

***INVITATION OF BIDS FOR Renewal of Check point, 8 mbps leased line internet and Kaspersky Anti Virus***

***GVK Emergency Management and Research Institute***

Devar Yamzal, Medchal Road, Secunderbad – 500 078

***Invitation of Bids for Renewal of Check point , 8 mbps leased lines internet and supply of Kaspersky Anti virus***

Tender No: **GVKEMRI/21/TS/SCM/2016-17**

Dated: 04.03.2017

GVK Emergency Management and Research Institute (GVK EMRI) was established as a not-for-profit Society, registered under Societies Registration Act, 2001, in February 2005 and it provides Integrated Emergency Medical Response services free of cost through a toll free number '108' to every citizen of our country under Public Private Partnership (PPP) framework. Vision of GVK EMRI is to support and build capabilities to save one million lives per annum nationally and establish GVK EMRI as a premier Research and Training Institute.

GVK EMRI, under the Public-Private-Partnership, has made substantial progress over the last six years in providing Emergency Response Services across the country and presently operate over 10,800 state-of-the-art ambulances in 15 States and 2 Union Territories viz Andhra Pradesh, Telangana, Tamil Nadu, Karnataka, Goa, Gujarat, Dadra Nagar Haveli Daman & Diu, Chhattisgarh, Assam, Meghalaya, Uttarkhand, Himachal Pradesh, Uttar Pradesh, Rajasthan, Arunachal Pradesh and West Bengal to provide pre-hospital care covering a population of 750 million. Everyday GVK EMRI is serving on an average 26,500 emergencies (48.9 million emergencies attended since inception) and saving over 735 lives every day and cumulatively have saved more than 19 lakh lives since the launch of the services and provide direct employment to over 43,000 associates while continuing to be a not-for-profit organization.

**GVK EMRI- invites bids for providing below mentioned services**

- a) Renewal of Check Point
- b) 8 mbps leased line internet service
- c) Kaspersky Anti Virus for one year

1. The list and detailed information required from bidders participating in tender are as per the annexure.
  - a. Annexure-1: Format of quoting the price
  - b. Annexure-2: Declaration Certificate
  - c. Annexure-3: Vendor Information form.

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- d. Annexure-4: Specifications of Check point
- e. Annexure- 5: List of items required for AMC/ renewal
- 2. The tender document with all the details is available in the website of GVK EMRI ([www.emri.in](http://www.emri.in))
- 3. Vendors has to submit bids on or before 18.03.2017 3.00 p.m.
- 4. Important dates and deadlines for the tender are as below:
  - a. Pre-bid conference: 09.3.2017 @3.00 pm
  - b. Last date and time(IST) for submission of bidding document: 18.03.2017 by 3.00pm
  - c. Date of time (IST) for opening of tender document: 18.03.2017 at 3.15pm
  - d. Address for communication, receipt and venue of the bid opening:  
GVK Emergency Management and Research Institute  
(Department of Supply Chain Management)  
Devar Yamzal, Medchal Road, Secunderabad – 500 078

5. Vendor has to quote the price as per the items shown in the Annexure-1

**6. Bidder should ensure below mentioned points:**

**a) Internet:**

I. "8 Mbps Internet connectivity Leased Line (ILL 1:1 uncompressed and unshared). The bidder should be the **Tier 1 national ISP** and should have a valid **Category "A" ISP license from Govt. of India** .

II. ISP must have DOT license to set up and operate International gateways. .

III. ISP should have their own/direct access to international gateway in India, for providing Internet bandwidth, which should be connected onto international fibre systems only.

IV. The list of existing enterprise customers of Internet Bandwidth (8 Mbps or more) should be provided along with feedback.

V. Should have at least one International Point of Presence for peering with Tier 1 carriers and local peering within India with at least one other ISP.

VI. ISP should provide 8 Mbps Bandwidth and 16 Public IP addresses

VII. The ISP/bidder should have Network Operation Centre (NOC) for trouble shooting around the clock.

**b. CheckPoint:**

I. Bidder should be Authorised channel partner for the Check ppoint product and should have back to back support with OEM.

II. If bidder is not able to resolve the issue with this product then bidder has to replace/or arrange standby of the product immediately.

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**C. Antivirus:**

- I. The bidder must be an authorized distributor / dealer/ channel partner of Kaspersky Labs., India. (Proof required)
  - II. The dealer/ distributor/ OEM of the antivirus software, is in the field for a minimum of 3 years and still in the field.
7. The completed bids must be received at the office of GVK Emergency Management and Research Institute, Secunderabad, India, on or before date and time given above. It will be the sole responsibility of the bidder to ensure that their bid is received at the address specified above on or before the specified date & time mentioned.
  8. Bids will be opened in the presence of Bidders/authorized representative(s) who choose to attend the bid opening on the specified date and time at the office of GVK EMRI at the address given above.
  9. In the event of the last date specified for receiving and opening the bids being declared as a closed holiday for GVK EMRI's office, the last date for submission of bids and opening of bids will be the following working day at the same venue and time.
  10. The bid documents are non transferable.

**Head Supply Chain Management**  
**For and on behalf of**  
**GVK Emergency Management and Research Institute,**

**GVK Emergency Management and Research Institute- Telangana**

**Tender Guidelines**

Tender No: **GVKEMRI/ 21/TS/ SCM/2016-17**

Dated: 02.03.2017

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1. The prices quoted in tender shall remain open for acceptance of two months from the opening of the bids.
2. PRICE VALIDITY: Prices shall be quoted as per the format enclosed at Annexure-1. Price will remain firm and fixed for all orders placed during the period AMC.
3. TERMS OF DELIVERY: The service provider shall be responsible to provide the service by due date.
4. Bidder should not have been convicted for any criminal or economic offences by any court in India or abroad.
5. SUBMISSION OF BID-The Bid should be in a sealed cover super-scribed "Tender for Renewal of Check Point , 8 mbps leased line internet and kaspersky Anti Virus " and clearly mention Tender number and date.

The Super-scribed sealed cover shall consist of two sealed covers inside:

- A. Super scribed Sealed Cover A - *Prequalification cover* : documents to be strictly arranged as per sequence mentioned below
    - a. Copy of service Tax registration number.
    - b. Copy of PAN.
    - c. Copy of supporting document as channel partner/ distributor for Renewal of check point.
    - d. Copy of Tier 1 national ISP and should have a valid Category "A" ISP license from Govt. of India and DOT license to set up and operate International gateways by 8MBPS Internet bidders
    - e. Declaration form
    - f. Vendor Information form
    - g. Signed and stamped tender documents on all pages
  - B. Super scribed Sealed Cover B: Price Bid as per format in *Annexure-1*. Bids are liable for rejection at sole discretion of GVKEMRI if prices are not quoted as per format provided.
6. The Bid should be dropped in the box provided for this purpose at main reception of GVK Emergency Management and Research Institute, Devar Yamzal, Medchal Road, Secunderabad – 500 078, India.
  7. The Bid should be properly page numbered, signed on each and every page and should be complete in all aspects.
  8. Bid documents do not provide complete information and / or that are submitted after the above specified time liable to reject at sole discretion of GVK ERMI.
  9. Bids will be evaluated separately for each service/ line item
  10. Bidder should sign the "Declaration certificate" (*Annexure-2*) provided in the tender form accepting that they have read and understood, all the Terms and Conditions stipulated for in the Tender, and are willing to abide by these tender terms and conditions", before submitting the tender document. Tenders submitted without the Signed declaration certificate will be considered incomplete and will not be considered.

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11. Payment: in case of renewal of check point payment will be made after renewal and submission of bill. For other AMC/ services, after completion of every quarter and submission of quarterly bills.
12. The Successful bidder has to provide AMC/ services from 01 Apr 2017 to 31 Mar 2018
13. The successful bidder should confirm immediately after intimation from GVK EMRI that, they are going to provide service and/or AMC from 1.4.17 with terms and conditions as mentioned in tender.
14. The successful bidder should provide on Site Support 24x7 at GVK EMRI, Devar Yamzal, Medchal road, Secunderabad-78.
15. Purchase order will be released from GVK EMRI- AP and GVK EMRI-Telangana in the ratio of 58:42, the successful bidder should provide bills accordingly.
16. Response time within 4 hrs and resolve the issue within 6 hours after logging a call.
17. Vendor has to provide Single point of Contact to GVK EMRI for any technical issues.
18. Vendor has to provide the escalation Matrix.

**Head Supply Chain Management  
For GVK Emergency Management and Research Institute**

## **Anexure-1**

**INVITATION OF BIDS FOR Renewal of Check point, 8 mbps leased line internet and Kaspersky Anti Virus**

**Format of quoting prices**

Tender No. GVK EMRI/21/TS/SCM/2016-17 Dt. 02.03.2017

S.NO	Item Description	Qty	Price Incl of all Taxes
1	Renewal of Check Point services for one year from 1.4.17 to 31.3.2018	1	
2	providing 8 mbps leased line internet for one year from 1.4.17 to 31.3.2018	1	
3	Kaspersky Anti Virus Software for one year from 1.4.17 to 31.3.2018	1	

Note: for Kaspersky anti virus total requirement is for 150 Users and to be quoted for each user.

Signature of the Tenderer with seal

Designation:

Name :

**Annexure-2**

**INVITATION OF BIDS FOR Renewal of Check point, 8 mbps leased line internet and Kaspersky  
Anti Virus**

**Declaration Certificate**

Date:

To

**Head – Supply Chain Management**

GVKEMRI, Secunderabad

Subject: Tender No: **GVKEMRI/ 21 /TS/SCM/2016-17 Dt. 04.03.2017**

Dear Sir,

We here by certify and declare that we have read and understood all the terms and conditions of the subject tender and all the terms and conditions are acceptable to us.

We further confirm that we accept to supply all the items quoted by us as per technical specifications of GVKEMRI and there are no deviations from the specifications asked for by GVKEMRI.

Thanking you,

Yours Sincerely,

(Authorized Signatory)

Name and Designation with company seal

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**ANNEXURE – 3**

VENDOR INFORMATION FORM		
		DATE:
1	NAME OF THE VENDOR	
2	ADDRESS	
3	NAME OF THE DIRECTOR/ MANAGING PARTNER / PROPRIETOR	
4	CONTACT NUMBER	
5	BANK DETAILS	
	A) NAME OF THE BANK	
	B) NAME OF THE BANK'S BRANCH	
	C) BANK A/C NO	
	D) IFSC CODE	
6	PAN NO	
7	TIN NO	
8	TOTAL TURNOVERPER ANNUM	
9.	Service Tax Registration Number	

**PLACE :**

**DATE:**

**VENDOR SIGNATURE**

**NAME :**

**STAMP :**



**INVITATION OF BIDS FOR Renewal of Check point, 8 mbps leased line internet and Kaspersky Anti Virus**

**Annexure-4**

**Check point Specifications :**

1	Renewal of Checkpoint IP390 Base System Bundle, HDD Based. NBB0302000 Certificate Key: 0930841007 34	01 No.
2	Renewal of Endpoint Container and Perpetual VPN blade for 15 users. CPEP-C1-VPN-F-VSC-15 Certificate Key: DFADF9A69 28A	01 No.
3	Renewal Of Check Point Security bundle including SG203 and SM1003 (FW, IA, VPN, NPM, EPM and LOGS) CPSG-P203-CPSM-P1003-F-C KP Certificate Key: 0FF5C5A2E A2A	01 No.

**Annexure- 5**

**INVITATION OF BIDS FOR Renewal of Check point, 8 mbps leased line internet and Kaspersky Anti Virus**

SL No	Description	Qty
1	Renewal of Check Point for one year from 1.4.2017 to 31.3.2018	1
2	Renewal of 8 mbps leased line internet for one year from 1.4.2017 to 31.3.2018	1
3	Anti Virus for one year from 1.4.2017 to 31.3.2018	150 Nos.