

EM CARE

Towards saving lives and bringing hope



spreading **smile**

**OPERATING EMERGENCY SERVICES
IN 15 STATES AND UNION TERRITORIES**

May 2014
Vol - 02 Issue 20

Partnering States and Union Territories



सत्यमेव जयते
Government of Andhra Pradesh



सत्यमेव जयते
Government of Gujarat



उत्तराखण्ड शासन
Government of Uttarakhand



GOVERNMENT OF GOA



Government of Tamil Nadu



Government of Karnataka



Government of Assam



Government of Meghalaya



मध्य प्रदेश सरकार
Government of Madhya Pradesh



Government of Himachal Pradesh



Government of Chhattisgarh



Government of Uttar Pradesh



Government of Rajasthan



Government of Dadra and Nagar Haveli

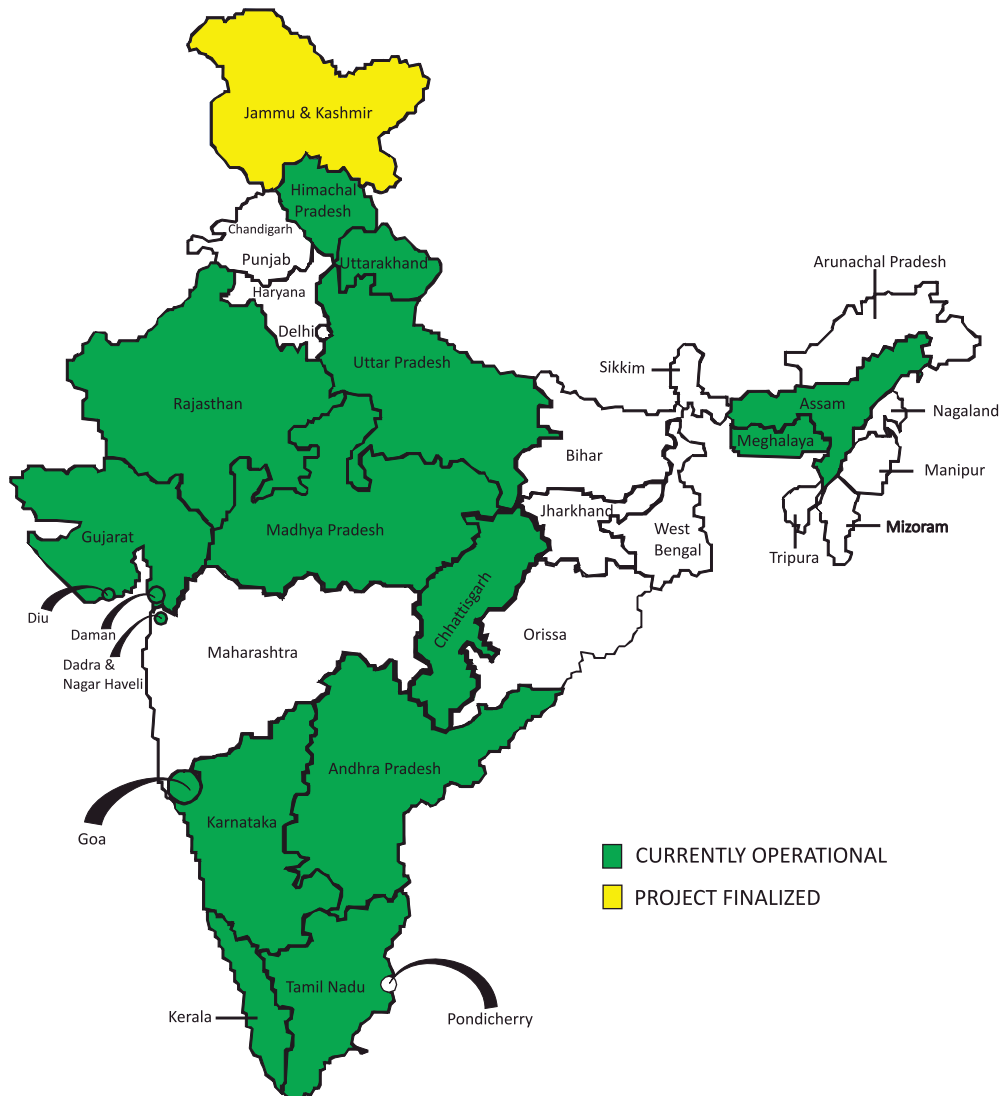


Government of Daman and Diu



Government of Kerala

National Footprints of GVK EMRI 108 Emergency Response Service



Fresh step in the fresh in the right earnest

In the first month of a new year, we all desire to have a great start. With a similar zeal, on 18th January 2014, GVK EMRI has launched "102 ambulance services" in UP with 102 ambulances under Janani-Suraksha-Karyakram (JSSK) with a lead period of only 20 days wherein we remodeled the right infrastructure; installed an up and running technology system; vehicles and trained manpower. Uttar Pradesh is our sixth state to provide mother and child referral transport services by GVK EMRI, under National Health Mission's JSSK initiative aiming at pregnant women, neonates and sick infants. When all the targeted 1972 ambulances are positioned, this service is expected to reduce Maternal, neonatal and infant death rates substantially in UP.



On 31st January, Mother and Child Health Tracking Facilitation Center (MCTFC) operated by GVK EMRI was inaugurated by honorable Union Minister of Health and Family Welfare in the premises of National Institute of Health and Family Welfare at New Delhi. MCTFC is going to validate the data records of all the states in India maintained by the MCTS about the pregnant women, new born children, and the ASHA and ANMs enrolled so far. This project is also aimed at assessing the outcomes of the various projects/schemes initiated by the Union Government regarding the pregnant woman and child across the various states in the country like the JSY & JSSK etc. It provides firsthand information of the implementation status and also the improvement areas. This modern center at National Capital is yet another noble feather in GVK EMRI's cap.

In the first week of January, Road Safety Week- 2014 activities were organized in various states both within the organization and in coordination with related external agencies with an aim to emphasize and accentuate people about the need of safe roads travel by applying just simple rules. By the end of January 2014, we have responded to 3,416,289 vehicular trauma cases in total. Our Road Safety week programs highlighted our contribution along with messages for prevention of accidents.

On 26th January, Republic Day event was celebrated all over with patriotic fervor and rededication to the service of nation. On the same day, Chhattisgarh operations celebrated three years of successful 108 services with the participation of key government officials; cultural events by our staff and prize distributions for winners of special events organized on as part of e-live function. Thus, month of January has provided necessary impetus for a grand start. We shall attempt to maintain the high tempo with consistent speed and quality of services.

My congratulations to the team from ...XXX.....state operations which won the 108 saviour -India for January 2014 month.

With best wishes,

A handwritten signature in blue ink, appearing to read 'Subodh Satyawadi'.

Subodh Satyawadi
Chief Executive Officer



★ ★ ★ Star Performers

108 SAVIOUR OF GVK EMRI – INDIA

Gujarat Team - **At work, at play, let safety lead the way** 06

STATE WISE CASE OF THE MONTH

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**108 SAVIORS FOR
MAY 2014**

REFLECTION BY EMT: PRANEETH PEDAMUTHUM

"It was my first case of penetrating injury and the victim was severely hurt in the incident. Hospital staff, victim's family members appreciated our service and I feel very happy that the victim survived."

REFLECTION BY PILOT: JANAKI RAMA RAO JALLA

"It was a great opportunity to serve the victim who was in pain and I feel great that my efforts contributed in saving the victim."

PRESS CLIPPING:



**EMT
PRANEETH
PEDAMUTHUM**



**PILOT
JANAKI RAMA RAO
JALLA**

**చంకలో దిగిన వెదురు బొంగు
ఆపరేషన్ చేసి తొలగించిన వైద్యులు**



వర్తకాంబిండ్ : జిల్లా ప్రభుత్వ ఆసుపత్రిలో జరివారం జి.నగోడ్ అనే యువకుడి చంకలో దిగబడిన బొంగును వైద్యులు ఆపరేషన్ చేసి తొలగించారు. ఆసుపత్రి వైద్యులు తెలిపిన వివరాలు ఇలా ఉన్నాయి. టోటలవల్లి మండలం ముత్యాలంపాడుకు చెందిన నగోడ్ రాజారావు నివసిస్తున్నాడు. రాత్రినమయంలో మూత్ర విసర్జనకు లేచాడు. నిద్రమత్తులో కాజాపై నుంచి రిండ్ పడ్డాడు. మూత్రాశయ నిర్మాణానికి ఏర్పాటు చేసిన వెదురుబొంగు నగోడ్ చంకలో గుచ్చుకుంది. వెంటనే ఆతన్ని ఇల్లందు ప్రభుత్వ ఆసుపత్రికి తరలించారు. అక్కడినుంచి జిల్లా ప్రభుత్వ ఆసుపత్రికి తరలించారు. వైద్యులు పరీక్షలు నిర్వహించి



తొలగించిన వెదురును చూపుతున్న వైద్యులు

చిన ఆపరేషన్ నిర్వహించి విజయవంతంగా నగోడ్ చంకలోకి దిగబడిన వెదురు బొంగును తొలగించారు. ఆ ఆపరేషన్లో ఆర్.పెడిక్ వైద్యుడు డాక్టర్ శ్రీనివాసరావు, డాక్టర్ వేణుగోపాల్, మర్చువైద్యుడు డాక్టర్ రాజాశేఖర్ పాల్గొన్నారు.

నగోడ్ చంకలో దిగిన వెదురు బొంగు

KHAMMAM DISTRICT

- EMT PRANEETH PEDAMUTHUM ID NO : 7604
- PILOT JANAKI RAMA RAO JALLA ID NO : 9008

DOMESTIC ACCIDENT

On 5th April, Mr. Naresh a 25 year old was sleeping on roof which was not having top fencing. At midnight he woke up to answer natures' call and fell off the roof. To his bad luck he landed on a sharp stick which pierced through his armpit. His worried family members requested our services to assist the victim.

On reaching the scene EMT Praneeth performed trauma assessment, found that the victim was conscious, a wooden stick had penetrated through the left armpit with profuse bleeding.

Immediately the wound was immobilized and bleeding was controlled. Oxygen was initiated and the victim was shifted in to the ambulance. Victim was placed in a comfortable position and given assurance.

Base line vitals were recorded; BP: 120/80 mm of Hg, pulse rate 18/min, respiratory rate 18 /min. ERCP was contacted, on his advice IV fluids were initiated and Inj Tramadol was given for pain relief.

With careful monitoring the victim was transported to Area hospital, Kothagudem for surgical management.

VICTIM PHOTOGRAPHS AND PRESS CLIPPING:

CASE DETAILS:

AMBULANCE LOCATION:
Palvoncha

CASE ID: 6659452

DATE: 05/4/2014

CALL TIME: 01:11

ERCP: Dr. Prem

RECEIVING HOSPITAL:
Area hospital, Kothagudem



యువకుడి శరీరంలో బగిన కొయ్య

తొలగించిన వైద్యులు

ఖమ్మం, హ్యూస్టన్: ప్రమాదవశాత్తు శరీరంలో దిగిన కొయ్యను తొలగించి ఓ యువకుడి ప్రాణాలను కాపాడారు ఖమ్మం ప్రభుత్వాసుపత్రి వైద్యులు. బీకులపల్లి మండలం ముత్తాలంపాడు గ్రామానికి చెందిన పగేళ్ళ శరీరంపై తిక్కివారుణాశురుల భవనం పైనంది కిందపడి పోయాడు. ఈ ప్రమాదంలో తీవ్ర ఉన్న కొయ్య యువకుడి చంకలో దిగింది. తీవ్రంగా గాయపడిన అతన్ని 108లో కుటుంబసభ్యులు ఖమ్మం ప్రభుత్వాసుపత్రికి తరలించారు. వైద్యులు రమణారెడ్డి, మేజర్‌పాల్, పి.శ్రీనివాసరావు, రాజీవ్ పద్వేళ్లలతో శస్త్ర చికిత్స చేసి



పగేళ్ళ శరీరంలో దిగిన కొయ్య

కొయ్యను తొలగించారు. ప్రస్తుతం పగేళ్ళకు ఎలాంటి ప్రాణాపాయం లేదని వైద్యులు తెలిపారు.

'108' SAVIOURS FOR APRIL 2014

REFLECTION: EMT KETAN CHAUDHARI

I have been serving GVK EMRI since last 6 years. When I see the smile on the faces of the patient or relatives, I feel proud that I could touch the lives of so many people through this medium. During the follow up call made by me to patient's relatives, I frequently found them very happy and they usually gave their blessings to "108 service" and all staff members. The challenge in this case was continuous high blood pressure even after providing the appropriate medication but with timely and appropriate pre-hospital care and continuous monitoring of vitals we could save the life of this patient.

EMT KETAN
CHAUDHARI

REFLECTION: PILOT BHARAT VYAS

I feel proud that my work as an ambulance Pilot is appreciated. This single organization accords importance to each link in the process of its functions. Though as a pilot, my primary responsibility is to handle the ambulance, I can contribute in provision of care supporting the EMT and my focus has always been immediate transport in a safe manner to try to make available advanced care to my patient. We as a team never see any season; be it winter, summer or heavy rain. We are always ready to give the service to the commonest and remotest patients in distress.

PILOT BHARAT VYAS



Raiben Prajapati being provided oxygen with semi fowler position in "108" ambulance



Raiben's ECG taken in "108" Ambulance and sent to ERCP for further guidance

AMBULANCE LOCATION:
PATAN CITY

CASE ID: 20140000905147

DATE: 10/04/2014

CALL TIME: 01:14 HRS

EMERGENCY PHYSICIAN:
DR. KETUL JOSHI

RECEIVING HOSPITAL:
GMERS MEDICAL
COLLEGE AND HOSPITAL,
PATAN

PATAN DISTRICT

- EMT KETAN CHAUDHARI
- PILOT BHARAT VYAS

COMFORTING THE ACHING HEART

While at home, 55 years old Raiben Amratbhai Prajapati from Ganget village suddenly experienced severe chest pain in the afternoon hours on 10th of April 2014. Soon she developed difficulty in breathing and was sweating profusely. So, she was taken to a private clinic at the neighboring Ranuj village. After initial stabilization, the attending physician Dr. Dhirubhai Shah referred the case further to the nearest higher medical facility. He dialed '108' and requested an ambulance. The case was assigned to the ambulance located at Patan. EMT Ketan Chaudhari and Pilot Bharat Vyas were manning the ambulance. They immediately left for the case with all the necessary medical equipments.

When the '108' team reached at the given address, Raiben was still conscious with unbearable chest pain and severe breathlessness. After a quick initial assessment, EMT quickly loaded Raiben into the ambulance and made her sit in semi reclining position so that she could breathe effortlessly. After initiating high flow oxygen administration, EMT assessed all the vital health parameters. Then he promptly secured an IV line before consulting Emergency Physician Dr. Ketul Joshi. As per the advice, all the necessary drugs were administered to alleviate the chest pain and ease the breathing.

On the way to the hospital, the vital health parameters were reassessed at regular intervals. Finally, Raiben was handed over to GMERS Hospital at Patan. As reported to a follow up call, she was discharged after six days of hospitalization and is now fine at home. Thus, a life got saved.

एंबुलेंस में दिया जुड़वा बच्चों को जन्म

हमीरपुर। सोमवार को 108 एंबुलेंस में जुड़वा बच्चों को जन्म दिया। सोमवार शाम करीब 4 बजे नदीन से हमीरपुर के लिए डिस्ट्रीक्ट केस रफ्तार किया गया। गर्भवती महिला को एंबुलेंस में ही दर्द शुरू हो गया। एंबुलेंस में मौजूद तकनीशियन रमादनी ने महिला को डिस्ट्रीक्ट कराया था। महिला ने एक लड़के और एक लड़की को जन्म दिया। दोनों जुड़वा बच्चों को वाइटन चंफ पिपर और सुरक्षित क्षेत्रों अस्पताल हमीरपुर पहुंचाया। 108 एंबुलेंस जिन प्रभारी जयेश शर्मा ने बताया कि तकनीशियन को सुझाव से महिला को सुरक्षित डिस्ट्रीक्ट कराया गया।



EMT: - Samily



Pilot: - Ravi

AMBULANCE LOCATION:
CHC Nadaun Location

CASE ID: 228045

DATE: 31-03-2014

CALL TIME: 16:23

ERCP: Dr Sachin

RECEIVING HOSPITAL:
RH Hamirpur

HAMIRPUR DISTRICT

- EMT Samily
- PILOT Ravi Kumar

COMFORTING THE ACHING HEART

On 31st March 2014, 23 years old pregnant lady; Sujata was suffering from labour pain since last 20 minutes. Her family member's called 108 for help.

The case was assigned to EMT Samily and Pilot Ravi Kumar of CHC Nadaun Ambulance at 04:23 pm. On reaching the scene they observed, the patient was in immense labour pain. Patient was immediately shifted inside ambulance and then they moved towards RH Hamirpur hospital. EMT observed that the labour pain was increasing & contractions were repeating every 5 minutes. From her obstetric history EMT came to know that, patient was 2nd Gravida and her Ultrasound showed twin fetuses. Fluid discharge was also present. Patient Vitals were recorded; Blood Pressure was 120/80mm of Hg, Pulse Rate 86/min, Saturation was 97%, Respiration Rate 16/min. In route there was complete show i.e. the presenting part of the fetus was visible. EMT understood that the delivery may occur any time.

Immediately ERCP advice was taken from Dr Sachin, he advised to conduct delivery, keep the delivery material ready and dry, warm, and suction the baby. EMT did the same and conducted first delivery, in this a male baby was delivered which was in breech position, and after 5 min. a female baby was delivered. Both were managed, dry warm and suctioning was done. Cord clamp was applied and from mother the placenta was safely removed. APGAR was checked which was 8 for the male baby and 9 for the female baby. Patient was kept in Comfortable position. Patient was managed and safely shifted to RH Hamirpur for further Treatment.

Samily

REFLECTION: I am working in GVK EMRI as an EMT. GVK EMRI 108 has given me a great opportunity to serve People. During this case I experienced various challenges. Conducting a delivery is always a challenge, and in this case it was a twin delivery with breech presentation. But with the help of the valuable guidance from ERCP, I could manage the case effectively.

esjk uke joh dwekj gS vksj eS ftyk Hamirpur fLFkr CHC Nadaun ykds"ku esa crkSj bZ,eVh dk;Zjr gwaA lzfr fnu gesa vusdksa ,ejtSUIh dsl vkrs gS vksj mUgsa lQyrk iwoZd fuHkkus ls gesa lzk"aklk ds lkFk&lkFk lUrqf'V Hkh lzkklr gksrhd gS tks fd gesa gj ckj vPNk dk;Z djus dk gkSlyk lzknku djrh gS Abl pqukSrh dk ge nksuksa us fey dj lQyrk iwoZd lkeuk fd;k A



EMT: - Samily

ID 055266

Reflection – EMT Smiley

I am Samily working as an EMT in GVK EMRI 108 at CHC Nadaun location in District Hamirpur. Every day we receive different Emergency calls and handling them effectively make us receive appreciations. During this case I experienced various challenges. Conducting a delivery is always a challenge, and in this case it was a twin delivery with breech presentation. But with the help of the valuable guidance from ERCP, I could manage the case effectively.



Pilot: - Ravi

ID 053352

Reflection – Pilot Ravi

I am Ravi Kumar Mohan working as Pilot in GVK EMRI 108 at CHC Nadaun location in District Hamirpur. I have learnt so many things here. Timely shifting a patient to hospital in critical hour satisfies our purpose. I did my best to help EMT Smiley.

108 SAVIORS



RAGHURAJ SEMIL

EMT RAGHURAJ SEMIL

GID58152

I feel proud to be instrumental in saving such a critical victim who had suffered grievous injuries due to accident and required immediate intervention. I occasionally face such critical cases and it gives me happiness to make such victims stable. 108 ambulance provides help to the people in dire circumstances where timely care saves their lives.



JITENDERA DHAKAR

PILOT JITENDERA DHAKAR

GID44121

I always keep in mind that reaching in time to the accident site is very important. It adds to provide better and efficient prehospital care. I look for an opportunity to assist EMT and waste no time in loading and unloading casualties. It gives me immense mental satisfaction to help people in need. 108 give me ample opportunities for saving lives.

108 एम्बुलेंस के स्टाफ से घायलों का चार लाख 95 हजार रुपए से भरा बैग अस्पताल में उनके सुपुर्द किया।

भास्कर संवाददाता | मुंबई

भितरवार से धौलपुर जा रहे बाइक सवार तीन लोगों को नेशनल हाईवे पर बानमोर क्षेत्र में एक बोलेरो ने टक्कर मार दी जिससे एक व्यक्ति वीरबल की मौके पर ही मौत हो गई तथा दो युवक गंभीर रूप से घायल हो गए। दुर्घटना गुरुवार की रात 8.30

बजे घटित हुई।

घायल युवक कृष्णा रावत (24) निवासी राजस्थान सहित एक अन्य को बानमोर की 108 एम्बुलेंस के ईएमटी रघुराज सेमिल व पायलट जितेंद्र धाकड़ ने मौके से उठकर उन्हें तत्काल जेएच ग्वालियर में भर्ती कराया। एम्बुलेंस स्टाफ ने मृतक व घायलों का एक बैग भी अपने कब्जे में सुरक्षित किया। बैग में चार लाख 95 हजार रुपए की नकदी रखी हुई है जिसे अस्पताल पहुंचकर पुलिस की मौजूदगी में घायलों के सुपुर्द किया गया। दुर्घटना नेशनल हाईवे पर बानमोर-रायूरू के बीच डबरा मोड़ पर हुई।

Media Coverage

MORNENA DISTRICT

- EMT RAGHURAJ SEMIL GID 58152
- PILOT JITENDERA DHAKAR GID 44121

PROMPTNESS AVERTED FATAL OUTCOME

Krishna Rawat was a resident of the state of Rajasthan. He was a 24 year old man. He had come to Madhya Pradesh with his father and brother to sell his land. The deal was successful and Krishna Rawat got Rs. 5 lakhs for his land. The trio sat on their motor bike with the money and started on their way back home. It was the month of April with summer having set in. It was 7 p.m. in the evening. The street lights were dimly lit. The trio was merrily talking with each other. They decided to spend some part of the money which they had earned to repair their house. Krishna also declared that he would invest some money in the mutual funds which would benefit them in the long run. Suddenly Krishna's motorbike was hit from behind by a Bolero car. Krishna fell on the ground with a thud and became unconscious. The Bolero car sped away fast. He started bleeding profusely from his wounds. Observing his critical condition, a passerby informed 108 ambulance. An ambulance from Banmore location was assigned the case. The ambulance had EMT Raghuraj Semil and Pilot Jitendra Dhakar. They loaded Krishna in the ambulance and started for the hospital.

In the ambulance, EMT noticed that the victim was semiconscious. He was responding to painful stimuli only. The victim had a large wound on his head. The victim also had a fracture of his left femur bone. EMT promptly did wound care of the head wound and bandaged it. This stopped the profuse bleeding which was occurring from the head. EMT then took the vitals of the victim. He then contacted duty ERCP Dr. Agarwal and did further management according to his advice. EMT secured the airway thus enabling a clear passage of air into the lungs aiding respiration. Krishna was also having secretions in his throat. To clear these secretions, EMT did suction of the throat. He immobilized the fractured left femur bone with a splint. He then gave IV RL to the victim to replace the lost blood. EMT applied a cervical collar to the victim. This he applied to avoid damage to the vertebral column in the neck. All this care benefitted the victim and he became conscious. The victim complained of pain and was given a pain killer injection. Krishna was shifted to the hospital in a stable condition. EMT returned Rs. 5 lakhs which he found in Krishna's possession to his relatives.

Reflection of Brother of the Patient (Shivraj)

The promptness shown by 108 staff in instituting prehospital care to my brother was instrumental in saving his life. The honesty shown by EMT and Pilot is something praiseworthy and they returned five lakhs rupees which my brother was carrying. I am really grateful to the staff of 108.



Media coverage depicting Krishna receiving pre hospital care.

AMBULANCE LOCATION: Banmore

CASE ID: 20140001998119
DATE: 03/04/14

CALL TIME: 19:13

ERCP: ERCP:
Dr.P.D.Agarwal
GID NO-CO-4268

RECEIVING HOSPITAL: J.A. Hospital

Media Coverage



GASUAPARA BASE – WEST GARO HILLS DISTRICT

- EMT HAFIZUR RAHMAN
- PILOT ANANDA BANAI

A Miracle Triplet Delivery inside the Ambulance.....

The efficiency of our Emergency Medical Technicians was proven yet again on the night of 16th April 2014 when they miraculously delivered a preterm triplet inside the Ambulance. The Ambulance located at Gasuapara was assigned a case just before midnight informing of a Lady with labor pains. On reaching the scene EMT Hafizur Rahman took a brief obstetric history. Purnima Koch was pregnant for the third time and was only seven months along when suddenly she went into labor. She did not get any Antenatal checkup throughout her pregnancy and hence never would have imagined how her life would change in a matter of minutes. EMT on assessing the vitals found it to be stable and decided to shift Purnima onto the ambulance.

Enroute to the hospital, the delivery process progressed into the crowning stage. EMT Hafizur anticipating an imminent delivery asked Pilot Ananda Banai to park the ambulance onto a safe spot so as to conduct the delivery inside the ambulance.

EMT immediately assisted the delivery of a female baby without encountering any problem but the baby seemed small with an Apgar score of 6. As the EMT was giving newborn care, Purnima felt another surge of strong contractions. EMT Hafizur was surprised to notice crowning again and then realized that the lady was indeed a case of multiple delivery. The second baby girl was also delivered without much difficulty with an Apgar of 7. Immediate care was given to both the newborn babies, kept warm and Oxygen was administered. At this time ERCP advice was taken with Dr. Nongtdu who asked the EMT to do neonatal care and suctioning and monitor the Mother. As the EMT was monitoring for signs of placental separation he was once again taken by surprise when Purnima complained of pain and started to bear down and EMT noticed crowning of the third baby. It was after a gap of 15 minutes that the third baby girl was delivered and was not crying. EMT Hafizur immediately initiated neonatal resuscitation along with artificial ventilation. Sensing the need of higher care EMT Hafizur asked the Pilot to proceed to the nearest hospital.

The Mother and all her babies were then shifted to Dalu CHC for further management. However, it was later learnt that the third baby did not survive. The Doctors and staff at the receiving hospital too appreciated the efforts put in by the Gasuapara team in handling a difficult delivery. This was a rare case in which exemplary execution of expertise was shown by our Ambulance team at the right time which resulted in triplet deliveries inside the ambulance.

EMT REFLECTION:

It was a case of unexpected multiple birth and I was surprised when the delivery occurred simultaneously. I feel privileged and happy in successfully handling the case even though the last baby did not cry. The Trainings and the ERCP conference gave me confidence in this crisis situation and helped me to safely monitor and transport the case to the nearest hospital.

PILOT REFLECTION:

Satisfaction and peace of mind that I felt were the results of the efforts we put for each case we handle. Our contribution in handling this case with the EMT was highly appreciated by the family members of the Lady and also the Medical staff at the receiving facility.

EMT Hafizur Rahman
taking care of the
newborn.

AMBULANCE
LOCATION:
GASUAPARA BASE

CASE ID: 67126

DATE: 16/04/2014

CALL TIME: 23:03

ERCP: Dr.J.Nongtdu

RECEIVING HOSPITAL:
Dalu CHC

108 SAVIOR CASE FOR THE MONTH OF APRIL-2014

- EMT : DEEPA
- PILOT: SUDHIR KUMAR



HEAD INJURY LEADS TO SEIZURES

Two wheeler on a highway can be dangerous when it is involved in an accident. On 9th April 2014, at 19:54 hrs CHC Thakurdwara ambulance was assigned to a road traffic accident. Rider of the bike was rescued by the 108 team who responded immediately with all first aid equipment.

Shahnawaj 22/M who is travelling from suraj nagar to sharif nagar in Moradabad district in late night met with an accident on sharif nagar highway which lead to head injury.

EMT Miss. Deepa performed rapid trauma assessment which revealed the victim had a head injury which was bleeding heavily from his scalp and his right lower leg appeared to be fractured with multiple abrasions all over the body. He was responding to verbal stimulus. victim was complaining of severely leg and neck pain. EMT immediately controlled the major bleeding and splinted the fractured leg. EMT suspected neck injury as he was complaining of neck pain so she applied C-Collar to the victim with the help of Pilot.

Then with all spinal precautions victim was shifted to ambulance on spine board. in ambulance EMT took initial vital signs of the patient and the vital signs were BP-100/80 mm of Hg, Pulse- 84 bpm, RR-16 bpm, SPO2-92 % and the Pupils- right pupil was normal, round and reacting to light where as left pupil was constricted and non reacting to light. EMT was trying to contact ERCP but suddenly patient started seizing ,which lasted for some seconds. EMT cleared patients airway by suctioning and recovery position was given to the patient.

EMT contacted ERCP Dr. Praveen for further guidance. under ERCPs advice EMT gave oxygen by using non rebreather mask, EMT administered required medication and fluid support and monitored his vitals along with the seizure episodes and the time it lasts.

Enroute EMT performed ongoing assessment and she found his status was improving and the SPO2 reached to 100% on oxygen. EMT shifted patient to CHC thakurdwara where he was referred to district hospital Moradabad by MO of CHC.

Patient was handed over to casualty medical officer of district hospital; he appreciated the work done by Miss. Deepa who saved the patient with prompt treatment under the advice of ERCP.

After 48 Hrs follow up patient found to be alive and improved.

AMBULANCE LOCATION:
CHC THAKURDWARA
MORADABAD

CASE ID: 4202785

ERO: SUNIL KUMAR PATEL

DATE: 09-04-2014

CALL TIME: 19:54 HRS

ERCP: DR. PRAVEEN

RECEIVING HOSPITAL:
DISTRICT HOSPITAL,
MORADABAD.

REFLECTION OF EMT & PILOT



REFLECTION OF EMT MS DEEPA & PILOT MR SUDHIR

It was one of the best case we had managed. we attended so many accident cases daily in our shift but head injury along seizures is one of the toughest case which was handled by both of us. We thank the organization for this opportunity of saving lives. continuation of learning is essence for our profession as an emergency care provider.

EMT: DEEPA
ID.NO: C01306



PILOT: SUDHIR
KUMAR

एम्बुलेंसकर्मियों की सतर्कता से बची घायल युवक की जान

काबिले तारीफ

ठाकुरद्वारा | हिन्दुस्तान संवाद

सुरजननगर-शरीफनगर रोड पर बुधवार की देर रात बाइक दुर्घटना में घायल युवक की हालत बिगड़ने पर समाजवादी 108 एम्बुलेंस कर्मियों ने चिकित्सक से सलाह लेकर घायल का उपचार किया और उसकी जान पर बना खतरा टल गया। देर रात उसे जिला चिकित्सालय में भर्ती करा दिया गया है।

कोतवाली क्षेत्र के ग्राम शरीफनगर निवासी शहनवाज (22) पुत्र पीरबख्श बुधवार की रात लगभग साढ़े आठ बजे बाइक से ठाकुरद्वारा से शरीफनगर जा रहा था। कोतवाली क्षेत्र के ग्राम मानावाला के निकट उसकी बाइक दुर्घटनाग्रस्त हो गयी। उसके सिर में गंभीर चोट लगी और वह सड़क पर गिरकर तड़पने लगा। 108 एम्बुलेंस कर्मियों को सूचना मिलने पर उन्होंने घायल को आनन फानन राजकीय सामुदायिक स्वास्थ्यकेन्द्र ले जाकर चिकित्सक को



दिखाया तो चिकित्सक ने शहनवाज की हालत गंभीर बताते हुए उसे मुरादाबाद के लिए रेफर कर दिया। समाजवादी 108 एम्बुलेंस घायल को लेकर मुरादाबाद की दिशा में चली तो कुछ ही दूर जाने पर शहनवाज की हालत तेजी से बिगड़ने लगी। उसके परिजन बुरी तरह रोने बिलखने लगे। एम्बुलेंस कर्मी दीपा आदि ने चिकित्सक से मोबाइल फोन पर संपर्क साध कर इसकी जानकारी दी। और चिकित्सक की सलाह पर एम्बुलेंस में मौजूद सुविधाओं से घायल का इलाज शुरू कर दिया। कुछ ही देर के प्रयास से शहनवाज की हालत खतरे से बाहर हो गयी। बाद में उसे मुरादाबाद के जिला चिकित्सालय में भर्ती करा दिया है।

MEDIA COVERAGE

108 SAVIORS FOR MARCH 2014



EMT MIKKI SINGH

REFLECTION – EMT MIKKI SINGH

It feels very nice that I am going to receive the Savior award. I had used my knowledge and skills acquired during my training to conduct the delivery. It is really a different feeling to bring a new life to this world. I want to thank God for the same opportunity. I shall continue working with the same zeal and save many more lives in future.



PILOT KALPESH PATEL

REFLECTION – PILOT KALPESH PATEL

I have experienced this feeling of being blessed many times while performing my duty and serving the distressed. It feels really great to do some good work for my society. I shall work the same way in future and generously contribute in the life-saving mission.



**Delivery Conducted
Successfully Inside The
'108' Ambulance**

AMBULANCE LOCATION:
PHC, DADRA

CASE ID: 20140000012436

DATE: 14-03-2014

CALL TIME: 13:49 HRS

EMERGENCY PHYSICIAN:
DR. HEMANG DESAI

RECEIVING HOSPITAL:
Vinoba Bhawe Civil Hospital,
SILVASSA, D & NH

DADRA & NAGAR HAVELI DISTRICT

- EMT MIKKI SINGH
- PILOT KALPESH PATEL

A NEW LIFE IN SAFE HANDS

28 years old Ruprekha Ramchandra was pregnant for the second time. Her expected date of delivery was close at hand. She was to be admitted to the hospital. But her husband could not get his leave sanctioned from the office. So, she was stranded at her home.

On the 14th of March, she started experiencing mild abdominal pain in the early morning hours that grew severe by the afternoon hours. Nobody was at home to look after her. But somehow she managed to call her neighbor who immediately dialed '108' for medical help. Ruprekha's husband was also informed about the same.

The ambulance located at Dadra PHC staffed with EMT Mikki Singh and Pilot Kalpesh Patel was assigned for this case. When the ambulance reached at the scene, Ruprekha reported that her pain was worsening with time. Her husband had just arrived at home. Once the initial assessment was done, EMT Mikki Singh carefully loaded Ruprekha into the ambulance and set towards the hospital.

On their way to the hospital, further assessment revealed that the baby's head was already visible. So, the ambulance was parked on the roadside and the delivery was conducted. Putting knowledge, skills and experience to task, the baby was safely delivered. Both the mother and the baby boy were healthy as per the clinical parameters.

As per the online medical direction by Emergency Physician Dr. Hemang Desai, the necessary treatment was aptly administered by the EMT. The Pilot swiftly drove the ambulance to the destination hospital. At Vinoba Bhawe Civil Hospital, the receiving doctors were pleased to receive both the mother and the newborn in good health.

All details related to the health parameters were conveyed to the doctors. During a follow up call, it was noted that both the mother and the baby were fine at home. Soon after the delivery, the couple had left for their native town to share the good news. Both of them were grateful for the timely care rendered by the '108' team.



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