

## **GVK Emergency Management and Research Institute**

Gujarat-108 Emergency Management Centre, Naroda -Kathwada Road,  
Naroda, Ahmedabad-382 330; Phone: 079-22814896

### **ONLINE TENDER FOR HIRING OF AMBULANCES & VEHICLES FOR VARIOUS PROJECTS**

#### **ACROSS STATE OF GUJARAT**

#### **General brief about GVK EMRI:**

GVK Emergency Management and Research Institute (GVK EMRI) was established as a not-for-profit Organization. GVK EMRI is a Society, registered under the provisions of Andhra Pradesh Societies Registration Act, 2001, in February 2005 and provide services free of cost through a toll free number '108' to every citizen of our country under Public Private Partnership (PPP) frame work. Vision of GVK EMRI is to support and build capabilities to save one million lives per annum nationally and establish GVK EMRI as a premier Research and Training Institute.

GVK EMRI, under the Public-Private-Partnership, has made substantial progress over the last 10 years in providing Emergency Response Services across the country and presently operate over 10000 state-of-the-art ambulances in 15 States and 2 Union Territories viz Andhra Pradesh, Telangana, Tamil Nadu, Karnataka, Goa, Gujarat, Dadra Nahar Haveli Daman & Diu, Chhattisgarh, Assam, Meghalaya, Uttarkhand, Himachal Pradesh, Uttar Pradesh, Rajasthan and Arunachal Pradesh to provide pre-hospital care covering a population of 750 million. Everyday GVK EMRI is serving on an average 24,000 emergencies (41 million emergencies attended since inception) and saving over 750 lives every day and cumulatively have saved more than 15 lakh lives since the launch of the services and provide direct employment to over 42,000 associates while continuing to be a not-for-profit organization.

GVK EMRI's innovative approach has revolutionized the concept of Emergency Services in India. The organization to its credit has pioneered the first of its kind inventions in India such as providing a Single Toll-Free number (108) for initiating the emergency response and a comprehensive coverage of emergencies involving Medical, Police and Fire departments, In-ambulance Pre-hospital care to mitigate the effects of medical emergency of the victim under the guidance of a specially trained Emergency Physician, Research and Training etc. Today "108" is synonymous with the best-in-class emergency service and has been acknowledged as the most efficient, speedy, reliable and professional service provider in the category.

With increased focus on research and analytics and collaborations with internationally renowned institutions like Stanford School of Medicine, GVK EMRI has plans to significantly enhance the overall emergency management scenario - further reducing individual suffering.

**Objectives of Contract:**

GVK EMRI intend to hire Ambulances to use in Khilkhilat Project meant for Drop Back of Mothers & Child and Vehicles to be used as Rescue Vans for Womens Helpline Project (181) in State of Gujarat.

Bids are invited from reputed Transporters, Vehicle Owners etc as per details given in Tender Document.

Important dates and deadlines for tender are given below.

**SCHEDULE**

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TENDER REFERENCE	: GUJ/ET/HIRINGAMBVEH/1718
ONLINE SALE OF TENDER DOCUMENT	: 24/10/2017 onwards
PRE BID MEETING	: 30/10/2017 at 11.30 Hrs
LAST DATE & TIME FOR ONLINE SUBMISSION	: 14/11/2017 up to 18.00 Hrs
LAST DATE & TIME FOR PHYSICALY RECEIPT OF EMD AND SUPPORTING DOCUMENT AT OUR OFFICE	: 15/11/2017 up to 14.00 Hrs
TIME AND DATE FOR OPENING OF TENDER <u>TECHNICAL BID</u>	: 15/11/2017 at 16.00 Hrs
TIME AND DATE FOR OPENING OF TENDER <u>COMMERCIAL BID</u>	: After evaluation of technical bid
COST OF THE TENDER DOCUMENT	: Rs. 15,000/- (Non Refundable)

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Online e-tenders are invited by **GVK Emergency Management and Research Institute**, a nodal agency for Govt. of Gujarat (Dept. of Health & Family Welfare) for hiring of vehicles for various Project requirements to be placed across the state of Gujarat. Other details as per the tender terms and conditions stated in tender document.

The online tender documents can be downloaded from website <https://nprocure.com> for online price bids.

Bidders who wish to participate in this tender will have to register on <https://nprocure.com>. Further Bidders who wish to participate in online tender will have to procure Digital Certificate as per Information Technology Act 2000 using which they can digitally sign their electronic bids. Bidders can procure the same from (n) code solutions, a division of GNFC Ltd., who are licensed certifying authority by Govt. of India and they will assist them in procuring the same at below mentioned address. Bidders who already have a valid Digital Certificate need not procure a new Digital Certificate.

**Manager (Marketing),  
(n) Code Solution-A division of GNFC Ltd.**  
301, GNFC Infotower, S.G.Road, Bodakdev,  
Ahmedabad-380054 (GUJARAT)  
Phone: 079-26854511, 26854512, 26854513  
Fax: 079-26857321

### **A. Tender Guidelines**

#### **1. Definitions**

PO –	Purchase Order;
GVK EMRI- Contract –	GVK Emergency Management and Research Institute, Terms informed in PO
EMD –	Earnest Money Deposit
DD –	Demand Draft
BG –	Bank Guarantee
BC –	Banker's Cheque
Purchaser –	GVK EMRI, Gujarat
Tenderer –	Bidders who have submitted Valid Tender Document
Supplier –	Successful Bidder (s), to whom, the tender quantity is distributed to
SBU –	Strategic Business Unit
Bidder –	MANUFACTURER or Authorized Trading partner (such as Dealers / distributors / Stockiest / Wholesaler etc)
R.C.	Rate Contract

2. The entire document should be properly page numbered, signed and should have appropriate and relevant contents.
3. A pre-bid meeting will be conducted at the Conference hall of GVK EMRI, Naroda Kathwada Road, Ahmedabad 382 330 ; participants are requested to attend the pre-bid meeting for clarification, assistance or support, if any.
4. Tender Fee, EMD and Supporting Documents must be physically submitted on prescribed date mentioned in schedule duly signed & stamped by proper authority on each page of the Tender documents and the Annexure there in, to GVK EMRI Ahmedabad Office at Naroda Kathwada Road.
5. Bidder have to submit the PRICE BID in electronic format ONLY on [www.nprocure.com](http://www.nprocure.com) website within last date of submission mentioned in schedule . Price Bid received in any other form will not be accepted.

## **6. PERIOD OF VALIDITY OF BIDS**

The Bids shall remain valid for 180 days from the date of bid opening. A bid valid for a shorter period shall be rejected by the GVK EMRI, Gujarat as non-responsive.

Tenders not satisfying the procedure prescribed in the tender document will be treated as invalid and rejected summarily. Further, the GVK EMRI, Gujarat reserves the right to accept or reject the lowest or all offers without assigning any reason thereof.

For further details / clarification, please contact:

### **Mr. Ashish Muley**

Supply Chain Management  
GVK Emergency Management and Research Institute,  
108 Emergency Management Centre,  
Naroda-Kathwada Road, Ahmedabad - 382330.  
Tel: 079 22814896 / E-mail: [ashish\\_muley@emri.in](mailto:ashish_muley@emri.in)

### **A. PROCEDURE FOR SUBMITTING TENDER DOCUMENT**

1. The tenderer should invariably submit his tender in three sealed covers separately namely [1] Tender Fee, [2] E.M.D. covers [3] Technical Supporting Documents

Above three envelopes are again put in single envelope super scribed with the tender no. GUJ/ET/HIRINGAMBVEH/RC/1718

2. Online tender(s) without physical submission of tender fee, EMD and supporting documents duly signed will not be considered and will be summarily rejected.
3. Tender must quote their prices (On-line only) in the schedule format supplied in the online tender form. Tender received in any other form will not be accepted.

### **4. Tender fee and EMD Cover**

4.1 Payment towards Tender Fee should be made by Demand Draft (DD) payable at Ahmedabad at any Nationalized / schedule bank.

4.2 **EMD Rs. 15,00,000/-** should be paid in form of Demand Draft in favor of GVK EMRI drawn on any bank in Ahmedabad OR irrevocable Bank Guarantee issued by Nationalized Bank including the Public Sector Bank / Private Sector Bank / Regional Rural Bank of Gujarat / Co-operative Bank of Gujarat mentioned in G.R.No.EMD/10/2016/328/DMO, Dt. 01/05/2017 of Finance Department, Govt.of Gujarat as amended from time to time will be followed. The DD/BG should be issued by bank after the date of advertisement of tender enquiry.

4.3 Bank Guarantee will be accepted in case, where amount of EMD exceeds Rs. 5000/- B.G. should be valid up to 6 month from the date of its issuance. E.M.D. in any other form will not be accepted.

4.4 Payment should be made in favor of " GVK Emergency Management and Research Institute" Ahmedabad, Gujarat, India.

4.5 Payment made toward Tender Fee will not be refunded

4.6 Non-payment of the Tender Fee will make the tenderer liable for disqualifications.

4.7 EMD would be refundable under following conditions:

- a) Tender is closed at any stage of procurement
  - b) Rejection of bid at primary or technical scrutiny level
  - c) After issuance of Rate Contract/Purchase Order.
- 4.8 Non- payment of the EMD will make the tenderer liable for disqualifications.
- 4.9 Those tenderers who are exempted for payment of Tender Fee and EMD must enclose necessary documents like SSI Registration [of Gujarat State] along with NSIC / DGS&D / CSPO Registration for item under tender enquiry.
- 4.10 Wrong / Fraudulent data submission may lead to disqualification /debarment. Please ensure that you furnish correct data.

### **B. Tender Evaluation:**

Tender will be evaluated in three stages:

#### **a. Preliminary evaluation:**

- I. Tenders will be scrutinized for their adequacies in terms of Tender Fee, EMD and required Documents with Tender as per Annexure X.
- II. All vendors are requested to strictly submit the documents in sequence as per preliminary evaluation criteria.

#### **b. Technical evaluation :**

- a) Technical evaluation of the item tendered will be done by a Technical Committee constituted by the COO GVK EMRI, Gujarat.
- b) Tender submitted with basic specifications mentioned in this tender form will only be considered.

The vendor should provide the satisfactory certificate and technical evaluation certificate or any other proof stating his work quality provided by earlier customers.

Tender committee may scrutiny the details provided by the vendor and will decide the eligibility of the vendor to next stage.

**Eligibility Criteria:** Online Bid for providing Ambulances & Vehicles on hiring basis as mentioned in the tender details section is invited online (internet), Following being the eligibility criteria:

- (a) The participating bidder should be a Sole Proprietor/ Partnership firm/ Company which should have at least three years of experience of minimum 40 vehicles single order/Annual Rate Contract in similar work with Govt. Department / Public Sector Undertaking / Large Corporate Houses of repute, with an average annual turnover of Rs. 50 Lakhs during the last 3 financial years.
- (b) The bidder should have ownership of at least 15 vehicles i.e Maruti EECO (CNG) /Mahindra Balero / Tata Sumo (both diesel version) registered with road transport authority in the name of company / firm / director (owner).
- © The manufacturing year of the vehicles to be supplied shall not be earlier than 2016 and should be having good vehicle condition.
- (d) Tenderers who have been blacklisted/ debarred by tender inviting authority

or by any other State Government or Central Government department/Organization shall not be allowed to participate in the tender process during the period of blacklisting / debarment.

The legible and certified copies of the following Technical supporting documents must be submitted as mentioned in Annexure –.

- i) Manufacturing license: Industrial license / I.S.I. Certificate / Factory Inspectors license / Product permission {if applicable}/ Registration certificate with C.S.P.O./ S.S.I./ K.V.I.C./ N.S.I.C./ D.G.S.&D / MSME Part-II acknowledgment /SIS registration and Central Excise Registration /Udyog Aadhar acknowledgment of the Bidder or Principal manufacturer {whichever is applicable}.
- ii) Copy of the Partnership deed (if manufacturer) / Memorandum of Articles {whichever is applicable}.
- iii) Photocopy of registration books of at least 15 nos. of light commercial vehicles of which manufacturing is not earlier than year 2016, registered with local RTO authority along with latest and valid insurance covers. Original documents would be physically verified before finalization of the empanelment of the parties.
- iv) GST registration copy.
- v) Permanent Account number(PAN) copy.
- vi) Year wise sales for quoted services for last three year preceeding of opening of technical bid.
- vii) All photocopies are required in self-attestation mode except **Annexure XI which needs to be attested by First Class Magistrate / Notary public.**
- viii) **Affidavit in ORIGINAL on Non - Judicial Stamp Paper of Rs. 100/ - duly attested by First Class Magistrate / Notary public. Annexure - XI**
- ix) Entire Tender Document with annexure duly signed & stamped
- x) Empanelment form giving all financial / market / statutory details about firm / company (Annexure IX).
- xi) Audited Financial statements with all reports .In case of unaudited Financial Statements CA Certified Turn Over Certificate must be enclosed for the past 3 years as a compliance to **average turnover Rs. 50 Lakhs / Annum.**
- xii) Only one bid will be accepted from a Group of companies and entities .
- xiii) Participating vendor should not have any legal (civil or criminal) cases pending Against them in any of courts in India. GVKEMRI may ask the successful bidder to provide proof from competent authorities before release of PO. For tender evaluation a declaration on bidder's letters head is sufficient

GVKEMRI shall consider the information furnished by vendor on technical requirements as sufficient and qualify the vendor for price bid opening. If, at any stage of pre-supply and post supply period, if it is found that any information furnished by the vendor is either false or hidden or fabricated, such vendor may be blacklisted by GVKEMRI and prohibited from participating in any of future tenders for a period of 10 years. GVKEMRI may at its sole discretion will use services of a third party to verify the authenticity of the data furnished by vendors.

All vendors who meet the preliminary criterion and submit technical bids conforming to the technical evaluation criterion will be shortlisted for commercial evaluation.

### c. Commercial evaluation

Commercial Bids of the vendors, who qualify in the Technical Bid Evaluation, will be opened online. L-2 and other qualified vendors will be contacted only if L-1 vendors fail



in delivery schedules/any other tender terms and conditions.

### Commercial Bid :

C1.1 The commercial bid submission should be done on the website only

<https://www.nprocure.com>

C1.2 The bids should be submitted on or before the time stipulated in tender notice at the website <https://www.nprocure.com>

C1.3 Any type of price should not be disclosed in physical documents otherwise bid will be rejected.

Note:

No tender will be accepted after prescribed closing time for submission of the same. The delay will not be condoned for any reason whatsoever including postal/transit delay. However, if the last date of submission of tenders is declared as a holiday by the Government, the last date of submission of tenders will be extended to the next working day.

### **C. General Terms & Conditions of Tender**

1. Before submission of any tender, the tenderer must verify that they have submitted all relevant certificates / permissions / registration documents in proper format along with tender. No intimation of missing documents and no documents will be accepted thereafter and the tenders will be processed on the basis of available documents / certificates. If the requisite documents are not submitted or even if submitted are not in proper format, the tender is liable to be rejected.
2. The E.M.D. / Security Deposit shall liable be forfeited in the following circumstances when the,
  - (a) Tender is rejected due to failure to supply the requisite documents in proper format or giving any misleading statement or submission of false affidavit or fabricate documents.
  - (b) Party fails to sign the agreement for entering into contract in case the offer is accepted, due to any reason whatsoever.
  - (c) Party fails to supply the goods / items as per the orders / R.C. placed by GVK EMRI within the delivery period so stipulated time line.
  - (d) Party fails to replace/correct the supplied material declared to be wrong / different from specification and R.C. holder / successful bidder have to refund the cost of such goods.
3. **Back out from tender at any interim level during tender processing:** -Once the tenders are submitted it will be the responsibility of the tenderer not to escape halfway directly or indirectly by way of raising any problems.
4. In no case the certificate should be dated earlier than one year {unless otherwise specified} and should be in force and valid on the last date of the submission of the tender / signing of the agreement {as the case may be}. In case, the certificates / licenses / permission are outdated or the validity period is over, the proof of applying for renewal should also be attached. Such certificates will be considered if the renewal has been applied for within the time limit prescribed for the renewal of that permission / license /certificate under the relevant rules and further if such application for renewal is not specifically rejected by the competent authorities. In case any certificate is still

awaited from the competent authority, the proof of making the application should also be attached which will be considered if the application is not specifically rejected by the competent authorities.

5. The tenderer must satisfy that they are in possession of the requisite permissions / licenses / permits required for the supply of the items for which the offer is made. Failure to enter into contract if selected or to execute the purchase orders after entering into contract for want of permission /license or due to non-supply of certificates / documents will be viewed seriously and will invite forfeiture of E.M.D. / risk purchase / disqualification for 2 years without any further reference.
6. The tenders will be opened online on the date, time specified in tender notice. In the first instance, only "Technical bid" will be opened online on the date of opening the tender and taken into consideration for finalization. Subsequently, the "commercial bid" will be opened online only for those tenderers whose quotations satisfy the technical requirement of the indenter and are otherwise acceptable.
7. **The tender is liable for rejection due to any of the reasons mentioned below:**
  - i. Non-Submission of tender within stipulated time online.
  - ii. Submission of tender without Tender Fee.
  - iii. Tender is unsigned OR not initialed on each page or with unauthenticated corrections.
  - iv. Submission of tender documents in unsealed envelope.
  - v. Tender not submitted in separate envelopes as per conditions and the envelopes are not superscribed with details of the tender enquiry and part enclosed.
  - vi. Non-payment of Earnest Money Deposit {if not exempted.}
  - vii. Non-submission of required documents as shown at Eligibility criteria section.
  - viii. Conditional and / or vague offers
  - ix. Unsatisfactory past performance of the tenderer.
  - x. Rates have been shown elsewhere than Commercial bid.
  - xi. Items with major changes / deviations in the specifications / standard /grade / packing / quality are offered in Technical bid.
  - xii. Submission of misleading / contradictory / false statement or information and fabricated / invalid documents.
  - xiii. Tenders not filled up properly.
  - xiv. Non-submission of Turnover Certificate.
  - xv. Non submission of documents mentioned in List of Annexure wherever applicable.**

#### **D. TERMS OF SUPPLY**

1. The bidder should be capable of supplying all types of light commercial vehicles i.e. Car / MUV /SUV Engine Swept Volume / Displacement at least 1000CC, as contained in tender document, during the contract of the tender. The bidder should have telephone connection available at their premises for the purpose of communication.
2. Tenderer must ensure that the supplied vehicles are duly registered/ authorized by the concerned RTO for use as public transport. The vehicles should have required road permit and insurance cover. A copy of the RTO registration, insurance cover and driving licenses of drivers should be submitted once the contract is finalized.
3. The vehicle to be provided shall be run using the same mode of the fuel as indicated in the registration document of the vehicle.
4. The Vehicles to be provided by the contractor should be neat and clean and in the sound working condition and suitable for usage for which it is intended for.



5. Number of Vehicle :

- a. Khilkhilat Project : The number of vehicles shall tentatively be 60 Nos. to be stationed at various base locations across state of Gujarat. These vehicles will be used as Khilkhilat Vans as means of transport to facilitate mother and new born baby to drop them back from Hospital to Home. The number may, however, be increased or decreased by GVK EMRI, Gujarat based on project need basis.
  - b. Women Helpline Project (181) : Tentative No. of vehicle required is 50 Nos. which will be placed at various locations as mentioned in the tender documents. The number may, however, be increased or decreased by GVK EMRI, Gujarat based on project need basis.
6. In case if the vehicles registered are in the name of any other entity, the authorization from that entity in favor of the contractor shall have to be submitted.
  7. The hired vehicle so supplied by the contractor shall be meeting the prevailing emission norms having certification for PUC (pollution under control) from statutory local authority.
  8. The contractor shall assign the job of driving of hired vehicle only to qualified and expert licensed drivers and also assumes full responsibility for the safety and security while driving. GVK EMRI, Gujarat have no direct or indirect liability arising out of negligent, rash and impetuous driving which is an offence under Section 279 of IPC and any loss caused to the property of GVK EMRI, Gujarat have to be suitably compensated by the contractor. GVK EMRI, Gujarat shall not bear any tortuous liability, vicarious or otherwise for want of any reasonable case or caution on the part of the drivers in the act of driving of the vehicle engaged/supplied to GVK EMRI under this contract.
  9. The meter reading shall start/ terminate from and to the place of demand / drop back required in placed locations as may be required.
  10. The driver should be in proper uniform, well versed with local geographical knowledge etc. with optimum route selection etc and he should be well behaved and courteous to the people he interacts.
  11. The rates, terms and conditions once finalized shall be valid and firm for a period of contract. No escalation in rates will be considered due to any hike in fuels rates or for whatsoever reasons.
  12. Parking Charges, Toll Charges, Municipal/Cantonment board Charges etc on duty shall be payable on actual basis on submission of the payment receipts / challan / token with the monthly bill.
  13. The contractor will provide GPS fitted vehicles and allow accessing all information to GVK EMRI.
  14. The contractor will manage the backup vehicles for the scheduled service or suddenly break down in any district.
  15. Contractor shall be liable to pay penalty in case GPS /location is down for more than 1 Hour. Penalty will be imposed Rs.200/- per day up to maximum 10% of monthly charges .

16. Any unauthorized use of Project specific branding would be treated as breach of contract.
17. Driver if deployed by GVK EMRI will be having proper driving license and training.
18. Scheduled Maintenance should be carried out timely with replacement of resources for uninterrupted operation.

**19. Project Specific Requirement:****Khilkhilat Van Project Requirement:**

- Khilkhilat project vans / vehicles are means of transport to drop mother and new born baby from hospital to home. For this purpose the vehicle to be used are Maruti EECO ( CNG)/Mahindra Bolero/Rhino/Tata Sumo/equivalent model.
- The required vehicle for the function would be stationed at base location (i.e. district hospital or any other suitable locations) as per instruction of GVK EMRI, Gujarat.
- The contractor needs to take prior permission for trip exceeding 100 km per trip (to and fro), if any.
- Contractor needs to provide a mobile phone with a SIM connection to each vehicle so that they are connected to GVK EMRI Network through the CUG connection. Payment towards the same needs to be done by the contracting firm.
- GVK EMRI will conduct a training to van drivers to make them aware of drop back policy and process which the driver needs to strictly undergo and needs to adhere while on duty. The training Cost shall be borne by the Contractor.
- The driver should be literate enough to understand the operational requirement of basic documentation and communication. Moreover, the driver of the vehicle should not have any bad habits defeating purpose and professional need of the health services on duty. (i.e. drinking, smoking, chewing tobacco etc.)
- The van driver needs to take charge of project materials like (IEC Kit, stationery etc) and will be responsible for their custody and distribution to each beneficiary while dropping them at home as per service guidelines as per project requirement.
- In case of any operational requirement vehicles may be relocated from one place to other place as per the requirement of GVK EMRI. Relocation cost will be borne by vendor if any.
- The expected behaviors from the driver of the van representing the contractor with various stake holders like hospital staff, beneficiary & their relatives and other allied agencies should be descent, in case of failure of individual the actions may include individual and contract firm up to immediate termination of the services over and above penalty decided by competing authority.
- No separate allowances will be paid towards compensation for dinner, lunch, tea etc.

- In general, the working days of these vehicles will be from Monday to Saturday and the duty hours would be 9:30 a.m. to 9:30 p.m. or as per instructions of GVK EMRI, Gujarat.
- The driver will have to wear the uniform provided by GVK EMRI during working hours. Uniform cost will be borne by contractor.
- GVK EMRI may levy penalty / action in case of any disciplinary issue or process violation observed against GVK – EMRI guidelines.
- The contractor will depute one SPOC person exclusively for this contract who will be placed at GVK-EMRI, Kathwada. One mobile phone needs to be provided by the contractor to the SPOC for co-ordination of the activity with the various vehicles placed at different locations.
- Contractor will provide I-Cards to all the drivers and also ensure the availability of valid driving license in original and vehicle registration papers as per GVK EMRI requirement.
- Invoices to be raised by the vendor as per the requirement/format of GVK EMRI along with all necessary proofs.
- Necessary Brandings as per operational requirement shall be done by Contractor on the vehicles(Sticker Pasting on any part of vehicle).
- Vehicles kept on hire from the contractor should not be utilized for any other purpose during the period of contract and Operational hours.
- Preferred utilization of vehicle will be above 5 drops per day.
- Vehicles for Khilkhilat should be registers as Patient Transport Ambulances.

### **Women Helpline Project (181 Operations)**

- Women Helpline project vans / vehicles are means of transport by which a team of police and women helpline councilor travel to the victim / caller. The vehicle to be used for this purpose should be Mahindra Bolero (run on diesel).
- The required vehicle for this function would be stationed at various locations across Gujarat as per instruction of GVK EMRI, Gujarat.
- GVK EMRI will conduct a training to van drivers to make them aware of process policy and process which the driver needs to strictly undergo and needs to adhere while on duty. The training Cost shall be borne by the Contractor.
- The driver should be literate enough to understand the operational requirement of basic documentation and communication. Moreover, the driver of the vehicle should not have any bad habits defeating purpose and professional need of the health services on duty. (i.e. drinking, smoking, chewing tobacco etc.)

- No separate allowances will be paid towards food or any other charges. If any would be in the scope of the contractor.
- Contractor will provide I-Cards to all the drivers and also ensure the availability of valid driving license in original and vehicle registration papers as per GVK EMRI requirement.
- The driver will have to wear the uniform provided by GVK EMRI during working hours. Uniform cost will be borne by contractor.
- These vehicles need to operate 24 x 7 (24 hours daily and all days of the week) round the clock and accordingly manpower requirement should be arranged by the contractor so that the service is not affected due to any shortage of driver.
- Necessary Brandings as per operational requirement shall be done by contractor on the vehicles(Sticker Pasting on any part of vehicle).
- Vehicles kept on hire from the contractor should not be utilized for any other purpose during the period of contract and Operational hours.

## **20. Penalty / Liquidated Damages :**

**20.1** In case of break down, vehicle have to be replaced by other vehicle immediately (Within two hour.) In case of non-availability of suitable vehicle a penalty upto Rs. 1000/- may be imposed in addition to deduction on pro-rata basis for the period. If the number of break down exceeds three times in a month, a penalty of Rs.3000/- per break down shall be imposed.

**20.2** In case of non-availability of vehicle, penalty of Rs. 2000/- per day shall be imposed in addition to deduction at pro-rata basis for that day.

**20.3** The powers of GVK EMRI, Gujarat under this condition shall in no way affect or prejudice the powers in certain events to terminate the contract vested in him as herein provided for forfeiture of security deposit as contained in tender document.

**20.4** The maximum L.D. will be charged within a ceiling of 10% of Invoice value.

**20.5** Once the maximum price reduction is reached, termination of the contract may be considered. Non-performance of the contract provisions shall make the successful bidder liable to be disqualified to participate in any tender for the next 5 years, in addition to forfeiture of Security Deposit and other penal actions.

- 21. Terms of the payment:** (a) No payment shall be made in advance (b) The contractor shall submit the bill in the first week of following month of usage month for payment, along with the Log-Book copy, duly verified by the officer concerned; registration certificate of vehicle and the insurance paper of the vehicle,. (c) All payments shall be made by Cheque / RTGS within 30 days from clean receipt of invoice as stated above. (d) GVK EMRI shall be at liberty to withhold any of the payments in full or in part subject to recovery of penalties mentioned in preceding paras. (e) The bills presented for payment must have GST number/exemption notification detail.(f) Billing on Average utilization of whole Fleet with a ceiling of minimum assured Kms per vehicle per month will be done and any shortfall or excess will be deducted/paid at per km rate.

22. The time period for hiring vehicle under this contract will be initially for a period of one year and may be extended further on mutual understanding. However GVK EMRI reserves the right to terminate the contract by giving one month notice at any time and at any stage without assigning any reason thereof. The date of commencement shall be reckoned from the **seventh day** of issue of award letter or earlier.
23. **Authority of signing document:** A person signing the Tender Form or any document, forming part of the contract on behalf of the supplier, shall carry the authorization letter stating his / her authority to sign such documents from the respective organization
24. **Performance Security Deposit:**  
The successful bidder, shall be required to submit **Performance Security Deposit of 5% of the order value** in the form of Demand Draft/Joint Fixed Deposit/Performance Bank Guarantee in favor of "GVK Emergency Management Research Institute, ", payable at Ahmedabad valid for a period of 1 year from the date of completion of order. The Bank Guarantee shall be returned on completion of the contract period.
- However, if the supplier fails to execute the order or fails to perform the services as per contract, in addition to other penal actions, the Bank Guarantee shall be en-cashed & the amount forfeited.
25. **Liability of GVK EMRI:** As the payment against the supplies under this agreement will be made by GVK EMRI on behalf of and upon release of funds from respective State Government, It is expressly understood and agreed by, between the SUPPLIER and the GVK EMRI that the GVK EMRI is entering into this Agreement solely on behalf of respective State Government. In particular, it is expressly understood and agreed that though the respective State Governments / Government of India are not a party to this Agreement and have no liabilities, obligations or rights hereunder, any delay in the release of vendor payments, for the supplies made under this tender, solely depend on timely receipt of funds for the same from the respective state governments. The SUPPLIER expressly agrees, acknowledges and understands that the GVK EMRI is not responsible for any delays in the release of funds from respective state governments for what so ever reason it may be and shall not hold GVKEMRI responsible for delayed payments and GVKEMRI shall not be liable for any acts, omissions, commissions, breaches or other wrongs arising out of the contract. Accordingly, the SUPPLIER hereby, expressly waives releases and foregoes any and all actions or claims, including cross claims, impleader claims or counter claims against the GVK EMRI arising out of this Agreement and not to sue GVKEMRI for any reason, as to any manner, claim, cause of action or thing whatsoever arising of or under this Agreement. However, GVK EMRI will persuade with respective State Government to enable the timely payment to respective Supplier
26. **Ethics:** Any attempt by a tenderer to obtain confidential information, enter into unlawful agreement with competitors or influence the committee or the Contracting Authority during the process of examining, clarifying, evaluating and comparing tenders shall make the tender submitted by that tenderer liable for rejection.
27. **Jurisdiction:** All disputes arising out of or in connection with this tender shall be referred to law courts with Ahmedabad Jurisdiction only.

28. **Power of Cancellation:** GVK EMRI reserves the right to cancel the tender notification and reject any or all the tenders, at any time during the process of receipt, evaluation, and finalization of tenders, without assigning any reason what-so-ever.
29. **Force Majeure:** If at any time during the validity of the Contract, the performance in whole or in part by either party of any obligation under this Contract shall be prevented or delayed by reasons of War, Hostility, Acts of Public Enemy, Civil Commotion(s), Sabotage, Fire(s), Flood(s), Explosion(s), Epidemic, Quarantine Restrictions, Acts of State or Acts of God, hereinafter referred to as eventualities, then the Contract period will get extended for the period of Force Majeure, provided Notice of the happenings of any such eventualities is given, supported by a certificate of appropriate authority or Chamber of Commerce by either party to the other within 15 days from the date of occurrence thereof. Neither party shall by reason of such eventualities be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non performance or delay in performance. Work under this contract shall resume as soon as practicable after such eventualities have come to an end or ceased to exist and the decision of the Company as to whether the work has to be resumed shall be final and conclusive. Should one or both parties be prevented from fulfilling their contractual obligations by state of Force Majeure lasting continuously for a period of at least three months, the parties shall consult each other regarding further continuation of the Contract.

### 30. Fraud & Corruption:

The bidders, suppliers and contractors shall observe the highest standard of ethics during bidding and during performance of the contract. For the purposes of this provision, the following acts shall be considered as corrupt and / or fraudulent practices.

- "Corrupt Practice" means offering, giving, receiving, or soliciting directly or indirectly, of anything of value to influence the action of an official in the procurement process or in contract execution.
- "Fraudulent Practice" means misrepresentation or omission of facts in order to execution of contract.
- "Collusive practice" means a scheme or arrangement between two or more bidders, with or without the knowledge of the purchaser, designed to establish bid prices at artificial, non-competitive level.
- "Coercive Practice" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process or in execution of a contract.

During the process of evaluation of a bid or proposal for award of a contract, if it is detected that a bidder directly or through agent has engaged in corrupt, fraudulent, collusive or coercive practice in competing for the contract in question, then a) the bid shall be rejected and b) declare the firm ineligible for a specific period or indefinitely to participate in a bidding process.

In the bid document itself, an undertaking from the bidders may be obtained in the format at ANNEXURE- IV.

### 31. Saving Clause

No suit, prosecution or any legal proceedings shall lie against Tender Inviting Authority or any person for anything that is done in good faith or intended to be done in pursuance of tender.



**32. Waiver**

Failure to operate or to enforce any condition under this Contract shall not operate as a waiver of the condition itself or any subsequent breach thereof.

**33. Governing Law**

The Contract entered into between the Company and the Supplier shall be governed by and interpreted in accordance with the Laws of India. The place of jurisdiction shall be the place where the Purchaser is located, unless otherwise specified.

**34. Local Conditions**

It will be imperative on each bidder to fully acquaint himself of all local conditions and factors that would have any effect on performance of the Contract. The purchaser shall not entertain any request for clarifications from the bidder regarding such local conditions nor shall accept any offer conditional to the local factors. No request for any change of price or extension of time schedule of delivery of goods shall be entertained after purchaser accepts the bid.

**35. Arbitration Clause:**

In case of any dispute, the decision of COO GVK EMRI Gujarat will be final and honored.

**36. Termination:**

**36.1** Termination: GVK EMRI reserving right to terminate this contract without cause by issuing 30 days prior notice to supplier.

**36.2** The supplier can also terminate this contract by issuing 60 days prior notice to the purchaser, however, there shall be no termination by supplier within initial six months of this contract.

**ANNEXURE I**

**Verification, Undertaking, Checklist & Documents**

From:

M/s. \_\_\_\_\_

No. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

To,

GVK EMRI

108 – Emergency Management Centre,

Naroda-Kathwada Road, Naroda,

Ahmedabad – 382330.

Sub: Annual rate Contract for hiring of Ambulance & vehicles for Khilkhilat and Abhayam Project

Ref: Tender Enquiry No. GUJ/ET/HIRINGAMBVEH/RC/1718

Sir,

I/We enclose the priced tender form duly signed & stamped. Necessary documents are enclosed herewith (in order in which are mentioned). The rates quoted against item are inclusive of all charges and other applicable charges. I/We shall abide by all these conditions.

I/We hereby undertake to supply the goods to the consignees as per the terms of the accepted tender / R.C. I/We verify that the copies of the certificates / documents attached herewith are authentic true copies of the original certificates / documents and I/We undertake to produce the original certificates / documents for verification on demand. I/We undertake to supply the attested copies of certificate / documents required at the time of signing the letter of agreement if my/our offer is accepted.

I/We verify that I/We are in possession of the requisite licenses / permits required for the manufacturer / supply / sale / distribution of the items and further verify that the said licenses / permits have not been revoked /cancelled by the issuing authorities and are valid as on date. I/We also verify that I/We have not been blacklisted / debarred / stopped from supply of the items quoted in the Tender Enquiry by any Government Department / Organization / undertaking in India.

I/We also take cognizance of the fact that providing misleading or questionable information or failure to furnish correct or true information to you or failure to comply with any contractual requirement laid down by you / them will be considered as a serious breach of the terms and conditions of the tender and will invite disqualification and other penal action as deemed fit by the GVK EMRI, Gujarat

Thanking you,

Yours faithfully,

Date: \_\_\_\_\_

**ANNEXURE II**

**Performance Security Bank Guarantee**

..... **(Insert: Bank's Name and Address of Issuing Branch or Office)**

**Beneficiary:** ..... **(Insert: name and Address of Purchaser)**

Date: .....

PERFORMANCE GUARANTEE No: .....

We have been informed that **(insert: name of Supplier)** has entered into Contract No. **(Insert: reference no of the contract)** dated ..... With you, for the supply of **(insert: description of goods)**.

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Supplier, we **(insert: name of bank)** hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of **(insert: amount in figures)** (.....) **(insert: amount in words)** upon receipt by us of your first demand in writing accompanied by a written statement stating that the supplier is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire no later than the ..... Day of ....., 2....., and any demand for payment under it must be received by us at this office on or before that date.

\*\* The guarantor agrees to extension of this guarantee for a further period in response to the purchaser's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

**ANNEXURE III****SCOPE OF WORK**

- a) Approximate 60 Nos. of Ambulance vehicles will be used as Khilkhilat van which is a means of transport for dropping mother and new born baby from hospital to home. Approximate 50 Nos. of vehicle will be used as Rescue Vans for the Women Helpline project. In both the cases the vehicle will be Non-AC type.
- b) GVK EMRI may hire similar operational model for other project requirement also.
- c) Quantity may vary depending up on actual requirement.
- d) Vehicle means Car / SUV / MUV having commercial road permit and necessary documents as per RTO requirement.

**ANNEXURE- IV****UNDERTAKING ON FRAUD AND CORRUPTION**

We M/s ..... Do hereby undertake that, in competing for (and, if the award is made to us, in executing) the subject contract for supply of ..... under tender reference no. .... Dt ..... We shall strictly observe the laws against fraud and corruption in force in the country.

Sd/-

Signature of proprietor/Partner/Director  
Designation:

Seal:

**ANNEXURE V**  
**COMMERCIAL BID FORMAT (Online)**

**Commercial Bid Part - 1**

**Commercial Bid - For Maruti Eeco/Tata Sumo/Mahindra Bolero/Rhino (Non AC)/equivalent - Monday to Saturday 9.30AM to 9.30 PM with Driver**

Particulars	Approx Qty required	Rate	GST %	Amount
Fixed Rate per Month including all for first 4000 KM	1	10000	5	10500
Rate per Kilometer additional to 4000 Kms	1000	10	5	10500
Total Amount				=21000 <b>L1</b>
<b>Note</b> Rate to be quoted including all taxes and other charges. Toll Taxes will be paid extra at actual				

**Commercial Bid Part - 2**

**Commercial Bid - For Bolero/Innova (Non AC) - 24 hours & 7 Days a week with Driver**

Particulars	Approx Qty required	Rate	GST%	Amount
Fixed Rate per Month including all for first 2000 KM	1	10000	5	10500
Rate per Kilometer additional to 2000 Kms	1000	10	5	10500
Total Amount				21000 <b>L1</b>
<b>Note</b> Rate to be quoted including all taxes and other charges. Toll Taxes will be paid extra at actual				

In case of any discrepancy, inappropriate HSN code and GST %, the bidder will be solely responsible for tax difference and its liability due to wrong selection of code and tax structure.



**ANNEXURE- VI****TECHNICAL BID:**

To,

**GVK EMRI,  
Naroda-Kathwada Road,  
Ahmedabad 382330**

**Subject: - Submission of Technical Bid in respect of Tender for Hiring of Ambulance & Vehicle for Khilkhilat and 181 Abhayam Project**

**Reference:-GUJ/ET/HIRINGAMBVEH/RC/1718**

Sir,

The technical bid contains the following details-

1. Name of the bidder: \_\_\_\_\_

2. Address of Bidder (with Tel. &amp; Mob. No.) : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. Nature of the Ownership: \_\_\_\_\_  
(Sole Proprietor/ Partnership firm/ Company)

(Affidavit towards sole proprietorship of firm/ partnership deed /Incorporation Certificate of Company should be attached)

4. PAN Number of the bidder \_\_\_\_\_  
(Attested copy should be attached)

5. Service Tax Registration No. (Attested copy be attached): \_\_\_\_\_

6. Details of Vehicle:

Vehicle Registration No.	Make of Vehicle	Manufacturing Year of Vehicle	Engine Swept Volume / Displacement in cc	Color of vehicle	Whether taxi passing ( Yes / No)

7. Earnest Money Deposit.(Details):

8. Original tender document, signed each page by my authorized representative or me.

Date: \_\_\_\_\_

Place: \_\_\_\_\_

**(Signature of the bidder)**  
**(With seal of the firm)**

**ANNEXURE-VII****PROFORMA FOR PERFORMANCE STATEMENT****(FOR A PERIOD OF LAST 3 YEARS)**

Name of firm \_\_\_\_\_

**DETAILS OF ORDER EXECUTED**

Sr. No.	Details of work with work order no. and date & Description of Scope	Full Postal Address and phone no's of client	Contract Value	Date of Commencement of Work	Scheduled Comp. Period	Actual Date of Completion	Remarks

Note: Please add extra sheet, if required.

Signature and seal of the Tenderer \_\_\_\_\_

**ANNEXURE- VIII***ANNUAL TURN OVER STATEMENT (CERTIFIED BY CA)*

The Annual Turnover of M/.s\_\_\_\_\_ for the past  
three years

are given below and certified that the statement is true and correct.

<b>Sr.No.</b>	<b>Year</b>	<b>Turnover in Lakhs (Rs)</b>
1.		
2.		
3.	-	

Total - Rs. \_\_\_\_\_ Lakhs

Average turnover per annum - Rs. \_\_\_\_\_ Lakhs

**Annexure IX**

**Supplier's Information Form**

1. Name of Organization : \_\_\_\_\_

2. Permanent Account Number(PAN) : \_\_\_\_\_(Pls. enclose Copy)

3. Constitution (Please tick Mark (✓) )  Proprietor  HUF  Trust/Association  Firm  
 Private Ltd Compan  Public Ltd Company

4. Registered Address :  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

5. Correspondence Address :  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

6. Deal in kind of Services/Products :  
\_\_\_\_\_

7. GST Registration No. :  
\_\_\_\_\_

8. Service Tax Registration :  
\_\_\_\_\_

9. Bank A/C Details

i. Name of Bank : \_\_\_\_\_

ii. Bank A/C No : \_\_\_\_\_(Current/Saving)

iii. Branch & Add : \_\_\_\_\_

iv. IFSC code : \_\_\_\_\_

v. MICR code : \_\_\_\_\_

10. Contact Details

i. Contact Person :  
\_\_\_\_\_

ii. Telephone No : \_\_\_\_\_

iii. Mobile No : \_\_\_\_\_

iv. E-Mail ID : \_\_\_\_\_

11. Name of sister concern or any

\_\_\_\_\_

interdependent Entity If Any

\_\_\_\_\_

**(Signature of Authorized Person)** Date:

[Name \_\_\_\_\_ : Designation \_\_\_\_\_



**Annexure X**

**Pre Qualification Check List**

SI No.	Document	Submitted
1	Tender Fee	Yes/No
2	EMD	
3	Manufacturing license: Industrial license / I.S.I. Certificate / Factory Inspectors license / Product permission {if applicable}/ Registration certificate with C.S.P.O./ S.S.I./ K.V.I.C./ N.S.I.C./ D.G.S.&D / MSME Part-II acknowledgment /SIS registration and Central Excise Registration /Udyog Aadhar acknowledgment of the Bidder or Principal manufacturer {whichever is applicable}.	
4	Copy of the Partnership deed (if manufacturer) / Memorandum of Articles {whichever is applicable}.	
5	Photocopy of registration books of at least 15 nos. of light commercial vehicles of which manufacturing is not earlier than year 2016, registered with local RTO authority along with latest and valid insurance covers. Original documents would be physically verified before finalization of the empanelment of the parties.	
6	GST registration copy	
7	Permanent Account number(PAN) copy	
8	Year wise production and sales for quoted product for last three year preceding of opening of technical bid	
9	<b>Affidavit in ORIGINAL on Non-Judicial Stamp Paper of Rs. 100/-duly attested by First Class Magistrate / Notary public. Annexure-XI</b>	
10	Entire Tender Document with annexure duly signed & stamped	
11	Empanelment form giving all financial / market / statutory details about firm / company (Annexure IX).	
12	Audited Financial statements with all reports .In case of unaudited Financial Statements CA Certified Turn Over Certificate must be enclosed for the past 3 years as a compliance to <b>average turnover Rs. 50 Lakhs / Annum.</b>	
13	Participating vendor should not have any legal (civil or criminal) cases pending Against them in any of courts in India. GVKEMRI may ask the successful bidder to provide proof from competent authorities before release of PO. For tender evaluation a declaration on bidder's letters head is sufficient	

**Annexure –XI****Affidavit****(TO BE SUBMITTED PHYSICALLY)****(To be submitted IN ORIGINAL on Non - Judicial Stamp Paper of Rs.100/ - duly attested by First Class Magistrate / Notary Public)**

I/We \_\_\_\_\_ Age \_\_\_\_\_ years residing at  
\_\_\_\_\_ in capacity of  
\_\_\_\_\_ M/s.

\_\_\_\_\_ hereby solemnly affirm that

1 All General Instructions, General Terms and Conditions, as well as Special Terms & Conditions laid down on all the pages of the Tender Form, have been read carefully and understood properly by me which are completely acceptable to me and I agree to abide by the same.

2 I / We have submitted following Certificates / Documents for T.E. as required as per General Terms & Conditions as well as Special Terms & Conditions of the tender.

**Sr. No. Name of the Document**

1

2

Onwards

3 All the Certificates / Permissions / Documents / Permits / Affidavits are valid and current as on date and have not been withdrawn / cancelled by the issuing authority.

4 It is clearly and distinctly understood by me that the tender is liable to be rejected if on scrutiny at any time, any of the required Certificates / Permissions / Documents / Permits / Affidavits is / are found to be invalid / wrong / incorrect / misleading / fabricated / expired or having any defect.

5 I / We further undertake to produce on demand the original Certificate / Permission / Documents / Permits for verification at any stage during the processing of the tender as well as at any time asked to produce.

6 I / We also understand that failure to produce the documents in "Prescribed Proforma" (wherever applicable) as well as failure to give requisite information in the prescribed Proforma may result in to rejection of the tender.

7 My / Our firm has not been banned / debarred / black listed at least for three years (excluding the current financial year) by any Government Department / State Government / Government of India / Board / Corporation / Government Financial Institution in context to purchase procedure through tender.

8 I / We confirm that I / We have meticulously filled in, checked and verified the enclosed documents / certificates / permissions / permits / affidavits / information etc. from every aspect and the same are enclosed in order (i.e. in chronology) in which they are supposed to be enclosed. Page numbers are given on each submitted document.

Important information in each document is "highlighted" with the help of "marker pen" as required.

9 The above certificates / documents are enclosed separately and not on the Proforma printed from tender document.

10 I / We say and submit that the Permanent Account Number (PAN) given by the Income Tax Department is \_\_\_\_\_ which is issued on the name of

\_\_\_\_\_ [kindly mention here either name of the Proprietor (in case of Proprietor Firm) or name of the tendering firm, whichever is applicable].

11 I / We understand that giving wrong information on oath amounts to forgery and Perjury, and I/We am/are aware of the consequence thereof, in case any information Provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/PBG/cancel the award of contract, in this event. This office reserves the right to take legal action on me/us.

12 I / We have physically signed & stamped all the above documents along with copy of tender documents (page no \_\_\_\_\_ to \_\_\_\_\_)

13 I / We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliment with specification mentioned in the bid document.

14 My / Our company has not filed any Writ Petition, Court matter and there is no court matter filed by State Government and its Board Corporation, is pending against our company.

15 I / We hereby commit that we have paid all outstanding amount of dues / taxes / cess /charges / fees with interest and penalty.

16 In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of Tender Committee for Disqualification will be accepted by us.

17 Whatever stated above is true and correct to the best of my knowledge and belief.

**Date:**  
**Place:**

**Stamp & Sign of the Tenderer**

**(Signature and seal of the Notary)**