

CORRIGENDUM-II

REQUEST FOR PROPOSAL (RFP) FOR SUPPLY AND INSTALLATION OF
HARDWARE FIREWALL AND ENTERPRISE ENDPOINT SECURITY SOLUTION
FOR THE CONTROL AND DISPATCH CENTRE AT BHUBANESWAR, ODISHA
OF IPTHHS PHASE – II

Tender Document – EMRI/Odisha/2025/002 Dated 22nd October 2025

The details are enclosed herewith.

Thanking You.

For EMRI Green Health Services.



(Sabyasachi Biswal)

State Head Odisha

| SI No | Clause No.(RFP Doc) | Page No.(RFP Doc) | Content (RFP Provision) | Queries raised/Clarifications shout by Bidders | Response to the Bidder/Amendments |
|-------|---|-------------------|---|---|---|
| 1 | | | | | Timeline -Last date of Submission of Proposal: 20th November, 2025 (5 PM) -Date of Opening (Technical Proposal): 21st November, 2025 (12 PM) -Date of Technical Presentation by the Bidders: 21st November, 2025 (12 PM) -Date of Opening of Financial proposal shall be communicated separately to the technically eligible bidders |
| 2 | SECTION 2 - ELIGIBILITY CRITERIA, Clause No - 4 | 2 | The Bidder should have a registered office and Service Centre in Odisha | We request the department to kindly consider the OEM's registered office and Service Centre as well for compliance with this requirement. Therefore, please rephrase this criteria as per below suggestion: The Bidder/OEM should have a registered office and Service Centre in Odisha. | Since the equipment is for 24X7 Call Centre providing essential public service, RFP condition remains unchanged. |
| 3 | SECTION 2 - ELIGIBILITY CRITERIA Clause No - 3 | 5 | The bidder must have experience of setting up of Hardware firewall and Enterprise Endpoint Security Solution and required software in any of the organization in India in any | Please amend the clause as "The bidder must have experience of setting up of Hardware firewall and Enterprise Endpoint Security Solution and required software in any of the organization in India in any one of the last Five (05) financial years." | This will make the tender restrictive. No Change to RFP |
| 4 | SPECIAL CONDITION: Clause No | 5 | The total price of Hardware Firewall includes subscription / warranty for 05 years. Additional 02 years subscription / warranty shall be quoted by the bidder separately which may be opted by service provider in charge of IPTHHS project after completion of subscription / warranty of 5 years. The combined prices of 5 years subscription / warranty and additional 2 years subscription/warranty will be considered for evaluation of L1 | No OEM can quote for additional Two (02) year after the warranty Five (05) year. So, request you please amend the warranty of Hardware Firewall as Five (05) year only. | As per RFP the OEM product life cycle is minimum 7 years. In this context bidder has to quote for 5 years & for additional two years (1+1) |
| 5 | Section-2- Eligibility Criteria, Point No: 4 | 5 | The Bidder should have a registered office and Service Centre in Odisha. | We would like to participate in the Tender but we do not have office in Bhubaneswar , Orissa. But we have our nearest office in Vishakapatnam which is around 8 hours of travel. Request you to consider us for participate in Tender. Also We will align a Technical Support person accordingly in Bhubaneswar | Since the equipment is for 24X7 Call Centre providing essential public service, RFP condition remains unchanged. |