

# EM CARE

Towards saving lives and bringing hope



Spreading... **SMILE**

**OPERATING EMERGENCY SERVICES IN 15 STATES  
AND 2 UNION TERRITORIES**

**October 2015  
Vol - 04 Issue 08**

## Partnering States and Union Territories



Towards Saving Lives and Bringing Hope...

Launched on 15<sup>th</sup> August 2005 in Hyderabad  
and expanded to 15 States and 2 Union Territories



1,68,807 CALLS ANSWERED EVERY DAY



24,074 EMERGENCIES RESPONDED PER DAY FLEET OF  
6,506 AMBULANCES BY TRAVELLING DISTANCE OF  
10,02,048 KM PER DAY  
3,95,73,140 EMERGENCIES RESPONDED



15,10,769 LIVES SAVED SINCE INCEPTION.  
3,93,638 DELIVERIES ASSISTED BY EMTs.



## GVK EMRI ambulance – Face of the organization

Honorable Chief Minister of Karnataka inducted one hundred and fifty more ambulances into Karnataka state 108 operations on 17<sup>th</sup> October 2015. GVK EMRI is now moving towards an important mile stone of 10000 mark of fleet size. It is also observed that most of the state governments are now keen to either increase the number of ambulances or facilitate replacement of old ambulances. Our recommendation of 300,000 KMs run as life span and bench mark for ambulance is acceptable to most of the partnering state governments. But all the GVK EMRI associates should always remember that ambulance is the face of our organization. Meeting Scheduled servicing for all the vehicles should hundred per cent as our differentiation in preventive maintenance of our fleet. Daily check up is mandatory. Regular topping of fuel and adherence to the standardized process of fleet management system (FMS) is pivotal. Limiting the speed is important and safe.



Accident Rates of ambulances are measured and every such unexpected event is probed. Knowing the expected KMPL in your territory is a pre requisite. Non operating Kilometers of the vehicle should be restricted to barest minimum. Prompt attention to the minor and major repairs is critical for reducing the off-road proportion on a given day. Identification of adequate number of district wise service stations is way out for major proportion of Repair and Maintenance (R & M). Our national expert team developed "Pocket book" on ambulance maintenance is expected to be referred on a frequent basis by our Pilots and other members of Operations. Cleaning and shipshap upkeep of the ambulance is a basic expectation. Decontamination after the patient handover or transfer to hospital staff enables much needed protection to both the ambulance staff and emergency victims. After all, we at GVK EMRI proudly perceive that our ambulances are designed and developed with deep insights to make them suitable to the Indian emergency scenario and give a majestic look and feel on roads. All members of the organization must value the fact that our ambulance is mobile emergency care unit, a working place, a class room, a reflection of right to safety to the communities. Every one of us must strive to keep up this image. If execution excellence is GVK EMRI core philosophy it should inevitably include safe driving and fleet management. Every Pilot / Captain has a key role to play. In the last few years, introduction of several innovative fleet processes have started showing measurable results. Journey should continue till we are referred as best in the business. I take this opportunity to appreciate every member of our internal staff, external stakeholders and governments who have been cooperating in providing cost effective and assured ambulance services round the clock in different challenge terrains.

My congratulations to the team from Himachal Pradesh state which has won the best national EM CARE award for October 2015.

With best wishes  
**K. Krishnam Raju**  
DIRECTOR - GVK EMRI

## NATION WIDE WORLD STROKE DAY CELEBRATION 29<sup>th</sup> OCTOBER



### सामुदायिक स्वास्थ्य केंद्र में जांच परीक्षण

बाणदाहरा। कर्तव्य स्ट्रोक के अंतर पर लोमड़ी का जांच कराया। इस जांच नर्स नीता यादव, डॉ. एलाल खन्कर, डॉ. अरएस ठाकुर, डॉ. एएन चेवरी ने अंग

सामुदायिक केंद्र बाणदाहरा में कार्यक्रम में बीएमओ डॉ. अरके

विश्वस्तरीय एवं 108 एम्बुलेंस टीम द्वारा लोगों का ब्लड प्रेशर, इंग्लिसिटीज आदि की जांच की गई तथा विभिन्न स्वास्थ्यविद्ये एवं समय-समय पर जांच करने के लिए कहा गया। इस दिवस के लिए कुछ स्कूलों पर जांचकला करने हुए सामुदायिक कार्यकर्ता विश्वस्तरीय पाणिदाही सामुदायिक केंद्र परचे तथा फलते लुट्टे का कला प्रेशर एवं इंग्लिसिटीज जांच

सुखदरी, 108 बीएमओ टीमों द्वारा बाणदाहरा के अंतराज्यीय कार्यक्रम

नर्स नीता यादव, डॉ. एलाल खन्कर, डॉ. अरएस ठाकुर, डॉ. एएन चेवरी ने अंग सोझा दी। इस अवसर पर विश्वस्तरीय पाणिदाही ने स्थान केंद्र में जांच कराए तथा उपरि लोगों को विभिन्न अघातों से बच के लिए कहा तथा बताया कि पू विश्व में स्ट्रोक को स्ट्रोक से बच के उपद्रवमस्तकता के लिए जांचित मनुष्यों जांच है। अतः तेलन ही चर्चिए कि समय-समय पर ब्लड प्रेशर एवं इंग्लिसिटीज जांच कराते रहें तथा विश्वस्तरीय





## 108 Saviour of GVK EMRI - INDIA

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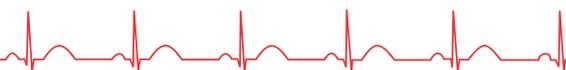
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**NOT FOR PROFIT ORGANISATION OPERATING IN PUBLIC PRIVATE PARTNERSHIP MODEL**



# 108 SAVIORS OF HIMACHAL PRADESH TEAM



**EMT  
NEEL CHAND**

## REFLECTION BY EMT: NEEL CHAND

I am Neel Chand working as an EMT in GVK EMRI 108 NIRMAND Location in District Kullu. GVK EMRI 108 has given me a great opportunity to serve People. During this case, I experienced various challenges. Patient had a fall from height with low glucose and with multiple injuries in semiconscious state with unstable vitals. But with the help of the valuable guidance from ERCP, we could manage the case effectively and save the life of the patient.

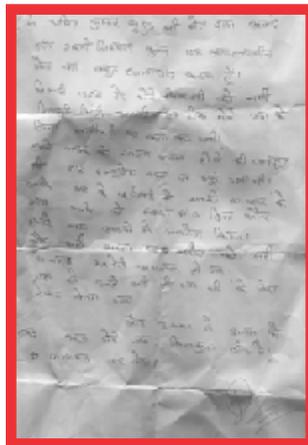


**PILOT  
RAMESH CHAND**

## REFLECTION BY PILOT: RAMESH CHAND

I am Ramesh chand working as Pilot in GVK EMRI 108 at Nirmand Location in District Kullu. I have learnt so many things here. We were successful to save the precious life of Patient. I did my best to help EMT Neel Chand

## APPRECIATION LETTER



**HIMACHAL PRADESH TEAM - KULLU DISTRICT**

- EMT NEEL CHAND
- PILOT RAMESH CHAND



**PATIENT RECEIVING  
PRE HOSPITAL CARE  
IN AMBULANCE**

**A CASE OF RTA**

On 2nd octomber'15, 58 years old male Mr. Heath Ram Anand was returning home by walking after a hectic work load. Due to work load Mr. Heath Ram Anand was very tired and thought of taking a short cut by crossing another mountain. While crossing suddenly, he experienced, cold sweat and fatigue. Suddenly he slipped and fall from a height. He became unconscious and received multiple injuries. Mr. Heath Ram Anand was lucky as another person saw him and he noticed the pathetic condition of Mr. Heath Ram Anand and wasted no more time to inform 108 ambulance. Immediate ambulance assistance was given to the patient. EMT found Mr. Heath Ram Anand was semi-conscious and was unstable. The victim had a fall from height before 120 mins, patient had a contusion on head, swelling & deformity on right leg, right arm deep cut injuries, severe blunt injuries on head, left eye deep laceration and swelling. Whole body covered with blood.

He was immobilized and immediately taken inside the ambulance. Pre hospital care was given including wound care and application of a c-collar. EMT recorded his vitals which were; Blood pressure: 92/60mm of Hg, Pulse: 112/min, Respiration rate: 12/min, SPO2: 94%; RBS: 72mgdl; pupils were normal brisk but left eye pupil was dilated and sluggish with GCS score 5. Then Immediately ERCP advice was taken from Dr. Purohit and as per advice Inj. PCM, nebulizer with Budecort, IV fluid NS 30 to 40 drop per minute and O2 at 10 liters was administered.

Patient was made to lie down in comfortable position. After the prompt pre hospital care there was some improvement in patient's vitals. Patient was well managed and was shifted to MGMSC Khaneri for further treatment.

**AMBULANCE LOCATION:**  
NIRMAND

**CASE ID:** 724531

**DATE:** 2/10/2015

**CALL TIME:** 13:04 HRS

**ERCP:** DR. PUROHIT

**RECEIVING HOSPITAL:**  
MGMSC KHENARI



**ANDHRA PRADESH STATE TEAM - CHITTOR DISTRICT**

- EMT RAMANJANEYULU POBBULA
- PILOT M. MURALI KRISHNA

**A CASE OF CARDIAC ARREST**

On 25th September, Mr. Susbrahmayam Raju a 30year male collapsed while standing in a line for Darshan of Lord Venkateswara at Tirumala. Police personnel were informed and requested our assistance.

On reaching the scene, EMT noticed that the victim was unconscious, had neither pulse nor breathing. The victim had an open heart surgery 6 months back. CPR was started and Victim was shifted into the ambulance. After 3 cycles of CPR, EMT noticed pulse and spontaneous breathing.

The vitals were recorded; Pulse rate 55/min, Respiration rate 15/min. EMT administered high flow Oxygen with non re breather mask.

With constant monitoring the victim was shifted to Aswini Hospital, Tirumala.

**GLIMPSES OF BRM AWARD WINNER IN THE MONTH OF OCTOBER 2015**

**AMBULANCE LOCATION:**  
VQC, TIRUMALA

**CASE ID:** 25690367

**DATE:** 25/09/2015

**CALL TIME:** 16:16

**ERCp:** DR. RAJESH

**RECEIVING HOSPITAL:**  
ASWANI HOSPITAL,  
TIRUMALA.



## ASSAM TEAM - KOKRAJHAR DISTRICT

- EMT      JIARUL HOQUE
- PILOT    DUMNIKA TUDU



**PATIENT RECEIVING  
PRE HOSPITAL CARE  
IN AMBULANCE**

**AMBULANCE LOCATION:**  
SRIRAMPUR

**CASE ID:** 3251283

**DATE:** 27/10/2015

**CALL TIME:** 13:59HRS

**ERCP:** DR. SHANTANU

**RECEIVING HOSPITAL:**  
RNBC CIVIL HOSPITAL

### CASE OF FEVER

One of the most common emergencies is fever. sometimes it becomes fatal.

Ms. DumnikaTudu, 28 years old female patient was an anganwadi worker staying at Kokrajhar district with her family members.

Dumnika Tudu was suffering from fever since past 3 days. On 27th October 2015 at around 13:50pm suddenly her condition has deteriorated and it was getting difficult to manage. Concerned about her condition, her family members immediately called 108 for help.

After receiving the call, ERO assigned the case to '108' team of Sreerampur of Kokrajhar District. EMT Md Jiarul Hoque and Pilot Mr. Moklesh Ali rushed to the scene immediately. After reaching the scene they approached to the patient who was very restless and in semiconscious state. Immediately EMT took the patient with the help of Pilot in the Ambulance and started moving towards the hospital.

On the way to Hospital, EMT Md. Jiarul Hoque recorded her vitals which were: Blood pressure 90/40 mm of Hg, RR-18 breaths /min, Pulse- 78 beats/min and temperature -102" F. When EMT took case history of patient it revealed that patient was under hypertensive medication from last 6 years. EMT contacted ERCP for medical assistance and explained the condition of Mr. Dumnika Tuduto ERCP Dr. Shantanu Sharma and as per his advice he administered IV NS-500ml to the patient. During the route the patient's condition much improved and patient was safely handed over to hospital.

Duty Doctor of the RNBC Civil Hospital, Gossaigoan praised EMT MdJiarulHoque and Pilot Mr. Moklesh Ali for his good care and fastest actions to save the patient.

# 108 SAVIORS OF CHHATTISGARH TEAM



**EMT  
RAMAN SONWANI**

## REFLECTION BY EMT: RAMAN SONWANI

My work is related to society. I am doing such a work which is priceless. I am happy that I am saving lives of people. Through 108 I have got my new personality and image in society which is a prestigious thing for my family.



**PILOT  
POKHAN SAHU**

## REFLECTION BY PILOT: POKHAN SAHU

I feel proud that I am a part of GVK family. I am thankful to GVK EMRI for giving me a chance to work for this social cause. I will always do my work with passion and dedication.

## MEDIA COVERAGE



## CHHATTISGARH STATE TEAM - DHAMTARI DISTRICT

- EMT RAMAN SONWANI
- PILOT POKHAN SAHU



Patient receiving pre hospital care in ambulance

### A CASE OF OP POISONING

The incident happened in Dhamtari district, dated 23rd October 2015, at night. Miss Nageshwari Netam, age 22 years, from a middleclass family went to sleep in her room. She was very stressed with some reason and was very sad and totally disturbed. Without thinking she had consumed the pesticide kept in her house to commit suicide.

After consuming pesticide, she slept and some time later the effect of poison started, she was vomiting and feeling restless. The family members got to know the situation is critical and they called 108 for emergency help.

As soon as response center got the call they have assigned the nearest Dhamtari location ambulance. Within some minutes EMT Raman Sonwani and Pilot Pokhan Sahu reached the scene. Through primary investigation and checkup EMT found that there was continuous secretion of saliva from mouth and she was fainting, her vitals were very weak and body was getting cold.

By shifting the patient inside the ambulance EMT has done suction and with maintaining airways applied oxygen. He has checked the vitals. He had taken the information about poison from the family members. Her vitals were pulse- 68/min, BP- 120/70, respiration rate- 16 and SPO2 96%. With this information EMT called ERCP for advanced medical help. According to the directions provided by ERCP, Dr.Nagesh EMT gave Injection Atropine and Rantac to the patient.

Under continuous supervision and by maintaining airways and suction they have shifted the patient to the District Hospital Dhamtari. Before getting admitted to the hospital patient was out of danger and returning to consciousness.

**AMBULANCE LOCATION:**  
DH DHAMTARI

**CASE ID:** 1826129

**DATE:** 23/10/15

**CALL TIME:** 23:53 HRS

**ERCP:** Dr. NAGESH

**RECEIVING HOSPITAL:**  
DH DHAMTARI

# 108 SAVIORS OF GOA TEAM



**EMT  
IVETTE DOMINGO DIAS**

## REFLECTION BY EMT: IVETTE DOMINGO DIAS

I am very happy that I got an opportunity to be associated with GVK EMRI 108 Ambulance services. It was very challenging to conduct the delivery in the ambulance and I felt very relaxed & happy after the successful completion of the case.



**PILOT  
RAJENDRA MAHADEO  
BHONSLE**

## REFLECTION BY PILOT: RAJENDRA MAHADEO BHONSLE

I would like to thank GVK EMRI for giving me an opportunity to be a part of life saving mission

## MEDIA COVERAGE



## GOA STATE TEAM - SOUTH DISTRICT

- EMT IVETTE DOMINGO DIAS
- PILOT RAJENDRA MAHADEO BHONSLE



Patient receiving pre hospital care in ambulance

### A CASE OF PREGNANCY

On 6th Oct'15 Taleigao ambulance team received the call from ERC stating that there is a case of pregnancy in Chimbel near the Masjid. Immediately after receiving the call the ambulance team comprising of EMT Ms. Ivette and Pilot Mr. Rajendra Bhonsle responded promptly and reached the incident site within 10min.

After reaching the scene they saw a 20year old young woman complaining of labor pains, G2P1 and then EMT decided to take the patient into the ambulance as she was in severe and persistent labor pains and she is likely to deliver anytime. As soon as they shifted the patient into the ambulance, the Pilot started the vehicle and rushed towards the hospital.

Enroute to the hospital EMT checked the vitals of the patient where in the vitals are as follows BP 110/70mmHg, pulse 82/min, RR 18/min, SPO2 100%. Suddenly patient developed persistent labor pains and EMT found crowning of the baby after examination. Then EMT instructed Pilot to stop the vehicle, to conduct the delivery as crowning is the sign of imminent delivery.

EMT prepared to conduct the delivery and took the BSI precautions and assisted the patient to deliver a healthy baby girl with active cry. EMT immediately cut the umbilical cord without any delay and taken care of the body temperature the baby by drying & covering by warm blankets. EMT called ERCP to inform about the case and further treatment advice, then ERCP asked on duty Dr. Navjyot suggested to transfer the patient to the nearest appropriate hospital by monitoring the patient's vital signs.

After ERCP's advice EMT decided to transport the patient to the hospital as placental delivery might take 20minutes and in the meantime reaching the hospital will benefit the patient more rather than waiting for placental delivery. Ambulance team reached the GMC and handed over the patient and the new born in stable condition.

**AMBULANCE LOCATION:**  
PONDA SDH

**CASE ID:** 20150000165875

**DATE:** 6/10/15

**CALL TIME:** 22:23 HRS

**ERCP:** DR. NAVJYOT

**RECEIVING HOSPITAL:**  
GMC, BAMBOLIM.



## GUJARAT TEAM - AHMEDABAD DISTRICT

- EMT      HIRAL PATEL
- PILOT    RAHUL PARMAR



VICTIM RECEIVING PRE-HOSPITAL CARE IN '108' AMBULANCE.

**AMBULANCE LOCATION:**  
CHANDOLA

**CASE ID:** 2015000311453

**DATE:** 15/10/2015

**CALL TIME:** 12:48 HRS

**ERCP:** Dr. TEJAS SHETH

**RECEIVING HOSPITAL:**  
V.S. HOSPITAL.

## SETTING A GOOD EXAMPLE OF PRE-HOSPITAL CARE

45 years old Ms. Jagmaya Gaurang was on the terrace of her house to spread out her washed clothes for drying. She while bending over the parapet wall of her terrace was struck, the whole wall along with her collapsed and she survived a 15 ft fall. Listening to that horrifying crash, the members of the family rushed out to safety and with the help of the onlookers and their neighbors managed to extricate her from the debris. It was soon noticed that Ms. Jagmaya had multiple fractures all over her body both internal and external and was bleeding profusely too. An onlooker quickly dialed '108' and requested for assistance.

Our ambulance at Chandola location in Ahmedabad received the call and was immediately dispatched to the scene. All the preparations were done before reaching the scene. Anticipating it to be a critical case involving a lot of complications, materials required to manage the same were kept ready for use along with portable oxygen. On reaching the scene, EMT Hiral Patel along with Pilot Rahul Parmar after ensuring scene safety, rushed to the patient with all the necessary equipments.

On reaching the scene EMT Hiral was assessed for her level of consciousness and physical injuries. Along with complete HSC (use of Head blocks with straps, Spine board with straps & application of an appropriate cervical collar) shock position along with oxygen was provided. Once after being safely loaded in the ambulance EMT Hiral quickly focused on dressing her wounds, controlling her bleeding and immobilizing her fractures.

While en route to hospital EMT Hiral ensured that all the vitals were recorded, patient was hypotensive due to blood loss and so her foot end was elevated, IV accessed, pelvic binding done, splints applied & Oxygen was continued. ERC Physician Dr. Tejas Sheth was contacted for online medical direction. According to his advice all the necessary drugs were provided. Constant monitoring of the vital signs was done to ensure the patient was stable and improving after the care being provided.

On reaching V.S. hospital the vitals had improved. A 48 hr follow up call to his parents echoed blessing for our skillful services and timely help that saved this precious life.



# 108 SAVIORS OF KARNATAKA STATE TEAM



**EMT  
SATISHA.HS**

## REFLECTION BY EMT: SATISHA. HS

This was a very critical case which I handled. I got tensed when I enter the scene on that day there was a heavy rain at night. I would like to appreciate my Pilot for doing a good job. I would like to say thanks to GVK EMRI for giving an opportunity to serve the community who are in emergency. Really I am happy to save the patient life. Specially thanks to EMLC Instructors to their excellent training regarding essential pre hospital management.



**PILOT  
PARASHIV MURTHY**

## REFLECTION BY PILOT: PARASHIV MURTHY

Really I am happy to save the precious life. I would like to say thanks to GVK EMRI for giving an opportunity to work as a Pilot in ambulance and to serve the community.

## MEDIA COVERAGE



**KARNATAKA TEAM - TUMKUR DISTRICT**

- EMT SATISHA. HS
- PILOT PARASHIV MURTHY

**ROAD TRAFFIC ACCIDENT**

On the day 4<sup>th</sup> of October 2015, Mr. Basavaraj was riding bike from Hamsandra towards Gubbi, it was heavily raining. Basavaraj was alcoholic. While he was riding the bike, auto from opposite side hit the bike at Hamsandra cement factory.

One of the pedestrians noticed the emergency and he alarmed 108. Our ERO dispatched the case to Gubbi location.

Gubbi Ambulance with EMT Satish & Pilot Parashiv murthy reached the incident place in 36 minutes which was around 33 kms from the Ambulance location. EMT Satish started assessment and he found that the patient had right sided tibia fracture with open wound and abrasions over the chest, abdomen & foot. On examination patient was found to be smelling alcoholic & he was conscious, oriented. EMT started to control the bleeding with pressure bandage & applied splint then shifted the patient to ambulance by using Spine board with the help of Pilot. Then in the ambulance EMT placed the IV line then started the IV Normal saline, Administered high flow oxygen by NRBM. EMT started to assess the vitals which were found to be Blood pressure 150/100 of mm hg, Pulse rate 110 beats per minute, Respirations 20 breaths per minute, Spo2 90%.

During transport EMT frequently assessed vitals. Shifted the patient to Adithya Hospital Tumkur which was 47 km from incident place to Hospital. Hospital Doctors appreciated our EMT & Pilot for their excellent job to save the patient life.

**AMBULANCE LOCATION:**  
GUBBI

**CASE ID:** 3782458

**DATE:** 4/10/2015

**CALL TIME:** 21:28 HRS

**ERCP:** Dr. SHARATH

**RECEIVING HOSPITAL:**  
ADITHYA HOSPITAL, TUMKUR.





## MADHYA PADESH TEAM - BETUL DISTRICT

- EMT      YOGESH PAWAR
- PILOT    RAJENDERA KAROLE



PATIENT RECEIVING  
PRE HOSPITAL CARE  
IN 108 AMBULANCE

**AMBULANCE LOCATION:**  
KOTWALI

**CASE ID:** 20150006154142

**DATE:** 15/10/15

**CALL TIME:** 06:18 HRS

**ERCPC :** DR. ROHIT SINGH

**RECEIVING HOSPITAL:**  
DISTRICT HOSPITAL  
BETUL

## DELIVERY CONDUCTED IN DIFFICULT CIRCUMSTANCES

Shyamwati was a laborer by occupation. She was in her full term of pregnancy. Shyamwati along with her husband Hiralal had come to the town for earning their livelihood. Now they were going to their village. Shyamwati and Hiralal boarded a train for their village in the general compartment. In the morning, Shyamwati had gone to the toilet where she had unbearable labor pains. The train had stopped at a station. Hiralal got alarmed when his wife did not return from the toilet. He reached the toilet and saw his wife moaning with labor pains. Hiralal quickly informed Ashokji who was a press reporter. Ashokji acted promptly and contacted the station master. The train was halted at the station and 108 ambulance was called for. An ambulance from Kotwali location was assigned the case. The ambulance reached promptly at the railway station. The ambulance had EMT Yogesh Pawar and pilot Rajendra Karole.

As EMT reached the scene and observed that Shyamwati was having labor pains and the delivery was imminent. EMT contacted duty ERCPC Dr. Rohit and managed the victim according to the advice of the duty ERCPC. EMT laid the victim in the lithotomy position and prepared for the delivery using delivery kit. Soon the labor pains grew more severe and Shyamwati started tossing and turning with pain. Crowning occurred followed by the birth of a healthy female baby with vertex presentation. EMT did oral and nasal suction. The baby cried immediately after birth. Next, EMT clamped the umbilical cord and cut the umbilical cord between clamps. He wiped the baby and wrapped the baby in a dry blanket. This was followed by expulsion of the placenta. EMT now shifted the mother and baby in the ambulance. The ambulance then headed towards the hospital. Shyamwati and her baby were shifted to the hospital in a stable condition

## REFLECTION OF HIRALAL (HUSBAND)

I was worried when my wife started having labor pains in the toilet of the train. But 108 ambulance was God sent and the staff of the ambulance acted very promptly. They not only efficiently conducted my wife's delivery but also shifted the mother and baby to the hospital.

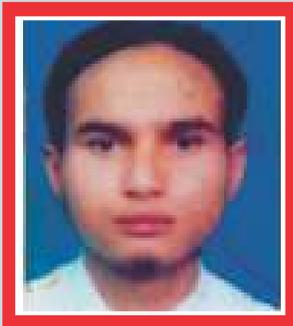
# 108 SAVIORS OF MEGHALAYA STATE TEAM



**EMT**  
**MAC DONALD LYNGDOH**

## REFLECTION BY EMT: MAC DONALD LYNGDOH

Since the inception of the 108 Emergency Service in our state, RTA related cases has been the second top most emergency. In this regards knowledge of pre-hospital care when dealing with RTA victim has to be in our finger tips, so that precious time is not lost. This is only possible through the continuous training received. In this particular case too, the knowledge gained through these training sessions, helped me tremendously in providing emergency medical care to the accident victim, resulting in his relief from pain and subsequently his recovery.



**PILOT**  
**RIBHAMI F GHASNYA**

## REFLECTION BY PILOT: RIBHAMI F GHASNYA

Our job is not limited to just driving the ambulance but also to assist the EMT as and when is required. In this case too, my help was required to ease the victim from pain – and this is only possible through the training I received from the office on how to care for patient in an medical emergency situation like this one.

## MEDIA COVERAGE

**Truck driver injured in freak accident**

**Our Bureau**  
**SHILLONG, Oct 12:** A truck (NL01K-9395) loaded with iron grills heading towards Sikhar area from Guwahati fell into a drain while it was descending down a slope and on impact all the iron grills came crashing into the driver's cabin injuring the driver along with the helper.

The incident happened at Mawlein under Umsning Block, Ri Bhoi District on October 10, 2015 at around 3:30 pm.

The 108 Emergency Service Ambulance based in Umsning helped in shifting the driver K. A. Thomas (59) and the helper Proshna Kumar (52) to Shillong Civil Hospital.

While travelling towards Tura from Garobadha, a pillion rider fell off from the motorbike when the motorist lost control on reaching New Harigaon under Betasingh Block, South West Garo Hills (SWG) district. The incident occurred on October 11, 2015 at around 5:30 pm.

The 108 Emergency Service Ambulance based in Tura helped in shifting Armit Koch (20) to Tura Civil Hospital.

While hitching a ride home on a truck, Rynthilang Marbaniang (28) boarded the truck and sat on top of it as the vehicle was on motion again. When the truck driver was maneuvering a turn, Rynthilang Marbaniang lost his balance and fell off from the bus when it reached Mawblei, Shillong.

The 108 Emergency Service Ambulance based in Shillong helped in shifting Rynthilang Marbaniang to Shillong Civil Hospital. The incident happened on October 9, 2015 at around midnight.



**MEGHALAYA TEAM - LAITUMKHRAH – EAST KHASI HILLS DISTRICT**

- EMT      MAC DONALDLYNGDOH
- PILOT     RIBHAMIF GHASNYA



**PATIENT RECEIVING  
PRE HOSPITAL CARE IN  
AMBULANCE**

**A CASE OF RTA**

On 23<sup>rd</sup> October afternoon, 44 hrs old motorist, J. Rynghang was proceeding back home on completion of his morning shift. Riding on an uphill road in a moderate speed Mr. Rynghang was maneuvering a turning when suddenly another vehicle coming from the opposite direction collided into his motorbike head on. The impact of the collision resulted in the motorist falling off from his motorbike and sustained an open wound & fractured in his lower right leg. People who had witnessed the accident, immediately dialed 108 for quick emergency medical attention and to shift him to a health centre.

The 108 Emergency Service Ambulance based in Laitum khrah comprising of EMT Mac Donald and Pilot Ribhami immediately set off for the accident scene. Upon their arrival the 108 team, saw that the patient was conscious, oriented but was in pain due to the open wound & fracture of his lower right leg. Once the patient was shifted inside the ambulance and as the Wheels of Hope was proceeding towards Bethany Hospital in Shillong, the EMT placed the victim in a comfortable position, applied wound care and administered oxygen at six liters per minute.

on 48hrs follow up, patient was reported to be in a stable condition and has been discharged from the hospital.

**AMBULANCE LOCATION:**  
LAITUMKHRAH BASE

**CASE ID:** 198274

**DATE:** 23/10/ 2015

**CALL TIME:** 14:17 HRS

**ERCPC :** Dr. JAMIR

**RECEIVING HOSPITAL:**  
BETHANY HOSPITAL,  
SHILLONG.

# 108 SAVIORS OF TAMIL NADU STATE TEAM



**EMT  
RANJITH KUMAR**

## REFLECTION BY EMT : RANJITH KUMAR

It was a case with femoral and tibia bone fractures. I have stabilized the patient by immobilizing fractured legs. This was a great opportunity to utilize my technical skills.

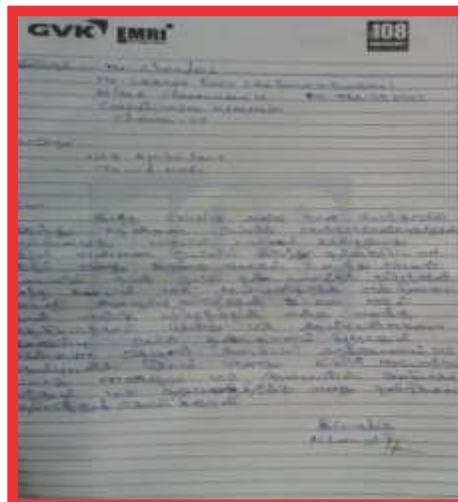


**PILOT  
PUNNIYAKODI**

## REFLECTION BY PILOT: PUNNIYAKODI

We reached the scene within 7 minutes, found the patient was critical, and immediately shifted the patient into our ambulance. We travelled 12 km in 30 minutes. We admitted the patient safely and I was felt happy.

## APPRECIATION LETTER



**TAMIL NADU STATE TEAM - VELLORE DISTRICT**

- EMT      RANJITH KUMAR
- PILOT    PUNNIYAKODI



Patient receiving pre hospital care in the ambulance

**CASE OF ROAD TRAFFIC ACCIDENT**

On 25/10/15, 04: 33 AM we received a call for Train Traffic Accident (TTA) Case near Arakkonam railway station, 40 years old Male fell from Train. Our amby immediately reached the scene and EMT assessed the patient. Patient was conscious and had a both Femoral & Tibia bone fracture with deep laceration in right leg with bleeding, vital signs are stable.

EMT controlled the bleeding, wound care given and splint applied to the injured area for immobilization to the full leg. ERCP advice taken from Dr.Vasudevan and IV RL and oxygen were administered. Vitals monitored at regular interval and admitted safely at Arakkonam GH

Our EMT promptly handed over the valuables and the cash to the victim's relative. Our associates were appreciated by the victim's relative.

On 48 hours follow up, patient found to be alive and recovered.

**AMBULANCE LOCATION:**  
ARAKKONAM FIRE STATION

**CASE ID:** 5262925

**DATE:** 25/10/2015

**CALL TIME:** 04:33 AM

**ERCP :** DR.VASUDEVAN

**RECEIVING HOSPITAL:**  
ARAKKONAM GH.

**MEDIA COVERAGE**



# 108 SAVIORS OF TELANGANA STATE TEAM



**EMT  
KIRAN GANGINENI**

## REFLECTION BY EMT: KIRAN GANGINENI

"I feel proud that the victim family members and duty doctor appreciated our honesty and humanity."

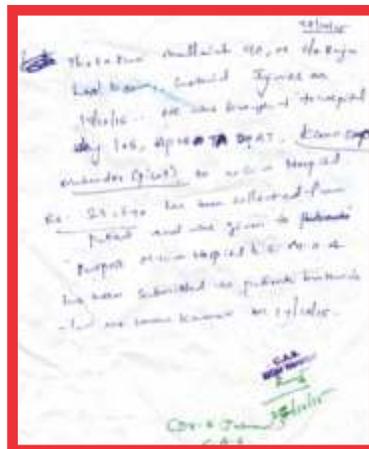


**PILOT  
MAHENDER V**

## REFLECTION BY PILOT: MAHENDER V

"It was difficult to manage trauma case at scene. I and my colleague provided prehospital care in time to save the victim."

## APPRECIATION LETETR GIVEN BY DUTY DOCTOR



**TELANGANA STATE TEAM - WARANGAL DISTRICT**

- EMT      KIRAN GANGINENI
- PILOT    MAHENDER V



Patient receiving pre hospital care in the ambulance

**CASE OF RTA**

On 14th October, at 18:19 near to Munnoor village, a head-on collision between two bikes had taken place and bystanders called 108 services to assist the injured victims.

On reaching the scene EMT Kiran performed assessment and found that the one of the victims was stopped his breathing and died on spot. Second victim Mr. Mallaiah 40 years male was semiconscious had head injury with deep laceration at parietal region; victim was exhibiting difficulty in breathing and victim was carrying 23,540/- money with him. C-collar was applied, wound care was provided and the victim was shifted into the ambulance.

Base line vitals were recorded; BP 120/70 mm of Hg, Pulse rate 88/min and Respiratory rate 18/min. ERCP was contacted, on his advice IV fluids were initiated and Inj Tramadol was given for pain relief.

Victim was transported to MGM Hospital, Warangal for further surgical management and money was handed over to victim's brother Mr. Rau in the presence of duty doctor.

**VICTIM BELONGINGS HANDED OVER AT HOSPITAL PHOTOGRAPHS:**



**AMBULANCE LOCATION:**  
URSU - KAREEMBAD

**CASE ID:** 27465906

**DATE:** 14/10/2015

**CALL TIME:** 18:19 HRS

**ERCP:** DR. RAJESH

**RECEIVING HOSPITAL:**  
MGM, WARANGAL.

# 108 SAVIORS OF UTTAR PRADESH STATE TEAM



**EMT  
GANESH KUMAR**

## REFLECTION BY EMT : GANESH KUMAR

Handling two patients is a challenging situation and if it is a vehicular accident, it is the most difficult to handle a mob at the scene, as well as patients, I could make it easier, to control the crowd, manage the patients to accommodate in the ambulance and give appropriate pre hospital care to the patients. After 48hrs follow up, we felt very happy as our efforts were helpful to save lives. It wouldn't ever have been possible if we were not an EMRIte.



**PILOT  
RAJ KISHOR**

## REFLECTION BY PILOT: RAJ KISHOR

It is really a great opportunity to help someone in desolation and fully utilizing our potential to serve people. It would not have been possible without being a Pilot at 108 GVK EMRI Ambulance. It gives us great honor when people around us and in hospitals praise the work we do and thank the 108 services.

## MEDIA COVERAGE

### STUCK IN TRAFFIC JAM, WOMAN DELIVERS BABY IN AMBULANCE

**LUCKNOW:** A woman had to deliver a baby inside a 102 ambulance on Thursday evening, as the vehicle got stuck in a traffic jam at Terhi Pulia. Reports said the ambulance was coming from Madiyon area and though the driver informed the traffic police about the patient, the road could not be decongested in time to reach the hospital, forcing the patient to deliver her child in the ambulance. Later, both the mother and the newborn were admitted to Dr Ram Manohar Lohia hospital for treatment. Officials of the GVK EMRI, which runs the 102 ambulance service, said the delivery took place around 6.30 pm. "The emergency medical technician Pradip along with the paramedical staff delivered the child. Our ambulances are equipped to meet such emergencies and our staff is also trained. Both the mother and the child are healthy," said Ajai Yadav, spokesperson GVK EMRI.



**UTTAR PRADESH STATE TEAM - BALRAMPUR DISTRICT**

- EMT      GANESH KUMAR
- PILOT    RAJ KISHOR



Patients Receiving  
Prehospital Care  
In 108 Amnulance  
&  
District Hospital

**AMBULANCE LOCATION:**

DISTRICT COMMUNITY HOSPITAL

**CASE ID:** 11692252

**DATE:** 25/10/2015

**CALL TIME:** 21:16 HRS

**ERCP:** Dr. RASTOGI

**RECEIVING HOSPITAL:**

DISTRICT MEMORIAL HOSPITAL, BALRAMPUR.

**CASE OF TRAUMA**

On 25<sup>th</sup> October'2015, 108 ambulance was assigned for a road traffic Accident. When 108 team of district hospital location reached the scene within 8 minutes, ambulance was blocked by a mob and they saw a road traffic accident in which a motorbike had hit a road divider and both the victims were lying unconscious on the road. The EMT and Pilot found 2 patients who were extricated by the bystanders from the road side ditch. The situation was chaotic as there were no police at the scene. EMT and Pilot informed the Police and called emergency response center (ERC).

EMT Ganesh Kumar, immediately conducted a rapid physical examination, whereby he found that the patients were severely injured

Mr. Manoj, 28 years male patient who was responsive and having an deep open laceration on frontal region of the head along with the suspected right lower limb fracture. EMT immediately approached the patient and covered the open wound with sterile gauge pads to prevent infection and the patient was shifted into the ambulance with the help of spine board after splinting the fractured limb.

Mr. Manohar, 27 years male patient had nose bleeding with numerous abrasions all over the body. Immediately EMT controlled the bleeding and shifted the patient into the ambulance.

After shifting both the patients in to the ambulance, EMT conducted physical examination of the patients. Initial vitals were monitored by EMT immediately contacted ERC Physician, Dr. Rastogi for further management. As per the Physicians advice the EMT placed an Intravenous line and administered Normal saline for Mr.Manoj and splinting and wound care was given.

Enroute, the EMT was continuously monitoring the patient's condition. It's really a challenging situation for any EMT to manage two patients with limited resources.

Patients were shifted to the District memorial Hospital, Balrampur for further management by the same ambulances.

After 48 Hrs follow up patients were found to be alive and improved.





## UTTARAKHAND STATE TEAM - CHAMULI DISTRICT

- EMT PRADEEP
- PILOT MAHESH



**TWIN BABIES IN 108  
AMBULANCE AFTER  
DELIVERY**

### DOUBLE DELIGHT FOR MEENA

On 6<sup>th</sup> October'2015, Mrs. Meena Devi, aged 22 years resident of Talwari, Chamoli dist. primi gravida with full term pregnancy, was having regular labor pains. Concerned by the events, her husband immediately called 108 and requested emergency medical help. On receiving information, 108 ambulance of Talwari location reached the site. After assessment of Smt. Meena condition at the scene, EMT Pradeep and Pilot Mahesh shifted her in the ambulance and provided high flow oxygen and gave left lateral position to the mother.

During transportation on the way to hospital, frequency of contractions increased. EMT Pradeep realized that imminent delivery may happen. During ongoing assessment, EMT opened delivery kit and prepared scene to conduct delivery. EMT Pradeep called ERCP. Under the guidance of Emergency Physician DR. D.C. Vidhyarthi, EMT provided perineal support and delivered the baby. After delivery EMT dried the baby, cleared the airway of baby by suctioning and covered the baby in baby blanket to keep the baby warm. After the first baby was delivered EMT noticed that the abdomen of the lady was still distended and the frequency of contractions was same as earlier. By identifying these signs EMT concluded that there is another baby inside and he prepared for delivery of second baby. After 4 minutes second baby was delivered. APGAR score of both the male babies was 10 at birth and babies looked healthy. Mother and babies were safely shifted to the CHC, Tharali.

**AMBULANCE LOCATION:**  
TALWARI, CHAMOLI

**CASE ID:** 1294619

**DATE:** 06/10/2015

**CALL TIME:** 13:57 HRS

**ERCP:** DR. D.C. VIDHYARTHI

**RECEIVING HOSPITAL:**  
CHC THARALI.

## NATION WIDE IEC & AWARENESS ACTIVITIES



## NATION WIDE IEC & AWARENESS ACTIVITIES



# GVK EMRI Karnataka launched 150 new ambulances On 7<sup>th</sup> October 2015 by Hon'ble Chief Minister



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