OF RTA	21
AUGUST	: TAMIL NADU TEAM – A CASE OF WILD ANIMAL ATTACK	22
AUGUST	: TELANGANA TEAM – A CASE OF ELECTROCUTION	23
AUGUST	: UTTAR PRADESH TEAM – A CASE OF RTA	24
SEPTEMBER	: ASSAM TEAM – A CASE OF MEDICAL EMERGENCY	27
SEPTEMBER	: GOA TEAM – A CASE OF COMPLICATED DELIVERY	28
SEPTEMBER	: GUJARAT TEAM – A CASE OF COMPLICATED DELIVERY	29
SEPTEMBER	: KARNATAKA TEAM – A CASE OF RTA	30
SEPTEMBER	: KERALA TEAM – A CASE OF RTA	31
SEPTEMBER	: TAMIL NADU TEAM – A CASE OF CHEST TRAUMA	32
SEPTEMBER	: TELANGANA TEAM – A CASE OF SUICIDE ATTEMPT	33

NOT FOR PROFIT ORGANISATION OPERATING IN PUBLIC PRIVATE PARTNERSHIP MODEL



A CASE OF RTA

Details of the incident:

The Amachal PHC ambulance was dispatched to respond to regarding an RTA Bus accident. The accident involved a collision between a KSRTC ordinary bus and a fast passenger bus. The incident occurred at Neyyar Dam, Near Kattakkada at approximately 07:53 hrs The ambulance reached at the scene within 11 minutes of receiving the call. About 10 passengers with sustained injuries, but none were serious except for the driver of the ordinary bus, Mr. Vijayakumar.

Diagnosis or condition:

The EMT quickly assessed the condition of the patient driver Vijayakumar, he was conscious and oriented. Suffering from right leg injuries, including suspected multiple fractures on right tibia & fibula, which was stuck between metal rods for nearly two hours. Suspected for distal third tibial fracture with anteromedial

bleeding wound.

Pre-hospital management:

The EMT and the pilot worked together with the fire force team to rescue the driver with first layer medical management such as monitoring of vital signs, due to severe bleeding administered IV fluid RL 500ml bolus followed by IV Cannulation (20G). First aid was given at the scene, the patient was immediately shifted into the ambulance with spine board and EMT quickly started to continue monitor the patient vital signs during transportation, SpO₂ 94%, BP 110/70 mmHg, Pulse Rate 106 bpm, Respiratory Rate 22 breaths/min. and given possible wound care during transportation.

Patient condition at the time of handing over:

After implementing the immediate care and continuously monitoring the

patient, the EMT observed slight improvement in the patient condition. The EMT ensured that the patient was secured on the ambulance and given emergency care according to that. EMT prepared for smooth hand over to the hospital staff of Govt. Medical College Hospital Trivandrum.

Reflection of the patient or patient relative:

The patient friends and family expressed gratitude for the EMT's prompt response and effective first aid. They appreciated EMT's and pilot professionalism, good action to the emergency and the reassurance provided during a distressing situation. Bystanders acknowledged about the situation, current status and the importance of the swift actions taken by the EMT and Pilot, which contributed to the positive outcome and alleviated their concerns during the ambulance journey.



REFLECTION BY EMT : NISHAD H S

"It was a challenging case as the patient had suspected distal third tibial fracture with anteromedial bleeding wound, but I had applied my knowledge and provided necessary pre hospital care and shifted him on time. Feeling satisfied that I could handle this patient properly."

REFLECTION BY PILOT : HARIKUMAR

"We felt grateful, that we could provide good pre hospital care and promptly transport the victim carefully to the hospital and save his life."



CASE DETAILS

AMBULANCE LOCATION : KATTAKADA PHC
 CASE ID : 20250700017975
 DATE : 06-07-2025
 CALL TIME : 07:53 HRS
 ERCP : Dr. ANKHA SAJEEV
 RECEIVING HOSPITAL : GOVT. MEDICAL COLLEGE HOSPITAL TRIVANDRUM

PATIENT RECEIVING PRE-HOSPITAL CARE AT INCIDENT SITE



JULY 2025

A CASE OF MEDICAL EMERGENCY

Details of the incident:

The call was received on 28th Jun 2025, at the ERC requesting for 108 Ambulance service for an 8 month little boy. Receiving the case ERO assigned the case to SP Office Nalbari Location of Nalbari District, at 11.57 hrs. Sensing the situation, EMT Salim Malik quickly took details of the case, and became active and prepared for the case. Pilot Dhanjit Deka rushed the Ambulance towards the scene.

Diagnosis or condition:

On reaching the scene, EMT found that 8-month-old baby boy named Master Rishan Ahmed was having severe

breathing difficulty. Taking BSI (Body Substance Isolation) precaution, EMT firstly asked the crowd to vacate the room and observed the patient. Kid was unstable and was crying loudly and in critical condition. EMT immediately took him inside the ambulance.

Pre-Hospital management:

At scene Vitals were monitored by EMT and recorded the vitals as, PR-150 bpm, RR-60/minutes, SPO2-80. EMT placed the patient in a supine position and took ERCP advice from Dr. Dilip Sarmah. According to ERCP advice he administered Oxygen immediately.

Patient condition at the time of handing over:

After providing the Pre-hospital care, Enroute EMT kept constant monitoring on the patient. Enroute to the hospital, vitals were recorded as PR-145 bpm, RR 60 bpm, SPO2-94 and he was handed over to GMCH.

Reflection of the patient or patient relative:

Baby was in critical condition. The medical staff on duty and the relatives of the patient appreciated and praised the team for saving the life of such critical case of breathing problem



REFLECTION BY EMT : SALIM MALIK

" It was a case of infant patient, suffering from Breathing problem. I used my skills and knowledge to stabilize the patient by administering Oxygen and positioned the patient in comfortable way. I was happy that the patient got relief from the pre-hospital care that I provided and able to shift the patient to Hospital."

REFLECTION BY PILOT : DHANJIT DEKA

"Everything that do gives a real self-satisfaction and by God Grace the noble deeds are really appreciated by the attendant and the society. After shifting the patient to the hospital, the patient's mother showed her gratitude to us and thanked all of us and EMRI Green Health Service, Assam for doing a excellent services to help the needy society."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCE AND MEDIA COVERAGE

AMBULANCE LOCATION : SP OFFICE NALBARI
 CASE ID : 20250600160307
 DATE : 28-06-2025
 CALL TIME : 11:55 HRS
 ERCP : Dr. DILIP SARMAH
 RECEIVING HOSPITAL : GOVT. MEDICAL COLLEGE HOSPITAL



A CASE OF FALL FROM HEIGHT

JULY 2025

Details of the incident:

On 8th July 2025 at 20:03 hrs, our emergency response center received a call from Sitara, Tonca, stating that there was a case of non-vehicular trauma. Panjim ambulance was nearest available ambulance. After taking scene details, EMT and Pilot rushed to the scene with the relevant equipments to provide necessary Pre-hospital care. En route towards the scene, EMT advised caller to control any external bleeding of patient with direct pressure and not to feed him anything orally. Ensuring scene safety and maintaining BSI precautions, our team reached on the scene.

Diagnosis or condition:

After assessing scene safety, EMT and Pilot approached patient.

Victim was found semiconscious. Patient was 26-year-old male. EMT began a quick rapid trauma survey and found that the patient was having right leg tibia fracture along with abdominal abrasion and a laceration on the right eyebrow.

Immediately wound care was given to the patient and external bleeding was controlled by providing manual stabilization of the head. Meanwhile EMT consulted ERCP as the patient was critical. ERCP guided EMT to give wound care, application of cervical collar, splinting, control external bleeding, comfortable position, IV access on both hands, IV fluid NS and Inj. Tramadol

Pre-hospital management:

As per ERCP, all the interventions were done by EMT. patient was then shifted in the ambulance on spine

board. Without wasting time, EMT recorded vitals. Vital signs were within normal limits.

Patient condition at the time of handing over:

After implementing the necessary interventions and continuously monitoring the patient, the EMT observed an improvement in the patient's condition. EMT gave reassurance to the patient. Meanwhile ambulance reached the destination hospital. Patient was handed over in the casualty of Goa Medical College.

Reflection of the patient:

It is a great help for the needy People whose life is in danger. Thank you to th



REFLECTION BY EMT : ASHATAI KAMBLE

"It was a challenging case, and we took extra care while handling this particular victim. The victim injury was bleeding severely, when we arrived at the scene. Provided Pre-Hospital Care to victim on scene and immobilized the injured extremity by proper skills, which we have learnt in our Refresher training programs and saved the victim's life."

REFLECTION BY PILOT : NAVNATH GURUDAS SAWAIKAR

"We provided the required pre-hospital care to the patient by following all protocols and transferred the patient on time to the hospital, thereby saving the victim's life. Thanking GVK EMRI GHS for allowing me to save the lives of others."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : CCA BACKUP, NORTH GOA
 CASE ID : 20250700005892
 DATE : 08-07-2025
 CALL TIME : 20:03 HRS
 ERCP : Dr. ASIF
 RECEIVING HOSPITAL : GOA MEDICAL COLLEGE



JULY 2025

A CASE OF SNAKE BITE

Details of the incident:

On 8th July 2025, 13 years old Parulben Tadvu was bitten by a snake on her right leg near the great toe at around 3 am and her relatives wasted valuable time by indulging in some superstitious activities. However, when she became unconscious, they called 108 services at around 07:30 hrs.

Diagnosis or condition:

On arrival at scene, EMT found that Parulben was Unresponsive with bite marks on her toe with swelling and her Vitals were not recordable.

Pre-hospital management:

EMT immediately started Cardio Pulmonary Resuscitation at scene and after 5 cycles of CPR, EMT promptly shifted patient into the ambulance with the help of Pilot and relatives. In the ambulance, EMT again continued CPR and after

10 cycles of CPR there was a return of spontaneous circulation. Thereafter, EMT cleared her airway with Suction as she was bleeding from nose and mouth and started Bag Valve Mask ventilations with high flow oxygenation and initially took the patient to a nearby CHC Mahemadavad. At CHC, EMT requested nursing staff of CHC to continue BVM with high flow oxygenation while EMT accessed IV line to the patient and assessed vital signs which were as follows: Respiration Rate 08 breaths/min, Pulse Rate 118 beats/min, Blood Pressure 118/66 mm of Hg and SpO2 81%. Then, as per the advice of CHC Medical Officer as well as our ERCP- Dr Jayant Patel; EMT administered loading dose of Inj. ASV in NS 500 ml, Inj. Avil and Inj. Hydrocortisone. CHC Doctor requested us to transfer patient to

another facility with higher level of Care as patient's condition was critical. EMT continued BVM with high flow oxygenation as she had bradypnea and hypoxia.

Patient condition at the time of handing over:

After implementing all necessary interventions and travelling for a distance of approximately 24 km with continuous Bag Valve Mask Ventilation & monitoring, the patient was shifted to Civil Hospital, Nadiad. At the time of handing over, the patient's vital signs had shown noticeable improvement.

Reflection of the patient or patient relative:

The relatives' whole heartedly appreciated the efforts given by EMT and Pilot.



REFLECTION BY EMT : NAIMUDDIN NAZIMALI SAIYAD

"I am very grateful and happy as our case has been selected as a Savior for the first time. Saving a patient's life and bringing a smile on the faces of patient's relatives gives me greater happiness. I would like to thank our Organization for giving me this opportunity to save lives. Our team work definitely helped us in managing this critical & challenging Snake Bite case. Good teamwork makes miracles!."

REFLECTION BY PILOT : MAGAN M CHAUHAN

"I feel very proud and am unable to express my feelings in words for being selected as a Savior for the first time. I am thankful to everyone who have considered me to be worthy of participating in this life saving mission. I feel very lucky to be associated with EMRI GHS Organization."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : MAHEMADAVAD
 CASE ID : 20250700055842
 DATE : 08-07-2025
 CALL TIME : 07:33 HRS
 ERCP : Dr. JAYANT PATEL
 RECEIVING HOSPITAL : CIVIL HOSPITAL, NADIAD



A CASE OF RTA

JULY 2025

Details of the incident:

On 10th July 2025 at 2:00 hrs, Emergency Response Center (ERC) received a call from Good Samaritan, near Thokkalanahlli main road, A 30 year old person Mr. Dildar Zari met with an Four wheeler TATA ACE accident due to unavoidable speed, very frightened and requested for an ambulance urgently, on asking about case details our Emergency Response Officer (ERO). The victim had an right ankle joint fracture which was severely bleeding and multiple laceration on forehead, right hand and body. The nearest available ambulance was Gauribidanuru TLH location which had completed a case and had made a release call (R Call) to ERC stating that they were ready to take the next case. The case was immediately assigned to ambulance with EMT Mr. Naveen Kumar and Pilot Mr. Narasimhamurthy on duty and they reached the victim location which was 14 km's away within 20 minutes of duration.

Diagnosis or condition:

When the 108-crew arrived at the scene EMT found that Mr. Dildar Zari was a 30 year old & was severely injured with Right lower leg ankle fracture and with multiple laceration over forehead, right shoulder and body & he was confused. It was very challenging for the crew to handle such victim was anxious and confused. Extrication done by using tools with the help of Pilot & public. The incident was handled by 108 crew in a calm & composed professional way while dealing with the victim.

Pre-hospital management:

Without delaying EMT & Pilot started shifting the critically injured young victim by means of SMRD & simultaneously splint were applied to the lower leg ankle fracture to immobilize. For multiple laceration on all over body dressing done and shifted to the nearest Gauribidanuru Taluk hospital. Vitals were recorded Pulse – 106beats/min, respiratory rate 26 breaths/min, BP- 130/80 mm of hg, and O2 saturation 94%. Mean while ERCP Dr.

Suhas was briefly described the event. IV fluids started, oxygen 6 liters/minute administered, C-collar applied, supine position maintained.

Patient condition at the time of handing over:

Hospital doctors appreciated EMT & Pilot for their presence of mind and the accurate pre hospital management which was given to the victim on scene & in the ambulance before reaching to the hospital. The victim was immediately attended by a Team of Doctors for further evaluation of the victim condition.

Reflection of the patient or patient relative:

Victim's parents & relatives & few of the on lookers showered blessing and showed gratitude towards our ambulance team. Condition of the victim was stable during 48 hour follow up call. The Victims was shifted to the higher facility center for further surgical care.



REFLECTION BY EMT : NAVEEN KUMAR

“It was very challenging case for me and I felt very much satisfied after shifting the victim to the hospital within golden hour. It gives tremendous pleasure to serve people when they are in need of our help & support. I am thankful to EMRI GHS for giving me an opportunity to save the life of a needy. Honesty & integrity are the best essence of satisfied life which I felt after handing over the young life safely. It was a great satisfied feeling to my Soule.”

REFLECTION BY PILOT : NARASIMHA MURTHY

“I am happy because I took part in Pre Hospital Care & I was able to shift the patient on time to hospital which made the work of doctors and other staff to treat effectively and I would like to say thanks to EMRI GHS for giving me an opportunity to work as a Pilot in 108 Ambulance to serve the community.”



CASE DETAILS

AMBULANCE LOCATION : GAURIBIDANURU TLH
 CASE ID : 1724503
 DATE : 10-07-2025
 CALL TIME : 02:00 HRS
 ERCP : Dr. SUHAS
 RECEIVING HOSPITAL : GOVERNMENT HOSPITAL
 GAURIBIDANURU

PATIENT RECEIVING PRE-HOSPITAL CARE AT INCIDENT SITE



Details of the incident:

On 8th July 2025, a Good Samaritan called our Emergency Response Centre and reported a tragic incident. A 27-year-old female fell from a moving train during entrapment at Kulithalai Railway Station. Her legs were fully stuck in the track, and the victim was shouting for help. Co-passenger understood the emergency situation and activated medical assistance. He called the 108 call centre and requested an ambulance. Our Emergency Response Officer assigned the case to the Kulithalai location ambulance for support.

Diagnosis or condition:

Ambulance reached the scene within few minutes. The EMT and Pilot started to rescue the victim with nearby assistance. The victim was rescued promptly and she was conscious but disoriented. She had sustained a below-knee amputation in the left leg and a below-ankle joint amputation in the

right leg, along with vaginal bleeding.

Pre-hospital Management:

The victim was placed in a Supine position, Wound wash given and bleeding was controlled by intact dressing. Victim was loaded into the ambulance safely. Oxygen was administered with 4 Lt/mt. Vital parameters were checked and recorded as HR-80bts/min, RR-20 br/min, BP-120/90mm Hg, Temp-98.4 F, Pupils-PERL and SPO2-94%. 2 large bore 18G IV cannula was inserted and the amputated parts were safely secured with ice pack. Vital parameters were checked periodically. The victim was continuously reassessed for any life threatening condition and he was admitted in Government General Hospital, Kulithalai. The victim was stabilized by administering Inj. Analgesics, Inj. TT and IV fluid resuscitation as bolus. After stabilization, the case has been referred to Trichy Medical College Hospital as an

IFT. Enroute to hospital, the IV fluid was maintained as per Medical Officer advice and safely transported with proper documentation.

Patient's condition at the time of handover:

During admission, the victim was alert, vitals were checked and noted HR-120 bts/min, RR-20 br/min, BP-120/90mmHg, SPO2-94%, Temp-98.4 F and Pupils-PERL. Secured amputated parts were handed over to staff nurse with proper documentation. On follow-up after 48 hours, the patient was found to be under post-operative care, with a plan for reconstructive surgery.

Reflection of the Patient's relative:

The victim's mother thanked our EMT and Pilot for providing good pre-hospital care in a timely manner. She also expressed gratitude to our 108 Ambulance service for the instant support during that critical situation.



REFLECTION BY EMT : KOVILAN

"This was a very critical condition. At the scene, the victim appeared with pooling of blood. I provided excellent pre-hospital care with full effort to save her life."

REFLECTION BY PILOT : NEHRU

"At the scene, I understood the victim's critical condition and moved the ambulance safely and swiftly."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : KULITHALAI TALUK
 CASE ID : 98247
 DATE : 8-7-2025
 CALL TIME : 16:38 HRS
 RECEIVING HOSPITAL : GOVERNMENT MEDICAL COLLEGE
 HOSPITAL, TRICHY



A CASE OF RTA

JULY 2025

Details of the incident:

On July 19, a man named Gopal Rao, 30, was coming from Ramanagar to Sattupalli, while he was riding his bike and fell into the paddy fields. When the bike fell with high speed, he was severely injured and unable to move, and those who were there were noticed and immediately called 108 about help

Diagnosis or Condition:

108 Technician and Pilot, who received the information, went to the scene and arrived at the scene within a few minutes and carefully examined the accident and Victim According to the Mechanism of Injury in Primary Assessment, Victim's neck may have been damaged, and he was unable to

move the underneath of the waist of Victim, the EMT immobilized the victim's neck with C-Color and examined from head (Rapid Trauma Assessment to toe for further injuries if any/. Then using the Scoops stretcher shifted the victim in to the ambulance carefully.

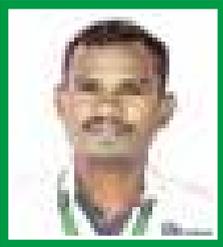
Pre-Hospital Care or Management:

After shifted in to the ambulance connect Oxygen 6lit /Min and kept on the immobilized condition, monitored all the vitals. Then EMT called to ERCP doctor for advice to do further necessary care in the ambulance. As advised by the doctor, EMT administered the Inj. Tramadol 100mg IM to the victim, and maintained the Immobilized

condition and shifted to Hospital very carefully.

Reflection of the Patient or Patient relative / villagers and Hospital staff:

When I fell off the bike, I could not move the bottom of my waist properly. I was very scared of what happened to me, but the ambulance staff came and tightened my neck with some equipment and took me into the ambulance and shifted to hospital very carefully. In the hospital, the doctor said that if the ambulance was not tied my neck with Color, my two legs would be completely paralyzed. I always remember ambulance staff help in my life.



REFLECTION BY EMT : G KRISHNA

"When I was in the training, trainers given clear training on importance and using methods of Cervical Collor for trauma victims. Now I realized importance of the Cervical collar and very happy to protect the victim from secondary injury."

REFLECTION BY PILOT : R RADHA KRISHNA

"I am very happy to cooperate with EMT in treating Victim in this particular case It seemed very difficult to bring Victim from the farm that day, but I was very happy with Victim recovering. I am very happy to be in this company in a job that saves a lot of lives every day."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCE AND MEDIA COVERAGE

AMBULANCE LOCATION :

- CASE ID : 36128808
- DATE : 18-07-2025
- CALL TIME : 20:38 HRS
- ERCP : Dr. MANEESH
- RECEIVING HOSPITAL : CHC, SATTUPALLY



Details of the incident:

On Sunday evening, approximately 18:15 hrs, Mr. Shree Lal, aged 48, son of Maniram, resident of Village- Badohi, Block- Haliya, District- Mirzapur, Uttar Pradesh, was travelling from her daughter residence, near his village Barauhi, Haliya police station area, was injured after his bike fell about 10 feet from a bridge over the Loi Mati river, Mirzapur. Locals informed the 108 ambulance services about the accident. In response, our Emergency Response Officer promptly dispatched the case to the PHC Haliya location for immediate intervention.

Patient Assessment:

Upon arriving at the scene, the EMT followed Body Substance Isolation (BSI) precautions. Pilot Indrajeet and EMT Santosh promptly initiated a primary assessment. The patient, Mr. Shree Lal was found in critical condition with multiple open injury on Head, face and bleeding from a lower-leg laceration. The team applied direct pressure, dressed and bandaged the wound, and immobilized the

limb to prevent further damage. After stabilization, the patient was rapidly transported to the PHC Haliya for further care.

Pre-hospital management:

108 Ambulance immediately arrived at the scene, where standard emergency medical protocols were initiated with a quick primary survey and initial assessment. The patient was carefully and safely extricated and secured within the ambulance using spinal precautions. Baseline vital parameters were recorded: pulse 58 bpm, respiratory rate 20 breaths per minute, blood pressure 96/56 mmHg, temperature 97.7°F, and SpO₂ 96% on room air. The patient had multiple traumatic injury on Head, Face and lower leg bleeding. The EMTs immediately initiated lifesaving interventions, including assessment and management of the airway, bleeding control via direct pressure, sterile wound dressing and bandaging. A splint was applied to immobilize the injured limb, preventing further soft tissue and vascular compromise, with continuous monitoring

of vital parameters. In the teleconsultation, the EMT administered medications as advised: Diclofenac injection for pain relief, Ranitidine, Perinorm Injection for associate issue and Ringer lactate for fluid resuscitation. Additional critical care measures were implemented as per further guidance from Dr. Surendra, the patient was stabilized during transportation and later handed over to PHC Haliya Mirzapur for further management.

Patient condition at the time of handing over:

Upon arrival at the hospital, the patient's condition had improved, as evidenced by stabilized vital signs.

Reflection of the patient or patient's relative:

The patient was safely taken to PHC Haliya Mirzapur. The patient's family expressed deep appreciation for both the EMT and the Pilot, swift response and efficient handling of the critical situation. It arrived on time and took the patient to the hospital on time, saving their patient's life. We thank the ambulance staff and the government.



REFLECTION BY EMT : SANTOSH BHARTIYA

" I handled this case based on the knowledge and skills I gained during my training. It is a matter of great joy and pride for me to receive the Savior Award. This honor has inspired me to work even harder in the emergency service sector. I thank our organization from the bottom of my heart, which gave me this golden opportunity to serve. Also, I express special gratitude to my Pilot Indrajeet Yadav , who supported me a lot in this life saving mission."

REFLECTION BY PILOT : INDRAJEET YADAV

"I am grateful that our case was chosen as "Saviours of the Month". In this case, I collaborated with EMT Santosh Bhartiya provide proper care. I thank everyone who gave me this opportunity to participate in this noble work of saving lives and serving people. This experience gives me immense satisfaction and a sense of pride."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : PHC - HALIYA
 CASE ID : 409204
 DATE : 13-07-2025
 CALL TIME : 18:15 HRS
 ERCP : Dr. SURENDRA
 RECEIVING HOSPITAL : PHC HALIYA DISTRICT- MIRZAPUR



AUGUST 2025

AUGUST 2025

A CASE OF FALL FROM HEIGHT

Details of the incident:

On 10th August 2025 at 12:13 hrs, Mapusa CCA ambulance, received a call from ERC stating that there was an IFT case of a 73 year old male from Asilo hospital to GMC. It was a fall from height case.

EMT and Pilot rushed to the scene with the relevant equipments to provide necessary Pre-hospital care. Ensuring scene safety and maintaining BSI precautions, our team reached the assigned Asilo hospital Mapusa.

Diagnosis or condition:

Patient had multiple injuries including head injury with avulsion from parietal lobe to occipital lobe, also the patient had hip dislocation and suspected

femur fracture, sensorium was altered.

Treatment given in Asilo hospital: 4 pints of NS, 3 RL, 2 Hemacil, 1 Norad. The patient was intubated with a size 7.5 tube, airway secured, and subsequently blood transfusion was performed.

Pre-hospital management:

With the help of Pilot, EMT patient was shifted in the ambulance by doing BVM. Without wasting time, EMT connected ventilator and recorded vitals signs.

During transit, endotracheal tube misplacement into the oesophagus was identified, evidenced by secretions, abdominal inflation on inspiration, absent lung sounds, and epigastric sounds. Immediate

corrective action was taken: ventilation was stopped, and rapid sequence intubation was performed by our EMT A to re-secure the airway in the trachea. SpO₂ improved from 85% to 94%.

Patient condition at the time of handing over:

The patient was shifted to GMC, where condition improved. The patient regained consciousness, followed commands, and was extubated successfully.

Reflection of the patient:

I really want to thank ambulance team who saved my life with proper care and management. Thank you EMRI Green Health Services.



REFLECTION BY EMT : ALTON BERNADO FERNANDES

"At Hospital, as per the information of Hospital staff about the victim position, we thought that victim was unstable. As it was our duty to save his life, we provided proper care and other skills sets as per protocols. After reaching the Hospital, saw our Pre-Hospital Care and appreciated us a lot, for which we are very proud for it."

REFLECTION BY PILOT : PRAKASH GURUDAS SAWANT

"Victim family members and the Hospital staff appreciated our services for good Pre-Hospital Care praised our sincere efforts in handling such IFT case"



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : MAPUSA CCA
 CASE ID : 20250800007640
 DATE : 10-08-2025
 CALL TIME : 12:13 HRS
 ERCP : Dr. NAVYJOT
 RECEIVING HOSPITAL : GMC HOSPITAL



A CASE OF MEDICAL EMERGENCY (STROKE)

AUGUST 2025

Details of the incident:

The call was received on 14th Aug 2025, at the ERC requesting for 108 Ambulance service for 58 years old Mr. Mohini Nath. Receiving the case ERO assigned the case to Haleswar PHC of Sonitpur District, at 11.21 hrs. Sensing the situation, EMT Abdul Rouf quickly took details of the case, and became active and prepared for the case. Pilot Nayan Das rushed the Ambulance towards the scene.

Diagnosis or condition:

On reaching the scene, EMT found, patient unconscious and lying on bed. Mr Nath is a patient of Hypertension since many years and under medication. But from few days back he was not taking his medicine regularly and had mild stroke twice before having this recent

stroke and was admitted to hospital twice. Even after got release from the hospital he was on irregular medication. On incident day, he was feeling restless with heaviness of head and weakness of left limbs. He was not able to walk properly and fell. EMT examine the patient and found that he had symptoms of Stroke like weakness of the limbs, dropping of the face to the right, speech was slurred and irrelevant. He was unresponsive. EMT immediately took him inside the ambulance.

Pre-Hospital management:

At scene Vitals were monitored by EMT and recorded the vitals as, BP- 140/85 mm of Hg, PR-120 bpm, RR- 15/minutes, SPO2-89. EMT placed the patient in a supain position and took ERC advice from Dr. Ranjib

Baruah. According to ERC advice he administered Oxygen immediately.

Patient condition at the time of handing over:

After providing the Pre-hospital care, Enroute EMT kept constant monitoring on the patient. Enroute to the hospital, vitals were recorded as BP- 133/85 mm of Hg, PR-120 bpm, RR 17 bpm, SPO2-96 and he was handed over to GMCH.

Reflection of the patient or patient relative:

Patient was in critical condition. The medical staffs on duty and the relatives of the patient appreciated and praised the team for saving the life of such critical case of Stroke.



REFLECTION BY EMT : ABDUL ROUF

“Stroke cases need correct diagnosis as the sign and symptoms are very confusing and I was able to do it rightly due to the high quality of training imparted to us by our organization. I am grateful to GVK EMRI GREEN HEALTH SERVICE for that.”

REFLECTION BY PILOT : NAYAN DAS

“Stroke is a life-threatening emergency and so such patient need urgent treatment at a higher center, so my job became very important as I am responsible for the save and prompt transport of the patient.”



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCE AND MEDIA COVERAGE

AMBULANCE LOCATION : HALESWAR PHC
 CASE ID : 20250800076202
 DATE : 14-08-2025
 CALL TIME : 11:17 HRS
 ERC : Dr. RANJIB BARUAH
 RECEIVING HOSPITAL : TEZPUR MEDICAL COLLEGE



AUGUST 2025

A CASE OF SNAKE BITE

Details of the incident:

On 31st July 2025, 25 years old Ashaben Rathod was bitten by a snake on her right palm at around 2 am and her relatives wasted valuable time by indulging in some superstitious activities. However, when she became unconscious, they called 108 services at around 07:37 hrs.

Diagnosis or condition:

On arrival at scene, EMT found that Ashaben was Unresponsive with bite marks on her hand with swelling, feeble & slow carotid pulse, agonal breathing and hypoxia.

Pre-hospital management:

EMT immediately transferred patient into the ambulance from

Auto Rickshaw with the help of Pilot and relatives and started Cardio Pulmonary Resuscitation. After return of spontaneous circulation, EMT cleared her airway with Suction, maintained it with NPA and started Bag Valve Mask ventilations with High flow Oxygenation. EMT accessed IV line in the patient and assessed vital signs which were as follows: Respiration Rate 12 breaths/min, Pulse Rate 50 beats/min, SpO2 60% and Blood Pressure was not recordable. EMT immediately contacted Emergency Response Center Physician Dr. Roopchand Ramani multiple times and as per his advice; EMT continued Bag Valve Mask Ventilations and administered loading dose of Inj.

ASV in NS 500 ml and Inj. Hydrocortisone.

Patient condition at the time of handing over:

After implementing all necessary interventions and travelling for a distance of approximately 20 km with continuous monitoring, the patient was shifted to Civil Hospital, Gandhinagar. At the time of handing over, the patient's vital signs had shown noticeable improvement.

Reflection of the patient or patient relative:

The relatives' whole heartedly appreciated the efforts given by EMT and Pilot.



REFLECTION BY EMT : KISHAN GOVINDBHAI VALAND

"I am extremely happy to have been selected as the Savior for the first time. I handled this case with the knowledge and skills attained during my training. Receiving savior award has given me happiness and motivation to keep working hard. I really thank our organization for giving me an opportunity to serve. I also thank my Pilot Balvantsinh Bihola for helping me in this life saving mission. "

REFLECTION BY PILOT: BALVANTSINH VISAJI BIHOLA

"I am grateful, as our case has been selected as the savior of the month. In this case, I helped EMT Kishan Valand in providing Care to the patient. I thank all who have given me this opportunity for saving lives and serving people. This really gives me lots of satisfaction. "



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : AKSHARDHAM
 CASE ID : 2025700244263
 DATE : 31-07-2025
 CALL TIME : 07:37 HRS
 ERCP : Dr. ROOPCHAND RAMANI
 RECEIVING HOSPITAL : CIVIL HOSPITAL, GANDHINAGAR



A CASE OF NORMAL DELIVERY

AUGUST 2025

Details of the incident:

On 20th August 2025 at 00:27 hrs, Emergency Response Center (ERC) received a call from police officer district railway station of Raichur district stating that a 25 year mother is in labor pains on the platform number 02 which frightened the mother to climb the foot flyover to reach the station exit witnessing her condition police officer requested for an ambulance urgently, on asking about case details our Emergency Response Officer (ERO). The mother's water had broke which made her to move further . The mother had started experiencing active pains. The nearest available ambulance was Raichur M C H location which had completed a case and had made a release call (R Call) to ERC stating that they were ready to take the next case. The case was immediately assigned to ambulance with EMT Mr. Bhimappa and Pilot Mr. Mustaq on duty and they reached the railway station which was 4 km's away within 07 minutes of duration.

Diagnosis or condition:

When the 108-crew arrived at the scene EMT found that she was a 25 year old

mother & was in active labor & after covering the mother to protect her modesty & making sure no other men around except husband she was examined for crowning stage which was ongoing without delay Pilot Mustaq was requested to bring the 108 delivery kit & a safe delivery was conducted on platform as mother's situation demanded for imminent delivery. It was very challenging for the crew to handle such mother & anxious crowd who had witnessed the breath taking event. The incident was handled by 108 crew in a calm & composed professional way while dealing with the mother & father. Parents of the new born were provided with assurance.

Pre-hospital management:

Without delaying EMT & Pilot started shifting the young mother & newborn baby boy by means of foldable structure and shifted from platform to ambulance with the help of police office, Pilot & bystandered & later new born care was provided the APGAR was 10, mother was advised to keep the pads as hospital was in a short distance because of which placenta was not delivered. and shifted to the

Raichur M C H hospital which was only 8 KMs. Vitals recorded Pulse – 112beats/min, respiratory rate 24 breaths/min, BP- 130/70 mm of hg, and O2 saturation 92%. Mean while ERCP Dr. Harsha was briefly described the event. IV fluids started, oxygen 6 liters/minute administered, Inj-Oxytosin IM was given.

Patient condition at the time of handing over:

Hospital doctors appreciated EMT & Pilot for their presence of mind and the accurate pre hospital management which was given to the mother on scene & in the ambulance before reaching to the hospital. The mother & new born were immediately attended by Doctors for further evaluation & further management of mother condition.

Reflection of the patient or patient relative:

parents & relatives & few of the on lookers showered blessing and showed gratitude towards our ambulance team. Condition of the mother & new born was stable during 48 hour follow up call.



REFLECTION BY EMT : BHIMAPPA

"It was very challenging case for me and I felt very much satisfied after shifting the mother & baby to the hospital within golden hour. It gives tremendous pleasure to serve people when they are in need of our help & support. I am thankful to EMRI GHS for giving me an opportunity to save the life of a needy. Honesty & integrity are the best essence of satisfied life which I felt after handing over the young life safely. It was a great satisfied feeling to my Soule."

REFLECTION BY PILOT : MUSTAQ

"I am happy because I took part in Pre Hospital Care & I was able to shift the patient on time to hospital which made the work of doctors and other staff to treat effectively and I would like to say thanks to EMRI GHS for giving me an opportunity to work as a Pilot in 108 Ambulance to serve the community."



CASE DETAILS

AMBULANCE LOCATION : RAICHUR M C H
 CASE ID : 2519054
 DATE : 20-08-2025
 CALL TIME : 00:27 HRS
 ERCP : Dr. HARSHA
 RECEIVING HOSPITAL : RAICHUR MCH HOSPITAL

MEDIA COVERAGE



AUGUST 2025

A CASE OF RTA

Details of the incident:

Mangalapuram PHC ambulance was dispatched to respond to a call regarding a 4-wheeler accident. The incident occurred at Vaavarambalam at approximately 04:59 hrs. The ambulance reached at the scene within 09 minutes of receiving the call.

Diagnosis or condition:

The EMT quickly assessed the condition of the patients, they were conscious and oriented, Patient 1: Anas, 20y old boy who was trapped under the vehicle rescued with assistance of fire force team and localities. Presented with mild hypotension and severe pain in the body. Suspected for possible fracture in the different parts of the body.

Patient 2: Sandan, 24years old boy with altered mental status, mild hypotension, possible dehydration.

Patient 3: Rupan, 25y old boy with altered mental status (V), and the vitals are in the normal level.

Pre-hospital management:

The patient was immediately shifted into the ambulance and EMT quickly started to provide pre-hospital care such as Immobilized spine and airway maintained; IV line secured; Oxygen started at 6 L/min for the Patient 1 Anas. Checked the vitals, temperature 98, BP 100/60mm of hg, Pulse 80, RR 22 and Spo2 98%. Patient 2 Sandan, given supine position and elevated the lower extremity, started IV fluids 500 ml Normal saline. Checked the vitals, temperature 98, BP 100/50mm of hg, Pulse 75, RR 22 and Spo2 96%. For patient 3 Rupan, monitored vital signs, provided comfortable position.

Patient's condition at the time of handing over:

After implementing the immediate care and continuously monitoring the patient, the EMT observed slight improvement in the patient's condition. His BP level is remained stable. The EMT

ensured that the patient was secured on the ambulance and given emergency care according to that. EMT prepared for smooth hand over to the hospital staff upon arrival and the patient was handed over to the Govt. Medical College Hospital, Trivandrum.

Reflection of the patient or patient relative:

The patient friends and family expressed gratitude for the EMT's prompt response and effective first aid. They appreciated EMT's and pilot professionalism, good action to the emergency and the reassurance provided during a distressing situation. Bystanders acknowledged about the situation, current status and the importance of the swift actions taken by the EMT and Pilot, which contributed to the positive outcome and alleviated their concerns during the ambulance journey.

**REFLECTION BY EMT : NITHIN**

"There were multiple victims, we gave adequate pre-hospital care to each one of them. I'm thankful to our organization for giving me this opportunity to save the lives of the needy."

REFLECTION BY PILOT : MANIKANDAN

"It was such a challenging case, but our timely involvement saved the lives of the patients. Feeling really grateful and satisfied for being part of 108 Emergency Ambulance Service."

**CASE DETAILS**

AMBULANCE LOCATION : MANGALAPURAM PHC
 CASE ID : 20250800000204
 DATE : 1-8-2025
 CALL TIME : 04:59 HRS
 ERCP : Dr. ANKHA SAJEEV
 RECEIVING HOSPITAL : GOVT. MCH TRIVANDRUM



A CASE OF WILD ANIMAL ATTACK

AUGUST 2025

Details of the incident:

On 30th August 2025, a Good Samaritan called our Emergency Response Officer and requested the ambulance to save the victim, who is around 50 yrs old man, attacked by a wild bear and got severe injuries, when he was working at field around 6.00 hrs in the fine morning. Our Emergency Response Officer assigned the case to Varusanadu location ambulance for the medical assistance.

Diagnosis or condition:

On assessment, the victim was conscious and oriented. He had avulsion injury in his scalp, left femur bone fracture and laceration in right ear with profuse bleeding. Victim was triaged into very urgent category.

Pre-hospital Management:

Victim was placed in a supine

position. Wound was washed with normal saline and bleeding was controlled effectively with intact dressing. Fractured site was immobilized with long leg splinting.

Vital parameters were checked and recorded. HR- 68 bts/min, RR-26 br/min, BP-70/50mm Hg, CBG-106 mg/dl, Temp- 97.4° F and SPO2 -87% .Victim was loaded into the ambulance by using Spine board . 2 large bore 18G IV cannula inserted and IV fluids were administered as per ERCP advice .High flow Oxygen was provided through NRBM device. Vital parameters were checked for every 5 minutes and recorded. Enroute to hospital, the victim was continuously monitored for any serious complications and safely handed over to Government Medical College Hospital, Theni .

Patient's condition at the time of handover:

During handover , the victim was alert , vital parameters were checked and recorded . HR- 76 bts/min, RR-24 br/min, BP-90/50mm Hg, CBG-106 mg/dl, Temp- 97.4° F and SPO2 -96% .Victim condition was monitored continously and observed improvement in his condition with good pre hospital care provided in ambulance and he was got admitted in hospital with proper documentation.

Reflection of the Patient's relative:

Victim's spouse thanked our associates sincerely for their meritorious work done in order to save his husband from this tragedic situation. On 48 hrs follow up the victim was found under Intensive care.



REFLECTION BY EMT : ARUN KUMAR

" It was a scene case, the victim was in critical condition on arrival, and I took immediate measures to save the victims life. ERCP guided well to manage this case during enroute and to prevent worsening of the condition."

REFLECTION BY PILOT : MUTHUPANDI

"I understood the emergency condition and we both actively involved."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : VARUSANADU
 CASE ID : 348377
 DATE : 30-08-2025
 CALL TIME : 06:38 HRS
 RECEIVING HOSPITAL : GOVERNMENT MEDICAL COLLEGE HOSPITAL, THENI



AUGUST 2025

A CASE OF ELECTROCUTION

Details of the incident:

Ajmeera Balakrishna, a 42 -year - old man, works as a panchayat employee in Narsimhulapet Mandalam Gopatanda village.

A street in the village on 27th July was a complaint that had electric problem, the man was climbing the electric pole to see the electric problem suddenly he was shocked with electric power, as soon as the electric power shocked, the man's two hands burned completely and immediately fell down from the pole, the bystanders called to 108 for help.

Diagnosis or Condition:

108 EMT and Pilot arrived at the scene within a few minutes of receiving the information and carefully examined the site of incident.

EMT noticed a victim who was semi-

conscious and noticed his two hands burned. He knew that he had fallen from the pole, as soon as EMT immobilized the victim's neck with Cervical collar.

The victim was then carefully shifted in to the ambulance using scoops stretcher.

Pre-Hospital Care or Management:

As soon as the victim is taken into the ambulance, baseline vitals were recorded - Respiration Rate 10 breaths/min, Pulse Rate 120 beats/min, Blood Pressure 90/70 mm of Hg and SpO2 90%. EMT provided wound care with sterile pads to burned hands, and started providing oxygen at the rate of 10 liters per minute. The victim was in full consciousness after starting to provide oxygen.

Later monitored all vitals of the

victim then called to ERCP doctor advice for further care, EMT administered the IV Normal saline as per the ERCP doctor advice and while managing the victim shifted to the hospital carefully.

Reflection of the Patient or Patient relative/villagers and Hospital staff:

I thought that I was dead when I fell down from the pillar with electric shock. When I see consciousness and I open my eyes, I am in 108 ambulances then I got the courage I would certainly be alive.

But today I am really alive, I very happy because I am alive even I have lost my two hands.

I am very grateful to 108 staff and organization.



REFLECTION BY EMT : B BANGARI

"I recently managed a highly critical electric shock case in the ambulance. The patient was initially unconscious and at high risk during transit to the hospital. We immediately administered high-flow oxygen, and within minutes, the patient regained consciousness. Despite severe burns to both hands, we successfully stabilized them. I am extremely proud to report a positive outcome for this challenging scenario, which I consider a significant professional achievement."

REFLECTION BY PILOT : B RAMESH

"I feel great to work in the Emergency Ambulance Services, and thanks to the EMT who was well supported to transport this case on time."



CASE DETAILS

AMBULANCE LOCATION : NARSIMHULAPETA
 CASE ID : 36182434
 DATE : 27-07-2025
 CALL TIME : 07:53 HRS
 ERCP : Dr. SRIKANTH
 RECEIVING HOSPITAL : GGH, KHAMMAM

MEDIA CLIPPING AND PATIENT RECOVERY PHOTOGRAPH



A CASE OF RTA

AUGUST 2025

Details of the incident:

On Wednesday evening, approximately 16:50 hrs, Bhitargaon (Ghatampur). Near Panipurwa turn on Saadh-Bhitargaon road, an auto rickshaw full of passengers fell into a water filled ditch on the side of the road after being hit by a speeding pickup and drowned. The auto driver, his wife and two children were injured in this accident. Locals informed the 108 ambulance services about the accident. In response, our Emergency Response Officer promptly dispatched the case to the PHC Bharaigad, Kanpur Nagar location for immediate intervention.

Patient Assessment:

Upon arriving at the scene, the EMT followed Body Substance Isolation (BSI) precautions. Pilot Jitendra Kumar and EMT Sanu kumar Tiwari promptly initiated a Scene Size up & with the help villagers they pulled everyone out of the ditch and took them into the ambulance and initiated primary assessment. The patient, Mrs. Ramjanki 37/F, was found in critical condition with multiple injuries on Head, and Right Leg & Right Hand fracture, bleeding from fracture area and other having minor injuries. The EMT Sanu with help of Pilot Jitendra applied direct pressure, dressed,

bandaged the wounds and done splinting for immobilizing the both limbs, to prevent further damage. Preventing Hypothermia, the patient was rapidly transported to the CHC Bhitargaon, Kanpur Nagar for further care.

Pre-hospital management:

108 Ambulance immediately arrived at the scene, where standard emergency medical protocols were initiated with a quick Scene Size Up and initial assessment. The patient was carefully and safely extricated from ditch (Pool) and cautions with no further harm. Baseline vital parameters were recorded: pulse 112 bpm, respiratory rate 12 breaths per minute, blood pressure 96/72 mmHg, temperature 93.8°F, and SpO₂ 93% on room air, the skin condition was cool and clammy. The patient had multiple traumatic injuries on Head, and Right hand and Right leg fracture. The EMTs immediately initiated lifesaving interventions, including assessment and management of the airway, bleeding control via direct pressure, sterile wound dressing and bandaging. A splint was applied to immobilize the both injured limb, preventing hypothermia, with continuous monitoring of vital parameters. In the teleconsultation, the EMT administered medications as advised;

Ranitidine, Ondem Injection for associate issue and Normal Saline for fluid resuscitation. Additional critical care measures were implemented as per further guidance from Dr. Amit, The patient was stabilized during transportation and later handed over to CHC Bhitargaon, Kanpur Nagar for further management.

Patient condition at the time of handing over:

Upon arrival at the hospital, continuous intervention & monitoring and preventing hypothermia, the patient's condition has improved, as evidenced by stabilized vital signs.

Reflection of the patient or patient's relative:

The patient was safely taken to CHC Bhitargaon Kanpur Nagar. The patient's relative expressed deep appreciation for both the EMT and the Pilot, swift response and efficient handling of the critical situation. It arrived on time proper extricated from pool with the help of locals and took the patient to the hospital on time, saving their patient's life. We thank the ambulance staff and the government.



REFLECTION BY EMT : SANU KUMAR TIWARI

"It was very challenging case to me and felt very much satisfied after shifting the victim to the hospital within golden hour. It gives tremendous pleasure to serve to people when they are in need of our help & support. I am thankful to EMRI GHS for giving me an opportunity to save the life of needy. Also, I express special gratitude to my Pilot Jitendra Kumar, who supported me a lot in this life saving mission."

REFLECTION BY PILOT : JITENDRA KUMAR

"In this case, I collaborated with EMT Sanu Kumar Tiwari provide proper care. I thank everyone who gave me this opportunity to participate in this noble work of saving lives and serving people. This experience gives me immense satisfaction and a sense of pride."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCE AND MEDIA COVERAGE

AMBULANCE LOCATION : PHC-BHARAIGAD
 CASE ID : 448344
 DATE : 13-08-2025
 CALL TIME : 16:50 HRS
 ERCP : Dr. AMIT
 RECEIVING HOSPITAL : CHC BHITARGAON
 DISTRICT- KANPUR NAGAR



SEPTEMBER - 2025

A CASE OF BURNS

SEPTEMBER 2025

Details of the incident:

On Wednesday morning, approximately 11:17 hrs, aged 09, son of Dinesh Kumar, resident of Village- Tilauwa Raja, Block-Police Station- Lalganj, District-Mirzapur, Uttar Pradesh, on Tuesday late evening his parents and relatives celebrating their birthday party, accidentally fell on the stove while food was being cooked on gas stove at home. The child had serious burns. But the parents were not aware about after burns consequences. In the morning child condition got critical and they informed 108 ambulance services about the accident. In response, our Emergency Response Officer promptly dispatched the case to the PHC Halia location for immediate intervention.

Patient Assessment:

Upon arriving at the scene, the EMT followed Body Substance Isolation(BSI) precautions. EMT Santosh promptly initiated a primary assessment. The patient was found in critical condition with multiple places involved over the body including both hand, chest, abdomen,

thigh and back area of the body approx. 60 percentage of burns. EMT Santosh dressed all burns area precautions with blisters and intact skin. After stabilization, the patient was rapidly transported to the CHC Lalganj for further care.

Pre-hospital management:

108 Ambulance immediately arrived at the scene, where standard emergency medical protocols were initiated with a quick primary survey and initial assessment. The patient condition was so critical that he was moaning in pain, carefully and safely extricated and secured within the ambulance. Baseline vital parameters were recorded: pulse 124 bpm, respiratory rate 26 breaths per minute, blood pressure 96/56 mmHg, temperature 97.7°F, and SpO₂ 97% on room air. The skin condition was not good as blisters were formed over the burns area of the patient. The patient has suffering from intense pain and feel lethargy. In the teleconsultation, the EMT administered medications as advised: Ranitidine Injection for associate issue and

Ringer lactate for fluid resuscitation. Additional care measures were implemented as dressing with ointment and as per further guidance from Dr. Surendra, the patient was stabilized during transportation and later handed over to CHC Lalganj, Mirzapur for further management.

Patient condition at the time of handing over:

Upon arrival at the hospital, the patient's condition had improved as pain palliate and fluid resuscitation started, as evidenced by stabilized vital signs.

Reflection of the patient or patient's relative:

The patient was safely taken to CHC Lalganj, Mirzapur. The patient's family expressed deep appreciation for both the EMT and the Pilot, swift response and efficient handling of the critical situation. It arrived on time and took the patient to the hospital on time, saving their patient's life. We thank the ambulance staff and the government.



REFLECTION BY EMT : SANTOSH BHARTIYA

" I handled this case based on the knowledge and skills I gained during my training. It is a matter of great joy and pride for me to receive the Savior Award. This honor has inspired me to work even harder in the emergency service sector. I thank our organization from the bottom of my heart, which gave me this golden opportunity to serve. Also, I express special gratitude to my Pilot Devansh, who supported me a lot in this life saving mission."

REFLECTION BY PILOT : DEVANSH

"I am grateful that our case was chosen as "Saviours of the Month". In this case, I collaborated with EMT Santosh Bhartiya provide proper care. I thank everyone who gave me this opportunity to participate in this noble work of saving lives and serving people. This experience gives me immense satisfaction and a sense of pride."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCE AND MEDIA COVERAGE

AMBULANCE LOCATION : PHC-HALIA
 CASE ID : 79472
 DATE : 03-09-2025
 CALL TIME : 11:17 HRS
 ERCP : Dr. SURENDRA
 RECEIVING HOSPITAL : CHC LALGANJ
 DISTRICT- MIRZAPUR



SEPTEMBER 2025

A CASE OF MEDICAL EMERGENCY

Details of the incident:

The call was received on 13th Sep 2025, at the ERC requesting for 108 Ambulance service for 48 years old Mrs Saminur Nessa. Receiving the case ERO assigned the case to Lanka BPCH location of Nagaon District. Sensing the situation, EMT Sofikul Haque quickly took details of the case, and became active and prepared for the case. Pilot Fazlur Rahman rushed the Ambulance towards the scene.

Diagnosis or condition:

On reaching the scene, EMT found, Mrs Nesa was in critical condition, so immediately assessed the patient and found that she was a having cardiovascular disease since past

one year and on Incident day, she was having severe breathing difficulty due to cardiac disease since last two hours and in semiconscious state. Immediately EMT took the patient to the ambulance with the help of my - Pilot.

Pre-Hospital management:

At scene Vitals were monitored by EMT and recorded the vitals as, BP-140/92 mm Hg, PR-98 bpm, RR-26/minutes, SPO2-90. EMT placed the patient in a supine position and took ERCP advice from Dr. Anupam Borgohain. According to ERCP advice he administered Oxygen immediately.

Patient condition at the time of handing over:

After providing 3 liters oxygen per minute, Enroute EMT kept constant monitoring on the patient until they reach hospital. Before reaching hospital, the patient improved a lot. and Oxygen saturation returned to normal. Enroute to the hospital, vitals were recorded as BP-135/80 mm Hg, PR-88 bpm, RR 20 bpm, SPO2-96 and he was handed over to Bamungaon Mini PHC.

Reflection of the patient or patient relative:

Patient was in critical condition. The medical staffs on duty and the relatives of the patient appreciated and praised the team for saving the life of such critical case of Cardiac.



REFLECTION BY EMT : SOFIKUL HAQUE

"The patient was suffering from Breathing problem. I used my skills and knowledge to stabilize the patient by administering Oxygen and positioned the patient in comfortable way. I was happy that the patient got relief from the pre-hospital care that I provided and able to shift the patient to Hospital."

REFLECTION BY PILOT : FAZLUL RAHMAN

"Everything that we do give a real self-satisfaction and by God's Grace the noble deeds are really appreciated by the attendant and the society. After shifting the patient to the hospital, the patient's son showed his gratitude to us and thanked all of us for doing an excellent service to help the needy society."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCE AND MEDIA COVERAGE

AMBULANCE LOCATION : LANKA BPCH
 CASE ID : 20250900077050
 DATE : 13-09-2025
 CALL TIME : 3:25 HRS
 ERCP : DR. ANUPAM BORGHAIN
 RECEIVING HOSPITAL : BAMUNGAON MINI PHC



A CASE OF COMPLICATED DELIVERY

SEPTEMBER 2025

Details of the incident:

On 1st Sep 2025 at 21:18 hrs, our emergency response center received a call from PHC Madkai, stating that there was a pregnancy case referring for the requirement of higher facilities. Madkai ambulance was nearest available ambulance. After taking scene details, EMT and Pilot rushed to the scene with the relevant equipments to provide necessary Pre-hospital care. Ensuring scene safety and maintaining BSI precautions, our team reached the scene hospital.

Diagnosis or condition:

EMT and Pilot approached patient. Handover was taken from hospital staff. Patient was conscious with labor pain. EMT began a quick focused medical examination and found that the patient was having PV bleeding.

Pre-hospital management:

Patient was then shifted in the ambulance. EMT examined the patient

again to rule out crowning, there was no crowning, so EMT gave left lateral position to patient. Without wasting time, EMT recorded vitals and history was taken. Vital signs were within normal limits. Due to network issues call could not be connected to ERCP. Preparation was done in case of enroute delivery, IV cannula was inserted.

On the way, the patient started saying that the baby was coming. To check for crowning, lithotomy position was given to mother and was in second stage of labor. EMT provided perineal support to the mother. As the baby's head was emerging, nuchal cord could be seen around the neck.

Management of Nuchal Cord: EMT quickly assessed the situation. The cord was loose, so gently slipped it over the baby's head to ensure a safe delivery with one finger technique. The baby was then assessed for any signs of distress.

Baby girl was delivered safely in the ambulance at 21:50 hrs. newborn cried vigorously, with an APGAR score of 10. The baby weighed 2.6 kg. Both the newborn and mother were stable. Oxytocin was given to the patient.

Patient condition at the time of handing over:

Mother's Vitals: BP: 130/80 mm Hg, Pulse: 90/min, RR: 20/min, RBSL: 132 mg/dl, SpO: 99% After implementing the necessary interventions and continuously monitoring the patient, the EMT gave reassurance to the patient. Meanwhile ambulance reached the destination hospital. Patient was handed over in the casualty of SDH Ponda.

Reflection of the patient:

Thank you to the 108 ambulance team for saving our lives! God bless you all.



REFLECTION BY EMT : POOJA RAMAKANT GAUDE

"We have followed all the Pre-Hospital Care protocols of Obstetric emergency and carefully handled the case. It was a great satisfaction to me and my co-worker to provide the good pre-hospital care to both mother and newborn in a critical condition. On telephone the victim family members called our ambulance staff and expressed their gratitude and appreciation for providing the good timely services."

REFLECTION BY PILOT : GANESH SAVALO GAONKAR

"Later, On telephone the victim family members called our ambulance staff and expressed their gratitude and appreciation for providing the good timely services."



CASE DETAILS

NEWBORN RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : MADKAI PHC, SOUTH GOA
 CASE ID : 20250900000800
 DATE : 01-09-2025
 CALL TIME : 21:18 HRS
 RECEIVING HOSPITAL : SDH PONDA



SEPTEMBER 2025

A CASE OF COMPLICATED DELIVERY

Details of the incident:

On 4th September 2025, our Chorwad Harbour location team received a call from Medical Officer of CHC Chorwad for 15 year old female who was a high risk full term primi gravida with intense labor pains and she had become pregnant due to Sexual assault which was committed on her. EMT Irfankhan Bloch requested hospital staff to keep her medical records ready for seamless handover takeover.

Diagnosis or condition:

On arrival at scene, staff nurse informed EMT that mother had intense labor pains with leaking of meconium stained amniotic fluid. EMT contacted ERCP Dr Rushi Acharya for approval as per protocol and as per his advice, EMT immediately transferred mother into the ambulance with the help of Pilot Ketan Nandaniya and relatives.

Pre-hospital management:

In the ambulance, EMT accessed IV line in the mother, started oxygen and continued to observe mother for imminent signs of

delivery. After travelling for 60 km, EMT noticed crowning and so he made all necessary preparations for assistance of vaginal delivery, turned on halogen lamp for warming and requested Pilot to park ambulance in a safe place. EMT started assisting delivery by applying all standard maneuvers. As soon as baby's head was delivered, EMT observed two wraps of cord around the neck, so he swiped it carefully using his fingers. After delivery of baby, EMT found that baby didn't cry with hypoxia so he immediately suctioned her airway and gave proper routine care. EMT noticed that Baby's APGAR was only 6 & so EMT started Bag Valve Mask ventilation with High Flow Oxygenation in neutral position. EMT continued BVM till the baby's heart rate increased beyond 100 beats/min. EMT contacted ERCP Dr. Rushi Acharya for online medical direction and as per his advice EMT continued oxygenation through Blow by Method. EMT assisted delivery of placenta & administered Inj. Oxytocin 10 IU and IV RL 500 ml to the mother in proper position as per ERCP advice. EMT assessed vital signs

of mother which were as follows: Respiration Rate 20 breaths/min, Pulse Rate 84 bpm, SpO2 100% and Blood Pressure 100/70 mm of Hg. Baby's vital signs had improved which were as follows: Respiration Rate 30 breaths/min, Pulse Rate 132 beats/min & SpO2 95%.

Patient's condition at the time of handing over:

After implementing all necessary interventions and with continuous monitoring mother and baby were shifted to Civil Hospital after travelling for a distance of approximately 80 km. At the time of handing over, both the mother and baby were stable.

Reflection of the patient or patient's relative:

The relatives tremendously appreciated the care given by EMT and Pilot which eventually saved mother and baby's lives and were thankful to the 108 ambulance services.

**REFLECTION BY EMT : IRFANKHAN BLOCH**

"I am extremely happy to have been selected as the Savior for the first time. I handled this case with the knowledge and skills attained during my training. Receiving savior award has given me happiness and motivation to continue working hard. I really thank our organization for giving me an opportunity to serve. I also thank my Pilot Ketan Nandaniya for helping me in this life saving mission."

REFLECTION BY PILOT : KETAN NANDANIYA

"I am grateful, as our case has been selected as the savior of the month. In this case, I helped EMT Irfankhan Bloch in providing Care to both Newborn and Mother. I thank all those who have given me this opportunity for saving lives and serving people. This really gives me lots of satisfaction."

**CASE DETAILS****PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES**

AMBULANCE LOCATION : CHORWAD HARBOUR
 CASE ID : 20250900029861
 DATE : 04-09-2025
 CALL TIME : 05:04 HRS
 ERCP : Dr. RUSHI ACHARYA
 RECEIVING HOSPITAL : CIVIL HOSPITAL, JUNAGADH



A CASE OF RTA

SEPTEMBER 2025

Details of the incident:

On 26th September-2025 a call received from Bystanders who witnessed a 45 year Old male met with a two wheeler accident near market main road of Belgum city, activated 108 services & requested for Medical assistance for the severely injured. The case was assigned to the Kanakwadi location ambulance, manned with EMT-Raju & Pilot- Sadashiv.

Diagnosis or condition:

When the 108-crew reached the scene EMT found that victim had Head injury, right knee injury and irregular laceration with severe bleeding. EMT assessed and found that the patients is semiconscious . Victim was shifted into the Ambulance by using SMRD and assessed for bleeding and controlled with direct pressure technique.

Base line vitals were recorded and found to be Pulse: 104/bpm, BP-130/60mm of Hg, Respirations

22/breaths/minutes, SPO2 91%.

Pre hospital Management:

EMT assessed the vitals which were as follows: Blood pressure:130/60 mm of Hg, Pulse rate 104 beats per minute, Respirations 22 breaths per minute, Spo2- 94%. ERCP Dr. Priyanka was contacted & followed as per her instructions to provide pre hospital care. Oxygen 6 lts/minute, IVF RL-20-drops/minute administered, Wound care, Bleeding control, Injection PCT 1000 mg IM administered and Splinting & bandage was done.

Patient condition at the time of handing over:

After implementing the necessary interventions and continuously monitoring the victim, EMT noticed an improvement in the patient's condition. The patient appeared comfortable & bleeding controlled. Vital signs, such as blood pressure and heart rate,

stabilized within normal ranges. The EMT ensured that the patient was secured on the stretcher and prepared for a smooth handover to the hospital staff upon arrival. Then the patient was Shifted to the ISHA Hospital Gokak. Doctors appreciated EMT & Pilot for their job in saving the patient life.

Reflection of the patient or patient relative:

The patient & their family member expressed gratitude for the EMT's prompt response and effective management of the victim. They appreciated the EMT's professionalism, calm demeanor, and the reassurance provided during a distressing situation. The patient & family member acknowledged the importance of the swift actions taken by the EMT, during the ambulance journey which contributed to save life of an young victim.



REFLECTION BY EMT : RAJU

"It was a case of RTA with head injury& the victim was semiconscious but bleeding control was challenging. Pre hospital care Management was done. My Pilot Sadashiv supported during the emergency it was a great help in shifting the patient."

REFLECTION BY PILOT : SADASHIV

"I am happy to save the precious life & proud to be in EMRI Green Health Services of Karnataka."



CASE DETAILS

PATIENT RECEIVING PRE-HOSPITAL CARE IN 108 AMBULANCES

AMBULANCE LOCATION : KANKANWADI
 CASE ID : 239917
 DATE : 26-09-2025
 CALL TIME : 12:28 HRS
 ERCP : Dr. PRIYANKA
 RECEIVING HOSPITAL : ISHA HOSPITAL GOKAK



SEPTEMBER 2025

A CASE OF RTA

Details of the incident:

Shoranur GH ambulance was dispatched to respond to a call regarding a 4-wheeler accident. The incident occurred in SME junction Shoranur at 16:39 hrs. Ambulance reached at scene with in 5 mints of receiving call.

Diagnosis or condition:

The EMT quickly assessed the patient's condition, Patient 1: Dhileep, 42y old boy who was trapped under the vehicle rescued with assistance of fire force team and localities. Presented with severe pain in the body. Suspected for possible fracture in the different parts of the body. Patient 2: Sudha 49y old boy with altered mental status, mild hypotension, possible dehydration. Patient 3: Fathima, 59y old boy with altered mental status (V), and the vitals are in the normal level.

Pre-hospital management:

The patient 1 was immediately shifted into the ambulance and EMT quickly

started to provide pre-hospital care such as Immobilized spine and airway maintained; IV line secured; Oxygen started at 6 L/min for the Patient 1 Anas. Checked the vitals, temperature 98, BP 120/80mm of hg, Pulse 72, RR 16 and Spo2 99%.

Patient 2 Sudha, given supine position and elevated the lower extremity, started IV fluids 500 ml Normal saline. Checked the vitals, temperature 98, BP 100/50mm of Hg, Pulse 75, RR 22 and Spo2 96%.

For patient 3 Fathima, monitored vital signs, provided comfortable position.

Patients condition at the time of handing over:

After implementing the necessary interventions and continuously monitoring the patients, the EMT observed slight weakness in the patient 1 condition. Patient became tired and there was excessive bleeding and the patient appeared more distortable. Vital

signs, such as blood pressure, heart rate and saturation were falling down. The EMT ensured that the patient was secured on the ambulance and given care according to that. EMT prepared for a smooth handover to hospital staff upon arrival and the patient is handover to PK DAS Institute of Medical Sciences Hospital.

Reflection of the patient or patient relative:

Patient 1 family members expressed gratitude for the EMT's prompt response and effective management in bleeding control measures used and care en-route. They appreciated the EMT's professionalism, good action to the emergency, and the reassurance provided during the distressing situation. Family members acknowledged the importance of the swift actions taken by the EMT and Pilot, which contributed to the positive outcome and alleviated their concerns during the ambulance journey.

**REFLECTION BY EMT : ADARSH**

"It was a really challenging case and we took extra care while handling this particular patient. We gave all the possible pre-hospital care to save his life. I feel really proud that our timely intervention saved the lives of the patients."

REFLECTION BY PILOT : ALAN

"We took the patients from the scene to the hospital without causing any delay, giving maximum care possible. Thanks EMRI GHS for giving me the opportunity to save the lives of others."

**CASE DETAILS**

AMBULANCE LOCATION : SHORANUR GH
CASE ID : 20250900009831
DATE : 3-9-2025
CALL TIME : 16:39 HRS
ERCP : Dr. ANKHA SAJEEV
RECEIVING HOSPITAL : PK DAS INSTITUTE OF
MEDICAL SCIENCES



A CASE OF CHEST TRAUMA

SEPTEMBER 2025

Details of the incident:

On 20th September 2025, our Emergency Response Officer received a call from a Good Samaritan requesting an ambulance for a 26 years old man involved in a Road traffic accident near Katrampakkam . The victim sustained a penetrating injury in his lateral chest wall by a sharp metallic fragment. Immediately our Emergency Response Officer assigned the case to Thailapuram location ambulance for the support. Ambulance crew reached the scene within few minutes, BSI precautions were followed by both EMT and Pilot.

Diagnosis or condition:

On assessment, the victim was conscious and oriented. He had traumatic injury, the penetrating wound in his left side of the chest, breathlessness, severe pain, sucking chest wound and tachypnea. Victim was

triaged as very urgent category.

Pre-hospital Management:

Victim was placed in a supine position. Wound was washed with normal saline and bleeding was controlled effectively with intact dressing. Vital parameters were checked and recorded. HR-74 bts/min, RR-26 br/min, BP-100/70mm Hg, Temp-98.6° F and SPO2-99%. IV line was secured with 18 G Cannula and High flow Oxygen administered .Victim was loaded into the ambulance by using Spine board and closely monitored. En route to hospital, the victim's condition deteriorated, vital parameters were unstable and suddenly he experienced Cardiac arrest. Our EMT promptly initiated effective CPR and after 5 cycles, the victim achieved ROSC. Victim was continuously monitored and immediately shifted to JIPMER, Pondicherry .

Patient's condition at the time of handover:

During handover, the victim was alert, vital parameters were checked and recorded. HR-76 bts/min, RR-24 br/min, BP-100/70mm Hg, Temp- 97.4° F and SPO2 -99%. Victim was safely admitted to hospital with proper documentation and there, the patient was diagnosed as Cardiac tamponade .Immediately intubation was done and connected to mechanical ventilator and subsequently shifted to the Operation Theatre for surgical management as per doctor's order. On 48 hours follow up the victim was under post operative management

Reflection of the Patient's relative:

Victim's mother thanked our associates for an excellent care provided by our associates. She gave a positive heartfelt feedback about the care received in the ambulance in their hardest situation.



REFLECTION BY EMT : MURUGASAMY

"It was a severe case, the victim was in critical condition on arrival, and due to prompt and effective pre hospital care helped to save the victim life on time ."

REFLECTION BY PILOT : VELMURUGAN

"I understood the emergency condition and we actively involved to save him from the danger ."



CASE DETAILS

AMBULANCE LOCATION : THAILAPURAM
 CASE ID : 251664
 DATE : 20-09-2025
 CALL TIME : 14:07 HRS
 RECEIVING HOSPITAL : JAWAHARLAL INSTITUTE OF
 POSTGRADUATE MEDICAL
 EDUCATION AND RESEARCH,
 PONDICHERRY

PATIENT RECOVERY PHOTOGRAPH



SEPTEMBER 2025

A CASE OF SUICIDE ATTEMPT

Details of the incident:

On August 27th, at Kudiripaadu village, Pangal mandal, Wanaparthy district. A 27 years old young woman called shobha tried to commit suicide by consumed poison due to family quarrels. About after 30minutes time, the family was observed but she was already in unconscious and froth coming from her mouth.

Then family numbers immediately called to 108 for emergency assistance.

Diagnosis or Condition:

108 crew members who received the information immediately departed and in en-route to the scene, EMT advised on the phone that victim should be turned on to one side rather than supine position, in few minutes ambulance reached the scene, when reached the scene already victim was

in unconscious and her mouth is with full of secretions, as soon as EMT kept the victim on lateral position and started suction with manual suction apparatus, then immediately taken the victim in to the ambulance carefully

Pre-Hospital Care or Management:

As soon as victim was taken into the ambulance, they laid her in lateral position and started administering oxygen at 10 liters per minute. However, even after suctioning the mouth, secretions continued to come out. Later, all vital signs were checked, which were as follows: BP – 90/50 mmHg, Pulse – 52 bpm, Respiratory Rate – 8 bpm, SpO₂ – 87%, Pupils – pinpoint and sluggish.

“Immediately they called the ERCP doctor over the phone and carefully explained the victim's condition.

Following the doctor's advice, IV normal saline and an injection of Atropine were administered. Airway management was then continued carefully while transporting the patient to the hospital.

Reflection of the Patient or Patient relative / villagers and Hospital staff:

Because of some family problems at home, I impulsively attempted to commit suicide by consuming poison. However, the 108 ambulance staff arrived in time, saved my life, and gave me a second chance to live.

I have realised that the decision I made in a moment of anger was wrong. I will always be grateful to the 108 staff and the organization.

**REFLECTION BY EMT : SHASHI KUMAR**

“When I took up this case, I realised it was a very serious one because I was informed that the victim was unconscious and froth was coming out of the mouth. I immediately instructed them to turn the victim onto one side. After reaching the spot, we shifted the victim into the ambulance, and within the limited time I had, I managed the situation as best as I could. I felt very happy that the victim's life was saved.”

REFLECTION BY PILOT : SRINIVASU

“In this case, assisting the EMT in saving the female victim gave me immense satisfaction. I honestly thought she would not survive, but I believe the injections given by the EMT, along with suction and oxygen support, saved her life. I feel truly satisfied about the way this case turned out.”

**CASE DETAILS**

AMBULANCE LOCATION : WANAPARTHY
 CASE ID : 836209724
 DATE : 27-08-2025
 CALL TIME : 12:55 HRS
 ERCP : Dr. JAGADEESH
 RECEIVING HOSPITAL : GOVERNMENT GENERAL HOSPITAL,
 WANAPARTHY.

PATIENT RECEIVING PRE-HOSPITAL CARE AND RECOVERY PHOTOGRAPH

Hon'ble Chief Minister of Madhya Pradesh Dr. Mohan Yadav flagged off Dial 112 Police 1200 First Response Vehicles on 14th August 2025



Hon'ble Chief Minister of Gujarat Shri. Bhupendrabhai Patel Launched Arogya Samiksha Kendra on 1st July 2025



Hon'ble Health Minister of Goa Shri. Vishwajit Pratapsingh Rane Launched 2 New 108 Ambulances on 16th July 2025



Hon'ble Union Home Affairs and Co-operation Minister, Shri Amitbhai Shah and Hon'ble Chief Minister of Gujarat Shri. Bhupendrabhai Patel Launched 1000 New 112 Janrakshak Vehicles on 31st August 2025



Hon'ble Chief Minister of Gujarat Shri . Bhupendrabhai Patel Launched 94 New 108 Ambulances on 22nd September 2025



79th Independence Day Celebrations





EMRI GREEN HEALTH SERVICES

Devar Yamzal, Medchal Road, Secunderabad - 500 078 Telangana, India.

Tel : + 91 40 2346 2600, 2346 2602 - Fax 2346 2178

www.emri.in