INVITATION OF BIDS FOR Renewal of Symantec backup Executive and comprehensive AMC for Cisco Switches, Dell switches, Dell tape liabrary, Dell Tape drive , Dell sanboxes

GVK Emergency Management and Research Institute
Devar Yamzal, Medchal Road, Secunderbad – 500 078

Invitation of Bids for Renewal of Symantec Back up Executive and comprehensive AMC of Cisco Swithches, Dell Switches , Dell tape drive, Tape Liabrary ,sanboxes .

Tender No: **GVKEMRI/16/TS/SCM/2016-17** **D**ated: 22.11.2016

GVK Emergency Management and Research Institute (GVK EMRI) was established as a not-for-profit Society, registered under Societies Registration Act, 2001, in February 2005 and it provides Integrated Emergency Medical Response services free of cost through a toll free number '108' to every citizen of our country under Public Private Partnership (PPP) frame work. Vision of GVK EMRI is to support and build capabilities to save one million lives per annum nationally and establish GVK EMRI as a premier Research and Training Institute.

GVK EMRI, under the Public-Private-Partnership, has made substantial progress over the last six years in providing Emergency Response Services across the country and presently operate over 10,800 state-of-the-art ambulances in 15 States and 2 Union Territories viz Andhra Pradesh, Telangana, Tamil Nadu, Karnataka, Goa, Gujarat, Dadra Nagar Haveli Daman & Diu, Chhattisgarh, Assam, Meghalaya, Uttarkhand, Himachal Pradesh, Uttar Pradesh, Rajasthan, Arunachal Pradesh and West Bengal to provide pre-hospital care covering a population of 750 million. Everyday GVK EMRI is serving on an average 26,500 emergencies (48.9 million emergencies attended since inception) and saving over 735 lives every day and cumulatively have saved more than 19 lakh lives since the launch of the services and provide direct employment to over 43,000 associates while continuing to be a not-for-profit organization.

GVK EMRI- invites bids for

a) Renewal of Symantec backup Executive
b) Comprehensive AMC for Cisco Switches, Dell Switches, , Dell tape Drive, Dell Tape Liabrary, Dell sanboxes
all those items are available at GVK EMRI Headquarters Secunderabad-78.

1. The list and detailed information required from bidders participating in tender are as per the annexure.

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a. Annexure-1: Format of quoting the price
b. Annexure-2: Declaration Certificate
c. Annexure-3: Vendor Information form.
d. Annexure-4: Specifications of Symantec Backup executive
e. Annexure- 5: List of items required for Dell AMC's

2. The tender document with all the details is available in the website of GVK EMRI (www.emri.in)
3. Vendors has to submit bids on or before 08.12.2016. 3.00 p.m.
4. Important dates and deadlines for the tender are as below:
   a. *Pre-bid conference:* *29.11.2016 @3.00 pm*
   b. *Last date and time(IST) for submission of bidding document:* *08.12.2016by 3.00pm*
   c. Date of time (IST) for opening of tender document: 08.12.2016 at 3.15pm
   d. Address for communication, receipt and venue of the bid opening:
      GVK Emergency Management and Research Institute
      (Department of Supply Chain Management)
      Devar Yamzal, Medchal Road, Secunderabad – 500 078

5. Vendor has to quote the price as per the items shown in the Annexure-1
6. Bidders should be authorized Channel partner/Dealers and a copy Supporting documents to be provided for Renewal of Symantec backup Executive and comprehensive AMC for Cisco Switches, Dell switches, Dell tape library/drive, sanboxes.
7. The completed bids must be received at the office of GVK Emergency Management and Research Institute, Secunderabad, India, on or before date and time given above. It will be the sole responsibility of the bidder to ensure that their bid is received at the address specified above on or before the specified date & time mentioned.
8. Bids will be opened in the presence of Bidders/authorized representative(s) who choose to attend the bid opening on the specified date and time at the office of GVK EMRI at the address given above.

9. In the event of the last date specified for receiving and opening the bids being declared as a closed holiday for GVK EMRI's office, the last date for submission of bids and opening of bids will be the following working day at the same venue and time.
10. The bid documents are non transferable.

Head Supply Chain Management
For and on behalf of
GVK Emergency Management and Research Institute,

INVITATION OF BIDS FOR Renewal of Symantec backup Executive and comprehensive AMC for Cisco Switches, Dell switches, Dell tape liabrary, Dell Tape drive , Dell sanboxes

GVK Emergency Management and Research Institute- Telangana

Tender Guidelines

Tender No: **GVKEMRI/16/TS/ SCM/2016-17** Dated: 22.11.2016

1. The prices quoted in tender shall remain open for acceptance of one year.
2. PRICE VALIDITY: Prices shall be quoted as per the format enclosed at Annexure-1. Price will remain firm and fixed for all orders placed during the period AMC.
3. TERMS OF DELIVERY: The service provider shall be responsible to provide the service by due date.
4. Bidder should not have been convicted for any criminal or economic offences by any court in India or abroad.
5. SUBMISSION OF BID-The Bid should be in a sealed cover super-scribed "Tender for Renewal of Symantec backup Executive and comprehensive AMC for Cisco Switches, Dell servers, Dell tape library/drives, sandboxes, etc.," and clearly mention Tender number and date.
   The Super-scribed sealed cover shall consist of two sealed covers inside:
   A. Super scribed Sealed Cover *A - Prequalification cover* : documents to be strictly arranged as per sequence mentioned below
      a. Copy of service Tax registration number.
      b. Copy of PAN.
      c. Copy of supporting document as channel partner/ distributor.
      d. Declaration form
      e. Vendor Information form
      f. Signed and stamped tender documents on all pages

   B. Super scribed Sealed Cover B: Price Bid as per format in *Annexure-1*. Bids are liable for rejection at sole discretion of GVKEMRI if prices are not quoted as per format provided.
6. The Bid should be dropped in the box provided for this purpose at main reception of GVK Emergency Management and Research Institute, Devar Yamzal, Medchal Road, Secunderabad – 500 078, India.
7. The Bid should be properly page numbered, signed on each and every page and should be complete in all aspects.
8. Bid documents that do not provide complete information and / or that are submitted after the above specified time shall be rejected.

9. Bidder should sign the "Declaration certificate" (Annexure-2) provided in the tender form accepting that they have read and understood, all the Terms and Conditions stipulated for in the Tender, and are willing to abide by these tender terms and conditions", before submitting the tender document. Tenders submitted without the Signed declaration certificate will be considered incomplete and will not be considered.
10. As of now services are required at Hyderabad office and service may required in Vijayawada and/or in Hyderabad in future.
11. Payment: in case of renewal of Symantec back up, payment will be made after renewal, submission of proof for renewal and submission of bill. For other AMC after completion of every quarter and submission of quarterly bills.
12. AMC period for Symantec back up executive is from 15 DEC 2016 to 14 Dec 2017.
13. Comprehensive AMC for Cisco Switches, Dell servers, Dell tape Library, Dell drives& Sanboxes is from 20.02.2017 to 19.02.2018.
14. On Site Support 24x7 required at GVK EMRI, Devar Yamzal, Medchalroad, Secunderabad-78.
15. Response time with in 4 hrs and resolve the issue with in 6 hours after logging a call.
16. Vendor has to provide Single point of Contact to GVK EMRI for any technical issues .
17. Vendor has to provide the escalation Matrix.
18. These services are required combinedly for GVK EMRI- AP and GVK EMRI-TS. Present agreement with respective state governments are going to expires within few months and likely to renew with GVK EMRI.

Head Supply Chain Management
For GVK Emergency Management and Research Institute

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Anexure-1

Format of quoting prices

Tender No. GVK EMRI/16/TS/SCM/2016-17 Dt. 22.11.2016

I. Symantic Renewal Back up Executive

S.NO	Item Description	Qty	Price Incl of all Taxes
1	Essential 12 Months Renewal For Back UP Exec Server ED Win 1 Server On premise Standard Perpetual License GOV	1	
2	Essential 12 Months Renewal For Backup Exec Agent For Applications And DBS Win 1 server on Premise Standard Perpetual License GOV (3 numbers)	1	
3	Essential 12 Months Renewal For Backup Exec Agent For Win 1 server on Premise Standard Perpetual License GOV (3 numbers)	1	
4	Essential 12 Months Renewal For Backup Exec Agent For Linux 1 server on Premise Standard Perpetual License GOV .)	1	
5	Essential 12 Months Renewal For Backup Exec OPT Library Expansion WIN Device on Premise Standard Perpetual License GOV	1	
6	Essential 12 Months Renewal For Backup Exec ENT Server OPT Win 1 Server On premise Standard Perpetual License GOV	1	
7	Essential 12 Months Renewal For DLO WIN 10 USer On premise Standard Perpetual License GOV (2 numbers)	1	

Amount in Rupees……

Note consolidated single price to be quoted by bidder

Signature of the Tenderer with seal

Designation:

Name :

II. Dell Comprehensive AMC

S.NO	Item Description	Qty	Price Incl of all Taxes
1	Cisco Switches	15	
2	Dell switches	4	
3	Dell San Boxes	4	
4	Dell Tape library	1	
5	Dell Tape Drive	1	

Amount in Rupees……

Note consolidated single price to be quoted by bidder

Signature of the Tenderer with seal

Designation:

Name :

Annexure-2

Declaration Certificate

Date:

To
Head – Supply Chain Management
GVKEMRI, Secunderabad

Subject: Tender No: **GVKEMRI/ 16/TS/SCM/2016-17 Dt. 22.11.2016**

Dear Sir,

We here by certify and declare that we have read and understood all the terms and conditions of the subject tender and all the terms and conditions are acceptable to us.

We further confirm that we accept to supply all the items quoted by us as per technical specifications of GVKEMRI and there are not deviations from the specifications asked for by GVKEMRI.

Thanking you,
Yours Sincerely,

(Authorized Signatory)
Name and Designation with company seal

Tender No. GVK EMRI/16/TS/SCM/2016-17 Dt. 22.11.2016

ANNEXURE – 3

VENDOR INFORMATION FORM		
		DATE:
1	NAME OF THE VENDOR	
2	**ADDRESS**	
3	NAME OF THE DIRECTOR/ MANAGING PARTNER / PROPRIETOR	
4	CONTACT NUMBER	
5	BANK DETAILS	
	A) NAME OF THE BANK	
	B) NAME OF THE BANK'S BRANCH	
	C) BANK A/C NO	
	D) IFSC CODE	
6	PAN NO	
7	TIN NO	
8	TOTAL TURNOVERPER ANNUM	

PLACE :
DATE:

VENDOR SIGNATURE
NAME :
STAMP :

Tender No. GVK EMRI/16/TS/SCM/2016-17 Dt. 22.11.2016

Annexure -4

Specifications for renewal of Symantec Back up executive

	Symantic Renewal Back up Executive	
S.NO	**Item Description**	**Qty**
1	**Essential 12 Months Renewal For Back UP Exec Server ED Win 1 Server On premise Standard Perpetual License GOV**	**1**
2	**Essential 12 Months Renewal For Backup Exec Agent For Applications And DBS Win 1 server on Premise Standard Perpetual License GOV (3 numbers)**	**1**
3	**Essential 12 Months Renewal For Backup Exec Agent For Win 1 server on Premise Standard Perpetual License GOV (3 numbers)**	**1**
4	**Essential 12 Months Renewal For Backup Exec Agent For Linux 1 server on Premise Standard Perpetual License GOV .)**	**1**
5	**Essential 12 Months Renewal For Backup Exec OPT Library Expansion WIN Device on Premise Standard Perpetual License GOV**	**1**
6	**Essential 12 Months Renewal For Backup Exec ENT Server OPT Win 1 Server On premise Standard Perpetual License GOV**	**1**
7	**Essential 12 Months Renewal For DLO WIN 10 USer On premise Standard Perpetual License GOV (2 numbers)**	**1**

Annexure-5

List of DELL items required for AMC

Cisco Switches

SL No	Cisco Switch details	Service Tag	Qty
1	CATALYST 3750G SERIES	FOC1004Z3FT	1
2	CATALYST 3750G SERIES	F0C1006Y238	1
3	CATALYST 3750G SERIES	F0C1006Y24R	1
4	CATALYST 3750G SERIES	F0C1006Y2LT	1
5	CATALYST 2950 SERIES	F0C1008Z3RQ	1
6	CATALYST 2950 SERIES	F0C1008Z31A	1
7	CATALYST 2950 SERIES	F0C1008Z2UG	1
8	CATALYST 2950 SERIES	F0C1008Z39W	1
9	CATALYST 2950 SERIES	F0C1008Z3RP	1
10	CATALYST 2950 SERIES	F0C0949ZA25	1
11	CATALYST 2950 SERIES	F0C0949ZA4N	1
12	CATALYST 2950 SERIES	F0C0918X2B2	1
13	15" LCD Monitor Rack Mountable	NA	3
14	Keyboard with inbuilt mouse Rack Mountable	NA	3
15	Master view Maxi port KVM Switch Aten make	ACS 1216A	1

Dell Switches

SL No	Server/Switch details	Service Tag	Qty
1	Brocade switch SW200	6NFWYD1	1
2	Brocade switch SW200	4NFWYD1	1
3	RCM Switch	B1MQRC1	1
4	8 Port Module Switch	76NQRC1	1

Dell Tape Drive

SL No	Server/Switch details	Service Tag	Qty
1	Tape Drive	6YZXX61	1

Dell Tape Liabrary

SL No	Server/Switch details	Service Tag	Qty
1	Tape Liabrary (AS-TL4000)	7283RF1	1

Dell San Box

SL No	Server/Switch details	Service Tag	Qty
1	AS-DAE4P (CX3-20)	BW45RD1	1
2	AS-CX3-20	DY45RD1	1
3	AS-DAE4P	FD55RD1	1
4	AS-DAE4P	H955RD1	1